



**Aging and Disability Resource Center
(ADRC) Governing Board
Meeting Minutes
October 18, 2022**

A quorum of the **Aging and Disability Resource Center (ADRC) Governing Board** members convened virtually on Tuesday, October 18, 2022. Members and attendees joined the virtual meeting with video conference and conference call options (computer or telephone).

Board Members Present

Pat Bruce, *Chair*
Rachael Bush, *Vice-Chair*
Colleen Galambos, Ph.D., DSW
Debra Jupka
David Lillich, MD
M. Kent Mayfield
William Meunier
Brennan O'Connell
Cindi Pichler

Board Members Excused

Tracie Horton
Harvey Ross
Kiran Sagar, MD

Board Members Excused Continued...

Levi Stein

Milwaukee County Staff:

Tina Anderson, *DHHS*
Marietta Luster, *DHHS*
David Mohammad, *DHHS*
Bekki Schmitt, *DHHS*
Daniel Idzikowski, *DHHS*
Vonda Nyang, *DHHS*
Dan Idzikowski, *DHHS*

Attendees from the Public

Sara Truse, *WI DHS*

MINUTES

I. CALL TO ORDER AND ROLL

Chairwoman Pat Bruce called the meeting to order at 9:36 a.m. The Department of Health and Human Services (DHHS), Aging and Disabilities Services Aging Unit, Executive Assistant, Vonda Nyang took roll call.

II. REVIEW AND APPROVAL OF THE SEPTEMBER 20, 2022, AGING AND DISABILITY RESOURCE CENTER'S MEETING MINUTES

MOTION: To approve September 20, 2022, Aging and Disability Resource Center's meeting minutes upon the amended corrections.

ACTION: Motion prevailed by unanimous consent (Jupka Moved, Mayfield Second.)

III. (ADRC) GOVERNING BOARD IN-SERVICE, Options Counseling (November):

Chairwoman Bruce explained to the ADRC Governing Board the purpose of having in-service presentations. Since the integration of the two resource centers (the Aging Resource Center (ARC) and Disabilities Resource Center (DRC)), the ADRC Governing Board has requested to have the Aging and Disabilities Resource Center (ADRC) staff provide presentations to understand better the programs, services, and organizations that the centers offer and the organizations they work within the newly integrated ADRC Center. For the November presentation, a staff person from the (ADRC) Options Counseling Services will provide the presentation.

Also, the Chair asked board members to inform her if they came across an area, they would like more information on from the organizational chart to let her know as the presentations are in random order. The Long-term Care Services will be the following presentation in December unless someone else has a preference.

Chair Bruce informed the board that she had contacted Sara Truse to see if she would be willing to provide a report on behalf of the state. Ms. Truse mentioned that both Marietta Luster and Tina Anderson attend the state meetings and would be able to provide the State report as it would be the same information she would provide if she were to give a report. Director Anderson stated she would provide the state report to the ADRC Governing Board.

IV. (ADRC) GOVERNING BOARD ROLES AND DUTIES PAT BRUCE, CHAIR:

a) Chair Reports

- i. **Board Report:** Chair Bruce reported on the following: Chair Bruce has attended the ADRC Governing Board's Listening Session Subcommittee meetings. She has also monitored the State's minutes from their Disabilities Resource Center (DRC) and Adult Protective Services meetings. And she has attended both the Commission on Aging (COA) and one of its subcommittees, the Advocacy Committee meeting, which has been discussing the privatization of Long-term care services, Family Care.

Board Reimbursements: Tina Anderson, ADRC Director for the Milwaukee County Department of Health and Human Services, Aging and Disabilities Services, reported on reimbursements for the ADRC Governing Board. The reimbursement process is very complicated. The County's accounting system only recognizes reimbursements for service providers. So, if a board member needs reimbursement for food, outreach, or things of that nature, don't hesitate to contact Tina first before you purchase; she will take care of your reimbursements. Also, if

you need printed materials, contact Tina, who can assist you with those needs.

