

From the Director of Audits, an audit report titled "Surveys: Milwaukee County Departments Collect Information Primarily from Program Users but Guidance should be Provided to Improve Data Collection Methods," by recommending adoption of the following:

A RESOLUTION

WHEREAS, in 2021, the Milwaukee County Board of Supervisors adopted a resolution (File No. 21-532), requesting an audit of how Milwaukee County (the County) offices and departments have engaged public or employee opinion for the enhancement of program and service delivery and efficiency, whether engagement has produced representative, statistically significant results, and whether it may be beneficial to consolidate County engagement efforts; and

WHEREAS, the Audit Services Division (ASD) – Office of the Comptroller, conducted an audit to determine whether County departments conduct scientific surveys, what type of topics they are surveying, and what areas of the County's population are reached via their surveys; and

WHEREAS, as part of its audit, ASD – Office of the Comptroller, also reviewed two cities that have conducted comprehensive resident input surveys to identify costs, strengths, challenges, and lessons learned, and issued an audit report in November 2022 titled, "Surveys: Milwaukee County Departments Collect Information Primarily from Program Users but Guidance should be Provided to Improve Data Collection Methods;" and

WHEREAS, recommendations are provided in the audit report; and

WHEREAS, a response to the audit report recommendations from the County Office of Equity management accompanies the audit report as Exhibit 4; and

WHEREAS, the Committee on Audit, at its meeting of December 7, 2022, recommended adoption of File No. 22-1123 (vote 5-0); now, therefore,

BE IT RESOLVED, the Milwaukee County Board of Supervisors concurs with the recommendations contained in the Audit Services Division – Office of the Comptroller, audit report titled, "Surveys: Milwaukee County Departments Collect Information Primarily from Program Users but Guidance should be Provided to Improve Data Collection Methods."

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