

2022 DHHS Aging Unit Vendor Report



Medicare Benefit Outreach

Brief Program Description (2 minutes)

- SDC helps to empower low-income individuals and families. SDC is part of the SHIP MKE collaborative and assists Medicare recipients in Milwaukee who are low-income to access programs that make Medicare and prescription drug cost more affordable.
- SDC staff have been back in the office full-time since May 1 to work with customers face to face.



Please share a success and a challenge from 2021.

Tell us about your agency's plan moving forward.

- A success story, I went out to do a presentation at a senior building and I was able to help 4 customers out there with their income.
- A Challenge has still been getting people to come into the office even though we are taken every precaution to keep everyone safe.
- It is SDC's plan to continue to implement the policy and procedure created due to the COVID-19 epidemic to keep customers and staff safe until there is a change in the policy.



Progress on 2021 Performance Objectives

	Satisfactory Progress?
Objective 1: Outreach and Presentation/ MKE Collaborative	COVID-19 Affected
Objective 2: Number of Participants Assisted w/ Program Apps	Satisfactory-
Objective 3: Client Satisfaction Survey	Satisfactory-low



Snapshot of Agency Staff Diversity

Board membership	2020	2021
Total staff members	n/a	138
Total staff members who are people of color	n/a	125
Total staff over 60 or older	n/a	31
Gender identity of your staff	n/a	Males-49 Females-86 Non-binary-3



Vendor Staffing Overview

- We have 130 full-time employee positions.
- We have 2 part-time employee positions.
- We have 6 limited-term employee positions.
- We have 0 volunteers.



Funding Summary

- Total Agency Budget
\$71,344.375
- MCDA funding amount, and
percentage of agency
budget \$7,600 .01%
- Contract spending 0



Service Types – Unduplicated Clients

MCDA Funded Service	2020	2021
Total clients served	63	58
Total clients of color served	30	28



Snapshot of Agency Board Membership

Board membership	2020	2021
Total Board members	17	18
Total Board members who are people of color	15	16
Total members over 60 or older	2	1
Gender identity of your board members	8 females 9 males	9 females 9 males