ADRC Modernization Project: It is a state-level project, and little information is available now. The Chair hopes more information will be forthcoming in the next month or so, and she will keep the board updated.

b) Privatization of My Choice Family Care: Dan Idzikowski reported on COA's response to the Privatization of My Choice Family Care.

Director for the Aging Unit, Daniel Idzikowski, informed the ADRC Governing Board that the Commission on Aging and its Advocacy Committee sent letters of inquiry to the State of Wisconsin Department of Health Services Secretary and the Commissioner of Insurance asking questions about the proposed acquisition of My Choice Family Care by Molina Healthcare. Currently, the Commission has yet to receive a response. Director Idzikowski shared a few questions in the letter during the meeting.

There was a meeting with the Assistant Administrator for long-term care Services at the Department of Health Services, Division of Medicaid Services, which included the Wisconsin Aging Advocacy Network. The state informed them there was nothing they could do to prevent privatization because the federal law allows it if the business meets the criteria. Although every year it's been said that Medicaid is overly costly, there has been a significant Medicaid surplus in the budget for almost a decade. The Advocacy hopes to receive a response and hopefully the opportunity to meet and allow public input where the public can voice their concerns.

Chairwoman Bruce informed the board she wasn't sure what action they should take, if any, on this issue. She asked for feedback from the board. Some board members emphasized the need for more communication on privatization and what it will mean to people receiving services. There are communication gaps with those receiving services as they need to be made aware of the privatization of My Choice Family Care, and Advocacy groups as well. The ADRC Governing board discussed what would happen if the privatization should go through. Private insurance companies taking over long-term care are in it for the money. They cannot raise healthcare prices, so they will have to cut services. After the discussion, the board decided to send a letter as well. Chair Bruce requested that Director Idzikowski forward her a copy of the COA and Advocacy Committee letter regarding this issue to the ADRC Governing Board. Also, she asked if Cindy and Colleen would be part of the process for writing the ADRC Governing Boards letter. Mr. Idzikowski has volunteered to assist the ADRC Governing Board.

The Board moved to make a motion.

MOTION: For the ADRC Governing Board to send a letter to the State asking for clarification and stating the ADRC Governing Board's points of Concerned.

ACTION: Motion prevailed by unanimous consent (Jupka Moved, Pichler Second)

ADRC Board members Mayfield, Meunier, Galambos, Jupka, Director Anderson, and Administrator Luster will review the letter and make changes to the document using track changes. The deadline to respond to Director Idzikowski is two weeks **by October 28, 2022**. Dan will send the letter to the ADRC Governing Board and inform the group when he will be available to meet.

- c) **2022 ADRC Listening Sessions Report**, Debra Jupka, Co-Chair and Rachael Bush, Co-Chair for the Listening Session Subcommittee: Co-Chair Jupka reported the following: Co-Chair Jupka is developing a listening session and ADRC Governing Board calendar for the rest of this year into next year. The calendar dates will run **from November 2022 through December 2023**. This year there were only three listening sessions; however, the subcommittee noticed it was helpful to have only three due to scheduling, coordinating, and being able to tabulate and report on findings. So, next year there will be three Listening Sessions. The calendar will go out in the November ADRC meeting packet.

There were two concerns Co-Chair Jupka shared with the ADRC Governing Board that came up at a subcommittee meeting:

- Resources for students that are transitioning from high school to college, accessibility directors at various local universities
- The lack of information for foster parents and guardians of students with disabilities who are transitioning out of the program because of age

Currently, Brennan O'Connell and Co-Chair Jupka are building a relationship with MPS, the largest district, and they are addressing those concerns now. Ms. Jupka and Mr. O'Connell hope to continue building relationships with other districts. The question that Mr. O'Connell brought forth on commitment across counties came up at the Friendship Circle meeting, and the central theme was a lack of communication and consistent communication; whom do I contact if I have issues or concerns? Board members will receive a final draft of the report and the draft calendars, which the board will review at the November meeting.

