

From the Clerk of Circuit Court, requesting authorization to enter into a Professional Service Agreement with Credit Service International, by recommending adoption of the following:

A RESOLUTION

WHEREAS, pursuant to Sections 59.52(28) and 59.40(4), Wisconsin State Statutes, the Clerk of Circuit Court may enter into a contract with a debt collector for the collection of debt owed pursuant to court orders; and

WHEREAS, in 2022, the then-interim Clerk of Circuit Court oversaw the early stages of a Request for Proposals (RFP) process for collection services, to competitively solicit a provider to collect court-ordered judgments and tax refund intercept processing, and planned to award said Professional Services Agreement (the Agreement) in the same year; and

WHEREAS, to facilitate this process, the Milwaukee County Board of Supervisors adopted File No. 22-684, which authorized the Clerk of Circuit Court to extend the preexisting Agreement on a month-to-month basis, until the award of a new contract was made, or until May 31, 2023; and

WHEREAS, consultations between the incumbent Clerk of Circuit Court's administration, and the Department of Administrative Services have yielded consensus to proceed with an RFP for collection services in 2023, structured in a manner that explicitly aligns with all statutory and ordinance-mandated obligations, but also with Milwaukee County's (the County) strategic vision of becoming the healthiest county in the State of Wisconsin, by achieving racial equity, with a specific focus on fulfilling all pertinent court orders while preventing the financial exploitation of County residents; and

WHEREAS, in order to continue the fulfillment of pertinent court orders involving fines and forfeitures, surcharges, assessments, attorney fees, and the processing of tax refund intercepts, it is necessary to ensure the continuity of collection services until the completion of this RFP process; and

WHEREAS, it has come to the attention of the Clerk of Circuit Court that the existing collections vendor, Credit Management Control, has merged with Credit Service International, and assumed the latter name, making it necessary to enter into a new Agreement reflecting this merger and name change; and

WHEREAS, Credit Service International has consented to continue collections services on a month-to-month basis, expiring May 31, 2024, or at the culmination of the impending RFP; and

47 WHEREAS, the Committee on Judiciary, Law Enforcement, and General
48 Services, at its meeting of May 8, 2023, recommended adoption of File No. 23-550
49 (vote 5-0); and

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51 WHEREAS, the Committee on Finance, at its meeting of May 18, 2023,
52 recommended adoption of File No. 23-550 (vote 7-0); now, therefore,

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54 BE IT RESOLVED, the Clerk of Circuit Court is authorized to execute a
55 Professional Service Agreement with Credit Service International, for the collection of
56 court-ordered judgments and tax refund intercept processing, on a month-to-month
57 basis until the award of a new Agreement is made following a Request for Proposals
58 process consistent with State of Wisconsin law and the Milwaukee County Code of
59 General Ordinances, or until December 31, 2024, whichever comes first.

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