



**The Combined Community Services Board
November 9, 2022
Meeting**

The **Combined Community Services Board** convened virtually on Wednesday, November 9, 2022. Members and attendees joined the virtual meeting with video conference and or conference call options (computer or telephone).

Board Members Present:

Dennise Lavrenz, Chair
Cindy Bentley
Robyn Rodgers
Duncan Shrout
Supervisor Priscilla Coggs-Jones

Board Members Excused:

Julie Alexander
Lisa Burg
Luanne McGregor

Board Members Excused:

Tiffany Payne

Milwaukee County Staff:

Anouvong Chanthavixay,
Dan Idzikowski, *DHHS*
Tina Anderson, *DHHS*
Marietta Luster, *DHHS*
Schinika Fitch, *County Executive's Office*
Vonda Nyang, *DHHS*
Kelly Pethke

MINUTES

I. CALL TO ORDER AND ROLL:

Chairwoman Dennise Lavrenz called the meeting to order at 10 07 a.m. Vonda Nyang, Department of Health and Human Services (DHHS) Aging and Disabilities Services Area Agency on Aging, Executive Assistant, took roll.

II. ANNOUNCEMENTS

Chairwoman Dennise Lavrenz announced that Vonda Nyang is transitioning back as the Combined Community Services Board support person and will work together to ensure the board receives the meeting minutes and materials much earlier for review.

The Chair thanked the board and gave special thanks to Supervisor Coggs-Jones for her being an active board member. And Supervisor Coggs-Jones and Chair Lavrenz thanked board member Cindy Bentley for participating in the budget hearings. And she reflected on the Combined Community Services Board's year's accomplishments for 2022 and the presentations given throughout the year.

- Transportation – The Area Agency on Aging (AAA) hired a transportation coordinator, and has provided transportation presentations

- Housing/James Matthew: (decrease homelessness)
- The Behavioral Health Redesign - the opening of the new Emergency Center
- The integration of the Aging Resource Center (ARC) and the Disabilities Resource Center (DRC) and Disability Services
- Children's and Youth and Family Services. Birth to Three.

Board member Cindy Bentley asked if the CCSB board could donate adult coloring books, paints and books, and clothing to Behavior Health Center. The books and paint would give the patients who must stay there something to do while they are there.

Board member Cindy Bentley discussed the caregiver shortage with the Board. The Chair stated it is an issue that the Board will be working on, and they will reach out to discuss it.

Supervisor Coggs-Jones stated that the Health and Human Needs Board meets at the same time as this CCSB, causing scheduling conflicts for her. The Chair stated she and Vonda Nyang would draft a survey in the next thirty days to find out what dates and times would work best for holding the CCSB meetings, including other survey questions. There was a suggestion to bring back in-person meetings.

Supervisor Coggs-Jones informed the CCSB that she is working with Director Donna Brown-Martin and Congresswoman Gwen Moore to obtain federal funding for transit safety. Cindy Bentley brought up the topic of safety concerns for transit drivers and informed the Board she has an article on Transit from the paper she would like to share with the Board. The Chair requested to have the article sent to Vonda for distribution. Also, the Chair announced that Tiffany Payne and Vonda Nyang (Advocacy Calendar) Created a calendar to learn about advocacy events. Ms. Nyang will be providing a presentation later in the meeting. Ms. Bentley discussed the Friendship Circle/Friendship Bakery (Jewish Community), where they need help. Board member Kelly Pethke has events coming up/Advocacy that she would like to share with the Board. The Chair asked her to forward the information to Vonda Nyang.

III. REVIEW AND APPROVE THE SEPTEMBER 14, 2022, COMBINED COMMUNITY SERVICES BOARD MEETING MINUTES

The September meeting minutes were unavailable at this time and will be available for review at the next CCS Board meeting in January 2023.

IV. COUNTY EXECUTIVE OFFICE UPDATE ON BOARD MEMBERSHIP, SCHINIKA FITCH, DIRECTOR OF COMMUNITY RELATIONS, COUNTY EXECUTIVE'S OFFICE

Director Fitch reported that Combined Community Services Board (CCSB) now has a complete board. She suggested surveying the CCS board members to find out their interests with the board to get them more engaged and increase attendance at meetings. There are two board members whose terms will expire at the end of the year, Julie Alexander and Chair Dennise Lavrenz. So, Director Fitch is contacting them both to see if they would like to serve a second term. Chair Lavrenz announced that board member Duncan Shroust has expressed that he will not serve a second term. Also, a parent, Dolores Salas, is interested in becoming a CCSB board member.

