

# 2022 DHHS Aging Unit Vendor Report



# **Milwaukee Christian Center**

## **Nutrition Site Supervision Services**

- MCC serves the older adults of Greater Milwaukee. We distribute meals Monday through Friday, as well as provide nutritional information for healthy eating. The program provides older adults with opportunities for social engagement and volunteering. Our diners reside in Milwaukee, Wauwatosa, West Allis, South Milwaukee and Franklin communities.
- Ensuring continuity with participants during COVID-19 is accomplished by -
  1. Providing a "grab & go" or delivered meal five days a week
  2. Providing a "grab & go" or delivered meal once a month for "Dine @ Five"
  3. Nutritional Education distributed monthly to diners
  4. Contacting participants weekly via phone for wellness checks
  5. Distributing resources as they become available, for example – masks and hand sanitizer



# Please share a success from the first six months of 2022.

- **Success:**

- Our volunteers!! Their persistence and commitment to excellent customer service and relationship building with our diners has undoubtedly allowed us to retain diners in addition to increasing the meal counts.
- We have tracked 4,368 volunteer hours for the first six months which is equivalent to an astounding \$31,668 of donated time!!



# Please share a challenge from the first six months of 2022.

- **Challenge:**
  - In comparison to the amount of space available at other sites that have been able to reopen, the MCC meal sites have a significantly less amount of square footage. As a result, MCC meal sites continue to have extreme difficulty in complying with the 6 feet social distancing obligation for the number of participants enrolled.
  - As we work to rectify the previous challenge, MCC meal sites are also faced with the possible temporary closing of two locations due to limited or unwanted food options which have, in turn, resulted in low enrollment at both sites.



# **Please tell us about your plans for the rest of the year.**

MCC is extremely grateful for the on-going support from our meal program host sites. We are collaboratively working together to follow the necessary safety guidelines to transition back to congregate “in person” dining. In the meantime, we continue to provide the service of curbside meals at all active 10 sites.



# Progress on 2021 Performance Objectives

	Satisfactory Progress?
Increase diners that receive more than 12 meals per quarter	Utilizing data obtained to identify diners who do not receive more than 12 meals per quarter and then reaching out to them through telephone calls and one on one conversations during meal pickups to ascertain reasons for decreased visits.
% reduction in the number of participants that score a 5 or higher on the nutritional risk assessment	Based upon data received from the nutrition risk screening, we are targeting the specific areas where we can have the greatest and most swift impact to reduce the nutritional risk of diners who have previously scored a 5 or higher by connecting them to immediately available resources, such as: emergency food locations, food-share benefits and health and nutrition handouts.



# Funding Summary:

## Milwaukee Christian Center

- Total Agency Budget
  - \$5,760,741
- MCDA funding amount, and percentage of agency budget
  - \$250,000 or 4.34%
- Contract spending
  - \$122,132 or 48.86%





