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A resolution/ordinance from the Director of the Office of Emergency Management (OEM), requesting amendments to Milwaukee County General Ordinance Chapter 91 - Cellular Network 9-1-1 Calls, to reflect future agreements between local municipalities and the County to receive 9-1-1 mobile cellular calls at the Milwaukee County public safety answering point, by recommending adoption of the following:

**A RESOLUTION/ORDINANCE**

WHEREAS, Chapter 91 of the Milwaukee County Code of General Ordinances (the Code) outlines the procedure for 9-1-1 emergency telecommunications; and

WHEREAS, the 911 Communications Division, Office of Emergency Management (OEM), is responsible for the prompt response and delivery of emergency services to 911 callers, serving as the Public Safety Answering Point (PSAP) for Milwaukee County (the County); and

WHEREAS, Chapter 91 of the Code titled “Cellular Network 9-1-1 Calls” was created in 1989, and affirms the County is authorized under Section 146.70, Wisconsin State Statutes, to contract with American Telephone and Telegraph (AT&T) Corporation for the provision of 9-1-1 emergency telephone service; and

WHEREAS, Section 97.06 of the Code states that the level of service provided within the municipality shall be in conformance with any emergency medical services contract between the County and the municipality, and in conformance with the State of Wisconsin plan; and

WHEREAS, the participation of municipalities must be more defined as the current ordinance only applies if municipalities opt-in to receive 9-1-1 calls from the County; and

WHEREAS, the Committee on Judiciary, Law Enforcement, and General Services (JLEGS), at its meeting of September 11, 2023, laid over File No. 23-853 to the Call of the Chairperson (vote 4-0); and

WHEREAS, the Committee on Intergovernmental Relations (IGR), at its meeting of September 15, 2023, laid over File No. 23-853 for one meeting (vote 5-0); and

WHEREAS, JLEGS, at its meeting of December 4, 2023, recommended adoption of File No. 23-853 (vote 5-0); and

46 WHEREAS, IGR, at its meeting of December 4, 2023, recommended  
47 adoption of File No. 23-853 (vote 4-0); now, therefore,  
48

49 BE IT RESOLVED, the Milwaukee County Board of Supervisors amends  
50 Chapter 91 of the Milwaukee County Code of General Ordinances by adopting  
51 the following:  
52

53 **AN ORDINANCE:**  
54

55 The County Board of Supervisors of the County of Milwaukee does ordain as  
56 follows:  
57

58 **SECTION 1.** Section 91.02 of the General Ordinances of Milwaukee County is  
59 hereby amended as follows:  
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61 **91.02 – Definitions.**  
62

63 The following words have the designated meanings in this chapter unless a  
64 different meaning is expressly provided or the context clearly indicates a different  
65 meaning:  
66

- 67 (1) “Public safety answering point” (PSAP) means the location where 9-1-1  
68 calls are answered. These locations shall be staffed twenty-four (24) hours  
69 per day, seven (7) days per week.  
70 (2) “Automatic number identification” (ANI) means the automatic display of the  
71 telephone number of the calling party. This number is simultaneously  
72 displayed on the PSAP display equipment as the PSAP operator or  
73 dispatcher answers the call.  
74 (3) “Automatic location identification” (ALI) means the automatic display of the  
75 address location of the calling party. This information is simultaneously  
76 displayed on the PSAP display equipment as the PSAP operator or  
77 dispatcher answers the call.  
78 (4) “Selective routing” (SR) means the automatic routing of the 9-1-1 call to  
79 the appropriate primary PSAP serving the address of the telephone  
80 number from which the call is originated.  
81 **(5) “Voice over internet protocol” (VoIP) means the technology that**  
82 **allows voice calls to be made using a broadband Internet connection**  
83 **instead of a regular or analog phone line.**  
84

85 **SECTION 2.** Section 91.09 of the General Ordinances of Milwaukee County is  
86 hereby amended as follows:

87  
88 **91.09 – Mobile cellular phones.**  
89

90 Calls originating from mobile cellular phones networks within Milwaukee  
91 County ~~shall be~~ may be routed to Milwaukee County Office of Emergency  
92 Management-911 Division as the primary cellular, VoIP or landline public  
93 safety answering point or local jurisdiction if a signed agreement is in  
94 place with the municipality. If no agreement is in place, the calls will be  
95 routed directly to the serving municipality.  
96

97 **SECTION 3.** The provisions of this Ordinance shall become effective upon  
98 passage and publication.

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