

H&HN

Referred

JUL 11 2011

County Board
Chairman

**COUNTY OF MILWAUKEE
INTEROFFICE COMMUNICATION**

DATE: July 6th, 2011
TO: Supervisor Lee Holloway, County Board Chairman
FROM: Maria Ledger, Interim Executive Director, Department of Family Care
SUBJECT: Request for authorization to extend for one additional year, 2012, a professional services contract with Milwaukee Center for Independence, Inc. (MCFI) for Best Practice Quality Review services

I respectfully request that the attached resolution be scheduled for consideration by the Committee on Health and Human Needs at its meeting on July 20, 2011.

The resolution authorizes the Director, Department of Family Care to extend a professional services contract with Milwaukee Center for Independence Best Practice Quality Review Services for one additional year, 2012, based upon satisfactory performance of the vendor upon the same terms and conditions.

MCDFC is responsible for authorization and payment for all long-term care services in the Family Care benefit package for all enrolled members. MCDFC is responsible for providing those services in the Family Care benefit package that are medically necessary and is required to coordinate non-covered Medical Assistance service, including acute and primary care to all enrolled members. MCDFC must determine the most cost-effective services necessary to support the health and safety of members enrolled in the Managed Care Organization (MCO) operated by MCDFC.

In 2008, the Care Management Organization operated by MCDA issued a Request for Proposal (RFP) soliciting proposals from qualified agencies to provide Best Practice and Quality Monitoring Services in 2009 with the right to continue upon satisfactory performance and at the discretion of the Department for two (2) additional years. The proposal submitted by Milwaukee Center for Independence, Inc. in response to the aforementioned RFP was determined to best meet the requirements and needs of the Care Management Organization.

MCDA received authority from the Board (File No. 09-62, Journal, February 5, 2009) to execute a Professional Services Contract with MCFI to provide Best Practice Team Quality Review Services to the Department on Aging-Care Management Organization under Family Care for the period February 15, 2009 through December 31, 2009 with the option to renew for two one-year extensions without competitive Request for Proposals (RFP) based on satisfactory performance. The MCO, now operated by MCDFC, continues to require the services of the Best Practice Team.

MCDFC believes it is in the best interests of County to maintain the best possible stability, including stability on the Best Practice Team, during transitions that may occur due to changes affecting Family Care in the current State Budget. MCFI has satisfactorily performed the Best Practice services.

MCDFC wishes to enter into a Professional Services Contract with MCFI commencing in January 1, 2012 with all deliverables due and received on or before December 31, 2012. MCDFC will extend the terms of the current contract between the parties for 2011 for one additional year. MCDFC will seek review and approval of the contract from Milwaukee County Corporation Counsel, Risk Management and Community Business Development Program prior to execution.

If you have questions concerning the proposed professional services contract between MCDFC and MCFI, please contact Maria Ledger at 287-7610.

Attachment

Cc: County Executive Chris Abele
Supervisor Peggy Romo-West, Chair, Health and Human Needs Committee
George Aldrich, Chief of Staff, Office of the County Executive
Terry Cooley, Chief of Staff, County Board
Patrick Farley, Director, DAS
Toni Bailey-Thomas, Fiscal & Management Analyst, DAS
Steve Cady, Analyst, County Board Staff
Jennifer Collins, Analyst, County Board Staff
Jodi Mapp, Committee Clerk, County Board Staff
Jim Hodson, Chief Financial Officer, MCDFC