

Milwaukee County Department of Health & Human Services

**Aging Disabilities and Resource Center**

By

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# Department of Health & Human Services

## Mission

Empowering safe, healthy, and meaningful lives

## Vision

Together, creating healthy communities

## Values

Partnership, Respect, Integrity, Diversity, and Excellence  
(PRIDE)



MILWAUKEE COUNTY  
**DEPARTMENT OF  
HEALTH & HUMAN  
SERVICES**

# Aging & Disabilities Services



Empowering safe, healthy, and meaningful lives by connecting older adults and individuals with disabilities to **resources** that promote **independence** and **inclusion**, giving them choices for living in, and giving to our community.



# Aging & Disability Resource Center



The Aging & Disability Resource Center (ADRC) is the first place to go to get **accurate, unbiased information on all aspects of life related to aging or living with a disability.**

The Aging & Disability Resource Center offers information, referral, consultation and assistance regarding access to short- and long-term care services for older adults and people with disabilities in Milwaukee County.

Learn more about ADRCs around the state at the [State of Wisconsin's website.](#)



# Core Services of the ADRC

- Information and Assistance
- Options Counseling
- Benefits Specialist Program
- Youth Transition
- Dementia Care
- Prevention and Wellness
- Access to Community Programs



# Options Counseling



# Options Counseling

One-on-one consultation about privately and publicly funded long term care options to allow each individual to make the best-informed decisions for their needs.

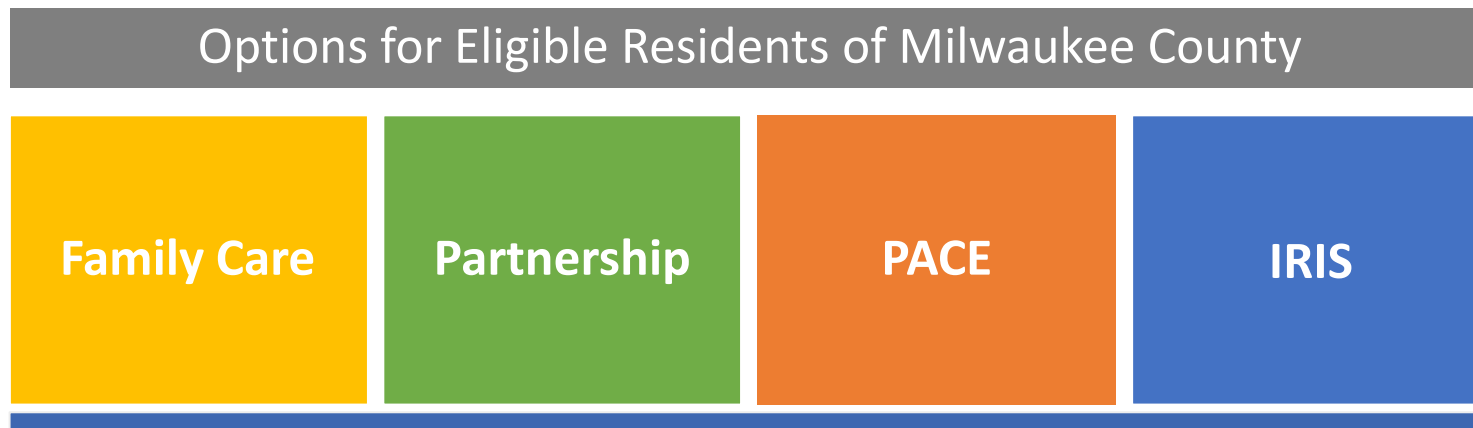
Long Term Care is ongoing assistance with basic activities of daily life such as: eating, bathing, dressing, or getting in and out of bed. We have experts who can help you understand your options and connect you with resources to meet your long-term care needs.

[Next Steps: My Planning Guide](#)



# Publicly Funded Long Term Care Programs

If you qualify for publicly funded Long Term Care, there are a variety of options. The ADRC cannot endorse or recommend any organization, product or service. There are four programs available: Family Care, Partnership, PACE, and IRIS. Each program is offered by multiple agencies.



[Learn more on our Long Term Care webpage.](#)





# How to Apply for Publicly Funded Long Term Care

**1**

## **Call Us**

Call the ADRC at  
414-289-6874 to begin the  
process.



**2**

## **Functional Eligibility**

We will schedule an appointment with you to determine functional eligibility- this means assessing any physical, cognitive, or memory impairments that may be limiting your ability to live independently.



**3**

## **Financial Eligibility**

If you are functionally eligible our staff will work with you to gather the necessary paperwork. This is sent to the State of Wisconsin's Income Maintenance Office to determine financial eligibility.



**4**

## **Enrollment**

If you are found to be both functionally and financially eligible our office will contact you to discuss an enrollment date in the Long Term Care program of your choice.



**MILWAUKEE  
COUNTY**

# Referrals for Options Counseling

I&A staff complete initial referrals for Options Counseling. The referrals are entered into a client database and then assigned to an Options Counselor.

## General guidance for referrals:

- Referrals can be initiated by calling 414-289-6874 to speak to an I&A Professional.
- Referrals for Options Counseling must be initiated by the individual or their legal decision maker (with documentation) unless they are being referred by staff at a skilled nursing facility (SNF) or there are special circumstances.
  - SNF staff can send referral to [adrc@milwaukeecountywi.gov](mailto:adrc@milwaukeecountywi.gov). Please include face sheet, contact information, and legal decision maker paperwork (if applicable).
- Customer or legal decision maker will be contacted by their assigned Options Counselor.



# Referrals for Options Counseling

Information that will be requested at time of Options Counseling referral:

- Demographic information: Name, address, phone number, social security number, date of birth, gender identity, race
- Summary of customer goals (e.g., goal to move to lower level of care, seek employment supports, employ loved one as caregiver, etc.)
- Summary of care needs
- Summary of medical concerns or diagnoses
- Legal decision maker status and documentation (if applicable)
- Information on current living situation and supports
- Alternative/emergency contact information
- Income and assets
- Insurance information
- Summary of health and safety concerns (if applicable)



# Options Counseling

- Discovery of need, values, preferences, supports and resources already in place
- Provide different options to meet their need in an unbiased manner
- Identify resources that support the selected option
- Confirm readiness to proceed



# Choosing PFLTC

## Publicly Funded Long-Term Care

- Limited resources or exhausted all resources
  - Such as needs funding for Assisted Living after private paying for a few years
  - Already has a full Medicaid benefit and limited income
- In an institution (hospital or nursing home) and would like to return home or to a less restrictive setting (Assisted Living)
- Needs help in the home and unable to pay out of pocket



# Functional Eligibility

- Long Term Care Functional Screen (LTCFS)
  - Requires assistance with activities of daily living
  - Has a documented medical diagnosis that supports the need
- Must meet Level of Care
  - Nursing Home
  - Non-Nursing Home
  - Ineligible



# Financial Eligibility

- Full Medicaid Benefit (SSI MA, BadgerCare, MAPP, MCD)  
OR
- Medicaid Waiver
  - Asset Limit
  - Divestment
  - Spousal Impoverishment / Allocation
  - Estate Recovery
  - Cost Share/ Patient Liability
  - Elderly or Disabled



# Enrollment

- Functional and Financial eligibility has been established
  - Assigned Option Counselor contacts customer and provide status of Functional screen
  - Discuss Cost Share (if applicable)
  - Revisit Long Term Care program selection
  - Finalize paperwork and documentation for submission





Thank You!





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