Also, Chair Lavrenz announced that Executive Director Shakita LaGrant-McClain is working on changing the language in some sections of the Combined Community Services Board (CCSB) County Ordinance to include removing the requirement to need two County supervisor to serve on the board down to just one.

Supervisor Coggs-Jones encouraged the Combined Community Services Board (CCSB) to continue their Advocacy for services that cannot afford termination. Supervisor Coggs-Jones had encouraged board members to continue their advocacy efforts, and she will assist the board with Advocacy on her end.

V. DEPARTMENT OF HEALTH AND HUMAN SERVICES (DHHS) BEHAVIOR HEALTH SERVICES QUALITY UPDATE, MIKE LAPPEN, BHD ADMINISTRATOR

Mike Lappen was not present at today's meeting; However, Chairwoman Lavrenz is a member of the Mental Health Board and had attended the October 27, 2022, meeting, so she provided an update on the following.

Granite Hills, an inpatient and outpatient behavior health facility in partnership with the County, provides another place for people to receive services. They are continuing to expand their census and are working on workforce and meeting the needs of Milwaukee County. The Milwaukee County Emergency Center is up and running. Chair Lavrenz gave Kudos to their CEO Kevin Kleisner, And the Department of Behavioral Health has moved from the Mental Health Complex to the Marcia Coggs Building.

Chair Lavrenz informed the CCS Board that Brenda Wesley, the Chair of a newly formed Advisory Council specifically for the Behavior Health Service Line, discussed the purpose of the Advisory Council with the Mental Health Board. Ms. Wesley will report to Chair Lavrenz, who oversees an Ad hoc Committee for the Mental Health Board, "Community Engagement." Chair Lavrenz, Community Engagement Committee, reports to the Quality Board and Mental Health Board. Their Advisory Council surveys clients receiving their services to obtain feedback on the quality of service and care. They are currently working with Kane

Communications to send clients an information sheet (A marketing piece/provider-facing). Chair Lavrenz will share this information with the CCS Board at the January meeting in hopes of mirroring some of their marketing strategies with the CCS Board (Marketing the website to include pictures and bios of the CCS Board members).

Chair Lavrenz discusses how the Mental Health Board and its Committee and Council Advocacy ties in with the CCS Board. She discussed her vision of the Advocacy Calendar by sending all Advocacy event information to the CCS Board via a calendar. She asked that the board send any advocacy events they would like to have sent to the board to Vonda Nyang so the board can look at the event proactively. You can reach Vonda at Vonda.Nyang@milwaukeecountywi.gov.

VI. DEPARTMENT OF HEALTH AND HUMAN SERVICES (DHHS) AGING AND DISABILITIES SERVICES UPDATE, MARIETTA LUSTER, DHHS ADMINISTRATOR,

Marietta Luster reported that the Department of Health and Human Services Aging and Disability Services (DHHS/ADS) collaborated with Children, Youth, and Family Services and applied for a grant, for which they received \$2 million. They aim to increase enrollment by 5% in 2022 and conduct APS and MCO training on recognizing abuse, neglect, and financial exploitation. And to provide direct service training on abuse and later life. They are continuing their outreach and current services. Some recreational improvements were made utilizing this grant to have Hoyer lifts, adult changing tables, and specialized seating installed at the County's recreational facilities. Also, the department is increasing animal and other therapy for children, youth, and adults. And design an accessible website that provides translation materials emphasizing the "No Wrong Door."

There is a showing of a documentary **on November 27, 2022**, titled "Unseen," about How we are failing parent caregivers and why it matters. The showing will take place at Wil-O-Way Underwood, 10602 Wil-O-Way, Wauwatosa, WI, from 2 p.m. – 4 p.m. A panel after the showing will include parents, aging staff, and disability services. Director Luster provided the link in the chat and will email the information to the board. The showing will be available virtually as well. Also, Administrator Luster briefly discussed the DHHS homecoming event. Food trucks, music, and many staff members were getting together for the first time since COVID started. She thanked everyone who attended.

