

2022 MCDA Vendor Report



Faith in Action Milwaukee County

(Previously Interfaith Neighborhood Outreach Program)



Older adults age 60+ in all of Milwaukee County
Outreach through congregations, newsletters, senior groups; Self-referral, families/neighbors, MCDA, Hospital system, Impact 211

Access to healthcare and food

- Volunteer driver and companion program
- Contactless delivery of groceries, stock boxes

Safety

- Seasonal outdoor home projects and services
- Providing face masks and hand sanitizer

Information, Resources, Socialization

- Friendly Phone Calls
- Informational newsletter and phone referrals



MILWAUKEE COUNTY
Department on Aging



Please share a success from the first six months of 2022.

Client Story

- Mary, 88, lives in Harambee Neighborhood
- Family not always available
- Grocery shop 2x a month
- “ She was familiar with Metro Market and I went there because I wanted hot food. She knew exactly where everything was and assisted me more than anyone else could have.” – Mary



Please share a challenge from the first six months of 2022.



Service Delivery Challenge

- Gas prices
- Inflation



Please tell us about your plans for the rest of the year.

Transportation

Friendly Phone Calls

Seasonal Outdoor Home Projects

Holiday Giving Project

Harambee Neighborhood Activities

Air Conditioner Project

Healing Spaces Maintenance

Thanksgiving Dinner



Progress on 2022 Performance Objectives

	Satisfactory Progress?
OAs have increased socialization (Target of 85%, 595 of 700)	Surveys distributed in June 2022 Analysis in August 2022 Reporting to MCDA in September 2022
OAs remaining independent (Target 85%, 595 of 700)	

Vendor Staffing Overview

- We have 18 full-time employee positions.
- We have 10 part-time employee positions.
- We have 0 limited-term employee positions.
- We have 159 active volunteer drivers in Milwaukee County between 1.1.2022 – 6.30.2022



Funding Summary:

Coordination of Neighborhood Services

Agency Budget	\$ 1,900,152
MCDA Funding	\$ 281,232
Percentage of Agency Budget	14.80%
Contract spending (1.1.2022 - 6.30.2022)	56% (\$153,201)

