

# Milwaukee County

# File 23-362 Revised

# **Department of Human Resources**

INTER-OFFICE COMMUNICATION

Date: March 17, 2023

To: Marcelia Nicholson, Chairwoman, Milwaukee County Board of Supervisors

From: Dean Legler, Director of Compensation/HRIS, Department of Human Resources

Subject: From the Director of Compensation/Human Resources Information

Systems, Department of Human Resources, Requesting Reallocation of (6) Zoo Maintenance Worker Roles (Location 950 - Zoological Department

- Department 9522 Building Maintenance)

File Type: Action Report

# **REQUEST**

This file is a revision to the report submitted for the March Personnel Committee cycle. The original item was pulled from the March agenda pending revision.

This submittal includes a resolution and accompanying fiscal note in support of the request to reallocate (6) Zoo Maintenance Worker Roles (Location 950 - Zoological Department - Department 9522 Building Maintenance).

		NO.		CUR	RENT		RECOMM	ENDED				
REQUESTOR	TITLE	POSITIONS	PAY RANGE		ANNUAL PAY RATE	PAY	RANGE	ANNUAL PAY RATE	Effective Date			
				Min	\$41,286.34		Min	\$47,545.06				
				Max	\$46,272.10	18Z	Max	\$53,103.65				
Zoo	Zoo Maintenance Worker	1	14						4/2/2022			
				Current	\$42,432.00		Proposed	\$47,545.06				
									1			
				Min	\$41,286.34		Min	\$47,545.06	4/2/2022			
	Zoo Maintenance Worker	1	14	Max	\$46,272.10	18Z	Max	\$53,103.65				
Zoo												
				Current	\$45,760.00		Proposed	\$47,545.06				
	Zoo Maintenance Worker			Min	\$41,286.34		Min	\$47,545.06	4/2/2022			
				Max	\$46,272.10	1	Max	\$53,103.65				
Zoo		1	14			18Z						
				Current	\$46,272.10	1	Proposed	\$47,545.06				
				Min	\$41,286.34		Min	\$47,545.06	4/2/2022			
Zoo	Zoo Maintenance Worker			Max	\$46,272.10	18Z	Max	\$53,103.65				
		3	14									
				Current	n/a - Vacant		Proposed	n/a - Vacant				

The associated job description is included for reference.

The reallocation request asks the Chief Human Resources Officer to implement the following reallocation upon Board of Supervisors approval.

## **POLICY**

Milwaukee County Code of General Ordinances:	<u>17.055</u>
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## **BACKGROUND**

The Department of Human Resources is responsible for assessing the duties associated with a position and reviewing those duties with respect to the external market and internal roles for comparison. This reallocation is being requested to address better alignment with the market for this specific role. With respect to the role's critical responsibilities, increasing the recommended grade for this role has been determined to be appropriate.

Related File No's:	N/A

## **ALIGNMENT TO STRATEGIC PLAN**

Describe how the item aligns to the objectives in the strategic plan:

- 1A: Reflect the full diversity of the County at every level of County government
- 1B: Create and nurture an inclusive culture across County government
- 1C: Increase the number of County contracts awarded to minority and women-owned businesses
- 2A: Determine what, where, and how we deliver services to advance health equity
- 2B: Break down silos across County government to maximize access to and quality of services offered
- 2C: Apply a racial equity lens to all decisions
- 3A: Invest "upstream" to address root causes of health disparities
- 3B: Enhance the County's fiscal health and sustainability

  Moving the positions to this level will align more appropriately with market and allow for ability to have proper skill set required.
- 3C: Dismantle barriers to diverse and inclusive communities

## FISCAL EFFECT

The Department of Human Resources requests the approval of the classification recommendation. The cost associated with this reallocation will be funded within the department.

