## Second half 2023 Report to the Service Delivery Committee of the Commission on Aging VENDOR PROGRAM





### 2023 Success Story

Through 2 separate grants provided by the Wisconsin Institute for Healthy Aging, we were able to partner with the General Baptist State Convention, Siloah Lutheran Church & the Milwaukee County Falls Prevention Coalition to establish the Stepping On program and the Living Well with Chronic Conditions program in underserved communities of color.





### Please share a challenge from 2023.

 Tell us about a challenge and how you addressed it. It can be something that you were able to overcome, or not.

If you have a challenge that you think that the Commissioners could directly help you with, please share it here.

Finding volunteer facilitators (those not connected to a specific organization) has always been a challenge. In 2023, it was decided to create a marketing flyer specific to facilitator recruitment, particularly volunteers. The flyer was shared widely through our networks, current facilitators, partners and other organizations. It was extremely successful! To date, we've received inquiries from over 20 interested individuals.

It would be most appreciated if the Commissioners would share the information and flyer with their networks.

### Report on 2023 Performance Objectives

	Goal/Actual
# of completed workshops (Target=50)	64
# of clients served (Target=750. This target was set pre-covid when we expected the number of clients served to grow from year to year.)	580
# of newly trained program facilitators (Target=37. Trainings are set by WIHA, therefore we cannot control when)	32



### **Funding Summary**

- Total Agency Budget=\$78,000
- ADS funding amount, and percentage of agency budget=100%
- Contract spending=\$78,000



# Please share one service improvement or planned change for 2024.

There will be a focus on marketing and promotion of the 4 Spanish programs that we currently offer in Milwaukee County. These include the Spanish versions of Living Well with Chronic Conditions, Healthy Living with Diabetes, Stepping On and Strong Bodies.

