

2022 DHHS Aging Unit Vendor Report



Serving Older Adults – Dining Supervision

- Serving Older Adults (SOA) provides nutritious meals for adults 60 and better at the five Milwaukee County-owned senior centers: Clinton Rose, McGovern Park, Kelly, Washington Park, and Wilson Park.
- Our diners come from across Milwaukee County.
- Due to COVID-19 restrictions, three of our dining sites served meals through curbside pickup and two sites moved to congregate dining as of May 1, 2022.



2022 Successes

- Served 20,938 carryout and 2,193 in person meals
- Returned to in-person dining at one northside and one southside location
- Submitted re-opening plans and received approval to return to in-person dining at the remaining three senior centers as of Aug 1.
- Partnered with Hunger Task Force to distribute 3,379 stock boxes
- Enrolled 45 participants in the evidence-based program, *Taking Off Pounds Sensibly*; they collectively attended 975 hours of programming year to date.
- Provided diners with information on healthy eating choices through handouts, videos on Facebook, discussion groups (live and on Zoom), and over 20 cooking demonstrations from YMCA's dietitians and Chef Marvin.



2022 Challenges

- Filling open positions
- Mask mandate has deterred some from attending the centers; monitoring/reminders are necessary for some who attend
- Lack of congregate dining has negatively impacted senior center participation
- Participants are growing tired of the cold meals offered curbside and they also miss the social aspect of the congregate dining program.



Please tell us about your plans for the rest of the year.

- SOA has recently submitted reopening plans for the three-remaining curb-side locations.
- All five senior centers are back to in-person meals as of August 1.
- Implement a plan to increase the frequency of registered diners participating in meal service.
- Plan to continue conducting monthly cooking demonstrations within the centers.



Progress on 2022 Performance Objectives

	Satisfactory Progress?
Objective 1: Provide at least 12 cooking demonstrations of budget-friendly and healthy meals.	Provided 20 in-person cooking demonstrations
Objective 2: Increase the average number of monthly diners by 5% across the agency by the end of 2022.	2022 YTD average of 391 monthly diners is a 10% increase over 2021 average of 355.
Objective 3: Increase the number of monthly meals served across the agency by 5% by the end of 2022.	2022 YTD monthly meals served was 3,855. In 2021 the monthly average was 4,093. This represents 6% decrease

SOA's Dining Supervision Funding Summary

• Total Agency Budget :	\$1,725,426
• Total Program Budget :	\$137,976
• ADS Funding:	\$100,000
• Percentage of Agency budget :	5.8%
• Percentage of Program budget:	72.48%
• Program Contract budget spending:	\$48,320