### **TERMS**

[Include specific term start and end dates, renewal options, automatic renewals, and termination clauses] N/A

## **VIRTUAL MEETING INVITES**

Margo.Franklin@milwaukeecountywi.gov Dean.Legler@millwaukeecountywi.gov Joseph.Lamers@milwaukeecountywi.gov Amy.McKinney@milwaukeecountywi.gov Amos.Morris@milwaukeecountywi.gov Vera.Westphal@milwaukeecountywi.gov

# **PREPARED** BY:

Dean Legler, Director of Compensation/HRIS, Department of Human Resources

# **APPROVED BY:**

Margo Franklin, Chief Human Resources Officer, Department of Human Resources

# **ATTACHMENTS:**

Resolution (Revised)
Fiscal Note (Revised)
Reference Job Description

cc: Mary Jo Meyers, Chief of Staff, Milwaukee County Executive's Office Supervisor Willie Johnson Jr, Chairman, Committee on Personnel Joe Lamers, Director, Office of Performance, Strategy and Budget, DAS Amy McKinney, Operating Budget Manager, DAS-PSB Margo Franklin, Chief Human Resources Officer, Department of Human Resources Steve Cady, Research & Policy Director, Office of the Comptroller Amos Morris, Zoo Director Mary Polaris, HRBP Sarah Zaug, HR Mgr

1		File No. 23-362 Revised
2 3 4 5 6 7	From the Director of Compensation/Human Re Department of Human Resources, requesting a Worker Roles (Location 950 - Zoological Department) by recommending adoption of the	reallocation of (6) Zoo Maintenance tment - Department 9522 Building
8	A RESOLU	ITION
9 10 11 12 13	WHEREAS, the Department of Human Freallocate the pay grade of (6) Zoo Maintenance Zoological Department - Department 9522 Buil	e Worker Roles (Location 950 -
14 15 16 17	WHEREAS, DHR reviewed the duties of classification (compensation) with other similar conditions; and	•
18 19 20 21 22	WHEREAS, the Director of Compensation Systems, DHR, recommends that the classificated Maintenance Worker Roles (Location 950 - Zoo Building Maintenance) be reallocated; and	ition of the pay grade of (6) Zoo
23 24 25 26	WHEREAS, approval by the Milwaukee to reallocate the classification of the pay grade (Location 950 - Zoological Department - Depar	` '
27 28 29	WHEREAS, the Committee on Personne recommended adoption of File No. 23-362 (vot	•
30 31 32 33	BE IT RESOLVED, the Milwaukee Courthe reallocation of the classification of the pay (Roles (Location 950 - Zoological Department -	• • • • • • • • • • • • • • • • • • • •
33 34 35	Current Pay Grade 14	Proposed Pay Grade 18Z
36 37	Min (Annual) - <mark>\$41,286.34</mark> Max (Annual) - <mark>\$46,272.10</mark>	Min (Annual) - <mark>\$ 47,545.06</mark> Max (Annual) - <mark>\$ 53,103.65</mark>

# MILWAUKEE COUNTY FISCAL NOTE FORM

DAT	E: Ma	arch 17, 2023		
			Origin	al Fiscal Note
			Substi	tute Fiscal Note
SUB	SJECT:	From the Director of Compensation/Hun Department of Human Resources, Requ Maintenance Worker Roles (Location 98 Department 9522 Building Maintenance	uesting 50 - Zoo	Reallocation of (6) Zoo
FISC	CAL EFF	ECT:		
	No Dire	ct County Fiscal Impact		Increase Capital Expenditures
	<del></del>	Existing Staff Time Required		Decrease Capital Expenditures
		e Operating Expenditures ked, check one of two boxes below)		Increase Capital Revenues
		Absorbed Within Agency's Budget		Decrease Capital Revenues
		Not Absorbed Within Agency's Budget		
	Decreas	se Operating Expenditures		Use of contingent funds
	Increase	e Operating Revenues		
	Decreas	se Operating Revenues		
		w the dollar change from budget for any creased expenditures or revenues in the cu		

	Expenditure or Revenue Category	Current Year	Subsequent Year
Operating Budget	Expenditure	<del>\$21,577</del>	\$29,526
	Revenue	\$0	\$0
	Net Cost	<mark>\$21,577</mark>	<mark>\$29,526</mark>
Capital Improvement	Expenditure	\$0	\$0
Budget	Revenue	\$0	\$0
	Net Cost	\$0	\$0

### **DESCRIPTION OF FISCAL EFFECT**

In the space below, you must provide the following information. Attach additional pages if necessary.

