



*County of Milwaukee*  
**Office of the Sheriff**

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**David A. Clarke, Jr.**  
*Sheriff*

**Date:** January 5, 2012

**To:** Supervisor Lee Holloway, Chairman, Milwaukee County Board of Supervisors

**From:** Jon C. Priebe, Public Safety Fiscal Administrator, Office of the Sheriff

**Subject:** **Request to Execute a Professional Service Contract with Century Link Correctional Communication Service to provide telephone service at the Milwaukee County Correctional Facilities**

Pursuant to Milwaukee County Ordinance Chapter 56, the Sheriff is requesting referral to proper board committee for review and disposition, authorization to execute an inmate telephone contract at the Milwaukee County Correctional Facilities.

### **Background**

Under a current contract, Embarq Payphone Services, Inc. (now known as Century Link Correctional Communication Services) is providing inmate telephone services at the Milwaukee County Correctional Facilities. In June of 2011 a request for proposals to provide inmate telephone services for the Sheriff was released. Proposals were due on July 26, 2011. An evaluation committee of seven members reviewed the proposals. The Sheriff is anticipating entering into a contract with the successful vendor by February 1, 2012.

The Sheriff's Office received six proposals in response to the RFP. The evaluation committee reviewed and scored the proposals. Century Link Correctional Communication Service, the existing vendor, was scored the highest by all evaluators.

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Century Link Correctional Communication Service submitted a proposed minimum commission rate of 67.9% which is an increase over the current commission rate of 51.3%. Under the new contract, the cost for collect calls would remain at \$5.55. Debit card calls would remain at \$3.30.

### **Recommendation**

It is requested that the Milwaukee County Board of Supervisors approve the Sheriff's request to execute a professional services contract to provide inmate telephone service with Century Link Correctional Communication Service at the County Correctional Facilities.

The contract will be for a minimum two-year period with two one-year renewal options for an additional 3rd and 4th year or for a four-year period.

**Fiscal Note:** The 2012 Adopted Budget included revenue of \$1,890,000. The 2011 projected Actual is \$1,816,250. The 2012 projected actual with the increased rate is \$2,100,000. The anticipated increase in revenue in 2012 will be used to partially offset a projected 2012 budget shortfall.



Jon C. Priebe, Public Safety Fiscal Administrator  
Office of the Sheriff, Milwaukee County

cc: Chris Abele, County Executive  
Supervisor Willie Johnson, Jr., Chair, Judiciary, Safety & General  
Services Committee  
Pamela Bryant, Interim Fiscal and Budget Administrator, DAS  
Linda Durham, Committee Clerk  
Rick Ceschin, Research Analyst

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