

Milwaukee County

File 22-1083

Department of Human Resources

Date:November 2, 2022To:Marcelia Nicholson, Chairwoman, Milwaukee County Board of SupervisorsFrom:Tony L. Maze, Director of Benefits Administration, Department of Human
ResourcesSubject:Report from the Director of Benefits & HR Metrics, Department of
Human Resources, requesting authorization for a one-year
extension with Froedtert Workforce Health for wellness plan
administration from January 1, 2023 through December 31, 2023File Type:Action Report

<u>REQUEST</u>

Since the 2014 launch, Froedtert has met all objectives set by the County by providing a strong patient focus for all screening and has consistently received high satisfaction scores from employees surveyed on health coaching. They've supported all marketing, communication, education, and promotion campaigns. Froedtert has also been responsive to County requests for program enhancements and technical infrastructure supporting their service. This has included improvements to their scheduling tool, participation reporting, and analytics package.

The County's launch of the wellness program has been an overwhelming success, with earning the Silver designation by the Wellness Council of America (WELCOA) in its first full year of participation, and in 2018 earning the Gold designation. We currently have approximately 67% employee participation. Froedtert has played a critical role in our success. As such, we are recommending a one-year extension.

All non-financial terms of the agreement remain unchanged.

Financial Analysis

The cost of services is contingent upon participation in the assessment and receiving one medical and one dental preventive screening.

	Current
Program Support Fee	\$20,000/per year
Incentive Tracking	\$2.50 per participant per year
Portal Access of all eligible	Approx. \$100,000
employees	
Presentations	\$3,000
Fitness Programs	\$2,400
Programs	\$8100
Mailings	\$10,000
Total Estimated Annual Cost	\$150,000

ALIGNMENT TO STRATEGIC PLAN

Describe how the item aligns to the objectives in the strategic plan:

1A: Reflect the full diversity of the County at every level of County government Froedtert Workforce Health uses its tools and profession personal to ensure the County is receiving the best price and plans for all purchased services

1B: Create and nurture an inclusive culture across County government

- All services contracted services are made in consideration of all County Employees
- 1C: Increase the number of County contracts awarded to minority and women-owned businesses
- 2A: Determine what, where, and how we deliver services to advance health equity Froedtert Workforce Health has consistently demonstrated strong knowledge of the local health care provider and insurance market, as well as the Wisconsin regulatory environment.
- 2B: Break down silos across County government to maximize access to and quality of services offered
- Froedtert Workforce Health has consistently demonstrated strong knowledge of the local health care provider and insurance market, as well as the Wisconsin regulatory environment.
- 2C: Apply a racial equity lens to all decisions
- All services contracted services are made in consideration of all County Employees
- 3A: Invest "upstream" to address root causes of health disparities
- 3B: Enhance the County's fiscal health and sustainability

Froedtert Workforce Health has provided services to the County for several years and has agreed to continue to provide Milwaukee County with additional savings and minimal increase in fees

3C: Dismantle barriers to diverse and inclusive communities

VIRTUAL MEETING INVITES

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PREPARED BY:

Tony L. Maze, Director of Benefits Administration

APPROVED BY:

Tony L. Maze, Director of Benefits Administration

ATTACHMENTS:

Resolution Fiscal Note

CC:

County Executive David Crowley Mary Jo Meyers, Chief of Staff, County Executive's Office Margo Franklin, Chief Human Resources Officer Margaret Daun, Corporation Counsel Supervisor Liz Sumner, Chair, Finance & Audit Committee Supervisor Willie Johnson, Jr., Chair, Personnel Committee Scott Manske, Controller Stephen Cady, Comptroller's Office Aaron Hertzberg, Director, DAS Janelle M. Jensen, Legislative Services Division Manager, Office of the County Clerk