- A. Briefly describe the nature of the action that is being requested or proposed, and the new or changed conditions that would occur if the request or proposal were adopted.
- B. State the direct costs, savings or anticipated revenues associated with the requested or proposed action in the current budget year and how those were calculated. <sup>1</sup> If annualized or subsequent year fiscal impacts are substantially different from current year impacts, then those shall be stated as well. In addition, cite any one-time costs associated with the action, the source of any new or additional revenues (e.g. State, Federal, user fee or private donation), the use of contingent funds, and/or the use of budgeted appropriations due to surpluses or change in purpose required to fund the requested action.
- C. Discuss the budgetary impacts associated with the proposed action in the current year. A statement that sufficient funds are budgeted should be justified with information regarding the amount of budgeted appropriations in the relevant account and whether that amount is sufficient to offset the cost of the requested action. If relevant, discussion of budgetary impacts in subsequent years also shall be discussed. Subsequent year fiscal impacts shall be noted for the entire period in which the requested or proposed action would be implemented when it is reasonable to do so (i.e. a five-year lease agreement shall specify the costs/savings for each of the five years in question). Otherwise, impacts associated with the existing and subsequent budget years should be cited.
- D. Describe any assumptions or interpretations that were utilized to provide the information on this form.
  - A. Approval of this reallocation will properly align this role internally and with the market.
  - B. The costs associated with this reallocation are reflected in the table above.
  - C. The additional salary expenditure will be absorbed into the agency's budget.
  - D. FICA impacts of 7.65% are included.

Department/Prepared By I	Dean Legler	, Director of C	Compensa	ation, Dept. of Huma	n Resources
Authorized Signature	<u></u>				
Did DAS-Fiscal Staff Review	? 🖂	Yes	☐ No		
Did CBDP Review? <sup>2</sup>		Yes	☐ No	Not Required     ■	j

<sup>&</sup>lt;sup>1</sup> If it is assumed that there is no fiscal impact associated with the requested action, then an explanatory statement that justifies that conclusion shall be provided. If precise impacts cannot be calculated, then an estimate or range should be provided.

<sup>&</sup>lt;sup>2</sup> Community Business Development Partners' review is required on all professional service and public work construction contracts.



# MILWAUKEE COUNTY JOB EVALUATION QUESTIONNAIRE

This form is designed to assist you in describing your departmental job. You are asked to fill this form out to outline the essential duties and responsibilities; and identify the knowledge, skills and abilities required to successfully perform the job. This form is used to request new job classifications, review current classifications, reclassifications, and general updates to the job description. *Note:* It is the job that is being evaluated, not the position/incumbent. Thank you for your cooperation.

#### **GENERAL INSTRUCTIONS:**

- 1. Before beginning, please look over the entire questionnaire. Each question should be answered completely and accurately. If a question does not apply to this job, please indicate "N/A" (Not Applicable).
- 2. To complete the questionnaire, please type and/or select your responses.
- 3. If you wish to make additional comments, please use the space available in the "Additional Comments" section on page 6 of this questionnaire.

#### A. JOB IDENTIFICATION INFORMATION:

Department (High Org	): MILWAUKEE CNTY ZOC	) (9500)	Division (Low Org):	MAINTENANCE (9522)			
Combon of Complete Charles	Name: Jacob Konkel	Name: Jacob Konkel		Email: Jacob.Konkel@milwaukeecountywi.gov			
Contact for this Study	Title: Zoo Operations/N	Maint. Coord.	Phone: 414-256-5426				
Current Job Title:	Zoo Maintenance Worl	ker					
Job Reports To:	Title: Mechanical Servi	ces Manager					
	☐ Establish New	Review Reclass	fication	ion  Update Description			
Request Type:	Other, Specify	Other, Specify					
B. JUSTIFICATION STATEMENT:							
1. Attach an organiz							
•	s or changes that made this re	equest necessary.					
Review of JEQ for oper	position.						
C. ABOUT THE JOB:							
Job Status:	Regular Full-Time	Regular Part-Time	Seasonal	Contract			
Shift:	□ Day		Night     Night	Other:			
Hours Per Week:		32-40 Hours	20-32 Hours	<20 Hours			
Travel:	☐ Yes ☒ No If Yes, %	Travel					
Will This Joh Supervise	/Manage?	Supervise Ma	nage ⊠ N/A	# of Direct Reports:			

#### D. JOB SUMMARY:

Briefly state, in several sentences, the principle purpose or function of the job. Respond by describing **What** the job is, **What** is its major objective, and **Why** does it exist.