- d) **(ADRC) Director Reports**, Department of Health and Human Services, Aging and Disability Resource Center (DHHS-ADRC) Director, Tina Anderson. Director Anderson reported that the Information and Assistance (I & A) staff lowered the average client wait time in August to 11 mins and 30 seconds. Unfortunately, I & A has two vacancies in their unit, but they are working on filling those openings. Also reported were that calls had decreased for September; however, walk-ins have increased as clients started returning to the building more frequently. For more information, see the document titled "September 2022 Dashboard".

Bekki Schmitt, Community Programs Supervisor for DHHS, reported on outreach and board investment in community events. Bekki and Tina are creating a shared calendar of outreach events to share with the ADRC Governing Board; they will send it out and post the events on their team channel. Chair Bruce asked if board members could access a master calendar of events to sign up for events. See the document titled "September 2022 Dashboard". for more information.

Boosted and Blessed Campaign: Bekki Schmitt reported that the ADRC received additional funding for this campaign; through two grants and partnering with Empower and Healthy MKE collaborative, they put together a second round of outreach for COVID vaccines. The key message was that you need another booster (Fall booster). She mentioned multiple video, TV, and Radio ads with local stations (WTMJ, WISN, WDJT 58 and Spectrum news. Radio Jammin 98.3, and AM Joy).and the targeted zip codes that have the highest risks.

- e) **Department of Health and Human Services Administrator Reports**; Department of Health and Human Services, Aging and Disabilities Services, Marietta Luster, Administrator: Director Anderson reported on behalf of Administrator Luster. There is no update on the Technology Report. For the ADRC and APS update, on September 26, 2022, the ADRC s and APS staff had a get-to-know-one-another luncheon. Director Anderson mentioned she is meeting with the outside agency that conducted the change management and should have a final report to share with the board soon.

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- a) **Department of Health and Human Services (DHHS) Update**: Shakita LaGrant-McClain, Director, and Deputy David Muhammad. Deputy David Muhammad reported the following:

There are no significant reports. DHHS has conducted its budget presentation before the County Board and Finance over the last few weeks. And have conducted community sessions for the public to provide feedback on the

County Budget. The funding for DHHS's new facility at the Coggs location was approved, so they are moving forward with building plans.

Chair Bruce asked Deputy Muhammad for an update on the Mental Health Complex/Facility. Regarding the mental health hospital and its system, DHHS is working with its partners to ensure adequate beds for those transitioning from the hospital. There have been good reviews regarding the Mental Health Emergency Center regarding care; however, there are still issues with needed security at the building entrances, which law enforcement and the board that oversees the site are handling. Granted, Hills still needs fixing with having the bed space that DHHS needs, but DHHS is still working with a provider to meet their current needs.

b) County Executive Office, Schinika Fitch, Director of Community Relations: Director Fitch had to leave the meeting earlier; there was no report. Chair Bruce reminded the board that they are still actively looking for a new member to fill the board's Mental health or AODA position. Please forward that information to her and Director Fitch if they have someone in mind

c) Department of Health and Human Services, Aging and Disability Resource Center's Aging Unit Director Report, Daniel Idzikowski, Director of the Aging Unit: Director Daniel Idzikowski reported on several initiatives for the AAA. The AAA finalized a two-year contract with Riverworks utilizing Older American Act funding. Riverworks provides financial counseling services for adults 60 and older who are going through transitional phases with working with fixed incomes or if their spouse who passed away used to take care of all the bills and they need assistance with navigating their finances and budgeting and credit counseling services. Due to this contract paying greater than **\$50,000**, the RFP will be posted.

The Service Delivery Committee is meeting later today to provide their recommendations on renewing existing contracts. One contract change is with the volunteer driving and chore services contracts.

AAA sent a preliminary letter of interest/request to the US HUD for a senior home repair program coupled with the fall's prevention program. They give out 20 awards for this program. If the AAA receives the contract, it would be a 3-year grant for in-home assessments to modify homes, repairs, and assisted devices.

VI. ADJOURNMENT: Meeting adjourned at 11:31 a.m.

The next ADRC Governing Board virtual meeting will be Tuesday, November 15, 2022, at 9:30 a.m.

Respectfully submitted,

Vonda Nyang
Executive Assistant

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