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3 (ITEM) From the Sheriff requesting to execute a Contract with Century Link Correctional
4 Communication Services for the provision of inmate phone service at the
5 County Correctional Facilities:

6 A RESOLUTION

7 WHEREAS, pursuant to Milwaukee County Ordinance Chapter 56, the Sheriff is
8 requesting referral to proper board committee for review and disposition, authorization to
9 execute an inmate telephone contract at the Milwaukee County Correctional Facilities; and
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11 WHEREAS, under a current contract, Embarq Payphone Services, Inc. (now known
12 as Century Link Correctional Communication Services) is providing inmate telephone
13 services at the Milwaukee County Correctional Facilities; and
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15 WHEREAS, in June of 2011 a request for proposals which were due on July 26, 2011
16 was released and an evaluation committee of seven members reviewed the proposals and the
17 Sheriff is anticipating entering into a contract with the successful vendor by February 1, 2012;
18 and
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20 WHEREAS, the Sheriff's Office received six proposals in response to the RFP and the
21 evaluation committee reviewed and scored the proposals and Century Link Correctional
22 Communication Service, the existing vendor, was scored the highest by all evaluators; and
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24 WHEREAS, Century Link Correctional Communication Service submitted a proposed
25 minimum commission rate of 67.9% which is an increase over the current commission rate
26 of 51.3% and under the new contract, the cost for collect calls would remain at \$5.55 and
27 debit card calls would remain at \$3.30; and
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29 WHEREAS, the contract will be for a minimum two-year period with two one-year
30 renewal options for an additional 3rd and 4th year or for a four-year period; now, therefore,
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32 BE IT RESOLVED, the Sheriff is hereby authorized to execute a Contract with
33 Century Link Correctional Communication Services for the provision of inmate phone service
34 at the County Correctional Facilities.
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36 **Fiscal Note:** The 2012 Adopted Budget included revenue of \$1,890,000. The 2011
37 projected Actual is \$1,816,250. The 2012 projected actual with the increased rate is
38 \$2,100,000. The anticipated increase in revenue in 2012 will be used to partially offset a
39 projected 2012 budget shortfall.
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