Perform a variety of semi-skilled tasks in the care and maintenance of building, grounds and facilities.

cristina variety of semi-stated tasks in the care and maintenance of banding, given as and admitted

## **E. ESSENTIAL DUTIES/RESPONSIBILITES:**

a one	SPNSIBILITY LIST: Please describe the major elements of the job. List only the major functions, separately, in order of importar for two line description for each duty so that it can be understood by someone not familiar with this kind of work. Weight the attage of allocated work time for each functional work activity (Round to the nearest 5%). We do not need to know HOW the formed, but rather, WHAT it is to be performed. Percentages should add up to 100%	approximate
	☐ Original ☐ New ☐ Job Duty: Repair and Maintenance	% of Time:
1.	Descriptive: To repair and maintain Zoo structures, equipment, enclousures, to change lights, belts, and filters, to clean, great lubricate, repair walls, doors, locks, windows, and screens, to do minor electrical and plumbing repairs, to monit equipment, to maintin records.	
	☐ Original ☐ New	% of Time: 30
2.	Descriptive: To fabricate, design and build crates, cages, fencing, to alter fuction of equipment, to construct shelving, carts, for props, and much more.	urniture.
	☑ Original ☐ New Job Duty: Other	% of Time: 5
3.	Descriptive: To assist with animal moves, to assist skilled trades, and other jobs and duties that maybe assigned.	
	☐ Original ☐ New Job Duty:	% of Time:
4.	Descriptive:	
	☐ Original ☐ New Job Duty:	% of Time:
5.	Descriptive:	
	☐ Original ☐ New Job Duty:	% of Time:
6.	Descriptive:	
	☐ Original ☐ New Job Duty:	% of Time:
7.	Descriptive:	
	☐ Original ☐ New Job Duty:	% of Time:
8.	Descriptive:	
	☐ Original ☐ New Job Duty:	% of Time:
9.	Descriptive:	
	Original New Job Duty:	% of Time:
10.	Descriptive:	

## F. EQUIPMENT, TOOLS & MATERIALS

Please list all equipment, tools or materials		Frequency		
required to perform the job along with the	Daily	Weekly	Monthly	Type of Equipment
frequency.				
Machinery: (i.e. Vehicles, Motorized     Equipment, Heavy Machinery, etc)	X		XX	Trucks  XX Lifts, Plows, Fork Lifts
2. Hand Tools/Instruments: (i.e. Power Tools,	Х			Many type of electical and gas powered hand
PC's, office or laboratory equipment,				tools
weapons, etc.)				
3. Driving required? Yes No				

G. JOE	3 COMPETENCIES
Inter	nal Contacts: Please select all that apply.
$\boxtimes$	Contact with employees or others primarily at a routine level involving basic information exchange.
$\boxtimes$	Contact with peers and others involving explanation of information (these contacts may be within or outside department or division), and the gathering of factual information. May include the communication of sensitive or confidential information.
	Contact across departments or divisions with employees involving persuasion of others, absent formal authority, to conform to a policy interpretation or recommended course of action.
	Contact that requires a high degree of authority in securing understanding and cooperation of multiple departments or interests.
Exte	rnal Contacts: Please select all that apply.
	No contact with people outside the organization.
$\boxtimes$	Limited external contact to: gather information, answer queries, or ask assistance.
$\boxtimes$	Frequent external contact to: gather information, answer queries, or ask assistance.
	External contact involving a requirement to maintain a continuing external working relationship with individuals, or organizations.
	External contact involving the initiation and maintenance of relationships that can have a significant effect on the success of the organization.
Com	munication Skills: Select the level of language (ability to read, write and speak needed to successfully accomplish the essential duties of the
	Please select all that apply.
$\boxtimes$	Read, write and comprehend simple instructions, short correspondence and memos.
$\boxtimes$	Read and interpret safety rules, operating/maintenance instructions and procedure manuals.
	Write routine reports, correspondence, and speak effectively before both internal and external groups.
	Read, analyze, and interpret business manuals, technical procedures and/or government regulations.
	Read, analyze, and interpret scientific and technical journals, financial reports and legal documents.
	Prepare and/or present written communications that pertain to controversial and complex topics.
Doci	sion-Making: Please select only one of the following:
Decis	
Ш	Requires minimal decision-making responsibility.
	Regularly makes decisions involving how a project or operation will be conducted (i.e. sequence or method), and generally from an available set of alternatives or precedents.
	Regularly makes decisions of responsibility, involving evaluation of information. Decisions may require development or application of alternatives or precedents.
	Regularly makes significant decisions and final results, typically affecting the entire department. Available guides or precedents are limited. Has authority over the allocation of resources.
	Significant responsibility for decisions and final results, affecting more than one department or a department with multiple units.  Substantial analysis is required and many factors must be weighed before a decision can be reached.
	Major responsibility for decisions and final recommendation, which may result in the formulation of strategic plans of action to achieve the broad objectives for the organization.
	Primary work responsibility involves the long-range future including the scope, direction and goals of the organization.

