

Second half 2023 Report to the
Service Delivery Committee of the
Commission on Aging

VENDOR
PROGRAM



Please share a success from 2023.

Liz Popowski, a LLC extern at JFS, has been working with a client who was diagnosed with Alzheimer's. Following the diagnosis, she was having a hard time accepting that her life was going to be changing rapidly, which was causing her to feel depressed and anxious. The client had helped care for her mother when she was going through dementia as well, and so was aware of the path her condition would likely take. To make things even more difficult for the client, she had trauma in her past that she had never processed and that was now being stirred up. Because of these struggles, the client's medical team referred her to the LLC Program at JFS. Working together with her family, the client has been able to process the changes she is going through, learned how to advocate for herself and be connected with resources to help ease the transitions that are ahead of the client. Her daughters have noticed that the client is better able to cope with changes and utilize her supports more consistently since starting with the LLC Program. The client expressed that she feels that her mood and anxiety have improved, and that she has more hope for the future.



Please share a challenge from 2023.

Liz Popowski, a LLC extern at JFS, has a client who had been through a traumatic medical event and was extremely depressed and anxious. For the first several sessions, the client made clear that she was not willing to address topics that were emotionally charged or were personal. For example, I asked her about her family and who were the main people in her life. The client stated that she was not talking about that topic and to pick another. Because of this, we had to engage heavily in rapport building before we were able to address any emotional topic. However, once the client began to open up, she was very engaged in counseling. She began to push herself to utilize coping skills and to talk about topics that were hard for her, such as the dread she felt about the medical complications she still had to treat and adjust to. She is now about to discharge and reports that her anxiety and depression have improved significantly.





Report on 2023 Performance Objectives

	Goal/Actual
Objective 1 - Continue to provide LLC services for 44-55 unduplicated eligible Milwaukee County residents annually	59
Objective 2 - Obtain referrals for LLC program	63
Objective 3 - Produce 450 client service hours	797.60



Funding Summary

- Total Agency Budgeted Revenue: \$6,165,067
- ADS Funding Amount: \$30,000
- ADS % of Agency Budget: .05%
- Contract Actual Spending (Calendar Year 2023): \$40,528



Please share one service improvement or planned change for 2024.

- We would like to continue to increase the number of clients we are serving through the addition of an intern to the program under the supervision of our Agency Psychologist.