VII. CHILDREN'S SERVICES UPDATE, ANOUVONG CHANTHAVIXAY, CHILDREN'S PROGRAM MANAGER, AND KELLY BETHKE, CHILDREN, YOUTH, AND FAMILY SERVICES INTERIM ADMINISTRATOR

Anouvong "Tito" Chanthavixay, Children's Program Manager, and Kelly Bethke, Children, Youth and Family Services, Interim Administrator, provided a

PowerPoint presentation on Children's Long-Term Support and Children's Community Options Program Birth to 3 (CLTS/CCOP/ Birth to 3).

The PowerPoint presentation updated the Child and Family Pandemic Recovery grant, working with parenting Network, Media Campaign, Infant Early Childhood Mental Health Consultation project, Governing in Action (State and Local) Roundtable, CLTS Enrollment, Home-Community Based Services ARPA Grant, and CCOP funds spent. The Birth to 3 programs received funding from the Child and Family Pandemic Recovery Grant for \$200,000. The grant is in collaboration with the Wisconsin Vision Forward.

Administrator Pethke reported on the Government in Action roundtable meeting, which consisted of five states, to learn what other entities and jurisdictions are implementing, their strengths, and challenges.

Program Manager Chanthavixay will send Vonda Nyang the Parenting Network Event Flyers and today's PowerPoint presentation to distribute to CCS board members. Also discussed was the Home Community-based services APRA Grant award for \$2 million. Currently, they are working on a grant to assist families in the amount of **\$250,000** over the next two years. For more information on the presentation, see attached document titled "11.9.22 CCSB CLTS.CCOP.B3".

VIII. DANIEL IDZIKOWSKI, PROGRAM AND POLICY COORDINATOR (DHHS) AGING AND DISABILITIES SERVICES, AGING UNIT: **No presentation.** Director Daniel Idzikowski was not at today's meeting.

IX. CCSB ADVOCACY REPORTS:

- a) **Advocacy Calendar 2023: Vonda Nyang discussed and reviewed** the 2023 Advocacy Outlook calendar via the Microsoft Teams (MS) Teams channel calendar she created for the CCS Board members to share Advocacy event information (Flyers, meeting dates, times, and links).
- b) **Board Member Reports:** Chair Lavrenz informed the CCS Board that Shakita LaGrant-McClain is working on revising their Board's County Ordinance as it needs updating. She expects to receive an update on the status of the revisions at January's meeting.
- c) **Round Robin:** At the January meeting, the board will review the 2023 Board Priorities. The Chair asked board members to go around and report out on community work they have done since their last meeting. She discussed ways they can utilize MS Teams Channel to share information.

Cindy Bentley and Chair Dennise Lavrenz: Discussed the County Board meeting's Transportation topic, the Long-term Care Advisory Council's last

meeting on Dementia/Alzheimer's Statewide plan (African Americans and Latinos), and the caregiver shortages and wages)

Supervisor Priscilla Coggs Jones: Voiced disappointment that the State, who provided additional services to constituents, left the Coggs Building and area. Residents in the neighborhood had easy access/a one-stop shop to County and State services. Supervisor Coggs-Jones has volunteered to assist Chair Lavrenz with Community involvement and marketing (getting the word out via media).

Duncan Shrout: Discussed the meal program at St. Ben's. Also, he discussed meal events for holidays and openings that St. John is providing, including the Medical Clinic, which provides medication treatment assistance for people with disorders. Milwaukee County provides housing for those who have Mental Illness and substance abuse.

Survey Questions for CCS Board Members

- 1) Would you like to continue serving as a Combined Community Services Board member?
- 2) What if any barriers are you experiencing that are keeping you from attending board meetings? Is it the day of the week, time of day, or computer issues?
- 3) What is your passion? (List topics/Advocacy Topics, etc.)
- 4) What are your selected areas in your purview?
- 5) What two areas would you like to see the board concentrate on at a time? (Note: the board will revisit every six months to change the Advocacy Focus areas).

X. ADJOURNMENT: Meeting adjourned at **12:14 p.m.**

The next Combined Community Services Board will be January 11, 2023, at 10 a.m., a virtual Teams meeting.

Respectfully submitted,

Vonda Nyang
Executive Assistant