Com	plexity, Judgment and Problem Solving: Please select all that apply.					
	Work of a relatively routine nature. Requires the ability to understand and follow instructions.					
$\boxtimes$	Structured work, following a limited variety of standard practices.					
$\boxtimes$	Generally structured work, but involving a choice of action within limits of standard policy and procedures.					
	Generally diversified and moderately difficult work. Requires judgment in the adaptation and interpretation of established practices and procedures to meet problems and situations to which the application is not clearly defined.					
	Typically difficult or complex work. Generally governed by broad instructions and objectives usually involving frequently changing conditions and problems.					
	Work requires the ability to plan and perform work in light of new or constantly changing problems, work from broad instruction, and deal with complex factors not easily evaluated. Decisions require considerable judgment, initiative, and ingenuity in areas there is little precedent.					
	Work requires the ability to act independently in the formulation and administration of policies and programs for major departments or functions.					
Supe	ervisory/Managerial: If applicable, select the appropriate level of responsibility.					
	<b>Level 1</b> General instructing, scheduling, and reviewing the work of others performing the same or directly related work. Acts as "lead worker". Functional supervision only.					
	<b>Level 2</b> Recommends personnel actions (hiring, termination, pay changes). Involves scheduling, supervision, and evaluation of work of employees who perform similar work assignments.					
	<b>Level 3</b> Scheduling, supervision, and evaluation of work as a "manager" of the first line supervisors; or perform supervision of workers who perform distinct and separate blocks of work.					
	Level 4 Scheduling, supervision, and evaluation of work as a superior of "managers". Administers through subordinate managers, departmental multi-function programs or operations.					
	Level 5 Scheduling, supervision, and evaluation of work as a superior of those in level 4.					
List 1	the names of the Department(s)/Division(s) supervised/managed by this job:					
Are t	there subordinate supervisors/managers reporting to this job?   Yes   No If yes, how many?					
Fisca	Il Responsibility:					
Resp	onsible for annual operating budget for department(s)/division(s)?					

# - Go To Next Page -

### H. WORKING CONDITIONS

What are the physical, mental and environment demands for this job? Functions identified must coincide with the description of essential duties and responsibilities for this job. The functions should focus on what is to be done and the processes traditionally used to achieve end results. For each of the following functional requirements, indicate the frequency in which it occurs in this job.

PHYSICAL DEMANDS		N/A	Seldom (<25%)	Occasional (25% - 50%)	Frequent (50% - 75%)	Always (>75%)
Standing					$\boxtimes$	
Walking/Running					$\boxtimes$	
Sitting			$\boxtimes$			
Reaching					$\boxtimes$	
Climbing				$\boxtimes$		
Driving				$\boxtimes$		
Bending/Kneeling	5			$\boxtimes$		
Hearing				$\boxtimes$		
Talking				$\boxtimes$		
Visual					$\boxtimes$	
Typing		$\boxtimes$				
Fine Dexterity			$\boxtimes$			
Manual Dexterity	1					$\boxtimes$
Upper Extremity	Repetitive Motion					
Lifting/Carrying	50 lbs.			$\boxtimes$		
Pushing/Pulling	100 lbs.		$\boxtimes$			
NON-	PHYSICAL DEMANDS	N/A	Seldom (<25%)	Occasional (25% - 50%)	Frequent (50% - 75%)	Always (>75%)
Analysis/Reasoni	ng				$\boxtimes$	
Communication/Interpretation						
Math/Mental Computation						
Reading			$\boxtimes$			
Sustained Mental Activity (i.e. auditing, problem		$\boxtimes$	П	П	П	
solving, grant writing, composing reports)						
Writing						
Other:		LI	Caldana	0		•
ENVIRONMENTAL DEMANDS		N/A	Seldom (<25%)	Occasional (25% - 50%)	Frequent (50% - 75%)	Always (>75%)
Work Alone				$\boxtimes$		
Frequent Task Ch	anges				$\boxtimes$	
Tedious/Exacting	Work		$\boxtimes$			
High Volume Pub	lic Contact			$\boxtimes$		
Dust						
Temperature Extremes				$\boxtimes$		
Loud Noises					$\boxtimes$	
Physical Danger						
Toxic Substances (i.e. solvents, pesticides, etc.)						
Other:						
WORK SCHEDULE: Please select all that apply.						
Routine shift hours. Infrequent overtime, weekend, or shift rotation.						
Considerable irregularity of hours due to frequent overtime, weekend or shift rotation.						
	Regular and/or frequent on-call availability.  Nature of work frequently requires irregular, unpredictable or particularly long hours. (I.e. covering double shifts, etc.)					
inactive of work frequently requires fregular, unpredictable or particularly long nours. (i.e. covering double shifts, etc.)						

DEMANDS/DEADLINES, DI	assa salast all that	annly.					
DEMANDS/DEADLINES: Ple							
	Little or no stress created by work, employees, or public.						
	Occasional stress due to deadlines or workload because of intermittent or cyclical work pressures, or occasional exposure to distressed individuals within the immediate work environment.						
·	High volume and variable work demands and deadlines impose strain on routine basis or considerable stress intermittently; OR regular direct contacts with distressed individuals within the immediate work environment; and/or exposure to demands and pressures from						
	persons other than immediate supervisor.						
	Work requires frequent, substantive contacts with people in highly stressful situations; delicacy and unpredictability of contacts routinely creates considerable strain or heavy stress regularly.						
creates considerable	strain or neavy stre	33 regularly.					
I. EDUCATION, EXPERIENCE	AND LICENSE						
EDUCATION							
EDUCATION  Please indicate the MINIMU	IM educational leve	ol required:					
HS Diploma/GED	nivi caacational icve	i required.					
Associate's Degree		Area of specialization/major:					
Bachelor's Degree		Area of specialization/major:					
Graduate Degree		Area of specialization/major:					
Post Graduate Degree	(PhD)	Area of specialization/major:					
Professional Degree (L		Area of specialization/major:					
Other:	aw, wiedienie, etc.,	Please indicate: Training in the building trades perfered					
WORK EXPERIENCE							
	JM number of years	s of practical experience required.					
No experience							
Less than one year	Area(s) of experie						
One to three years		nce: work in the building trades or as a maintenance worker					
Three to five years	Area(s) of experie						
Five or more years	Area(s) of experie	nce:					
SUPERVISORY/MANAGEMI	ENT EXPERIENCE						
Please indicate the MINIMU	JM number of years	s of supervisory/management experience required.					
No experience							
Less than one year	Area(s) of experience:						
One to three years	three years Area(s) of experience:						
Three to five years	Area(s) of experie	nce:					
Five or more years	Area(s) of experie	nce:					
LICENSE/CERTIFICATION:							
	n/certificate(s), reg	istration(s), or other regulatory requirements/training:					
Wisconsin Drivers License C							
J. ADDITIONAL COMMENTS	6						
Please list additional items not covered in this questionnaire that you feel would be helpful in understanding the job.							
•							
•							

## K. SIGNATURES:

SUPERVISOR'S/MANAGER'S CONFIRMATION:  I have completed and/or reviewed the contents of this job evaluation questionnaire and consent to its accuracy.				
Supervisor/Manager Signature: Jacob Konkel	Date: 11/18/2022			
Department/Division Head Signature: Matthew Haseman	Date: 11/18/2022			

Email the completed form to: <a href="HRCompensa">HRCompensa</a>	tion@milwcnty.com. P	Please ensure the subject line includes the request
type and Department (High Org.) number.	(I.e. 2013 STUDY 1140	0)

Received by Human Resources - Compensation Department Initials: Date:
Analyzed by Human Resources - Compensation Department Initials: Date: