2022 MCDA Vendor Report



Southeast Asian elderly Service Program

Brief Program Description:

- Most of our clients for this program are Asian including but not limited to Hmong, Lao, and Thai who have barriers.
- We provide assessment, interpretation/translation, transportation and advocacy.
- Our clients are from the county of Milwaukee.
- During COVID 19, I conduct wellness check with clients and doing home visit to check important mails,
- Making phone call, setting up appointment if possible or reply mail.
- Taking them to doctor's appointment and picking up prescription
- Food pantry delivery and grocery shopping as needed.

Please share a success from the first six months of 2022.

- Success: HAFA work closely with Nyob Zoo MilwaukeeTV to we spread our service available to the elderly community.
- We also held 3 sessions of COVID 19 vaccination that were able to reach hundreds of people and our seniors and one more on August 6, 2022
- Food pantry delivery service is one of the most successful program
 that help the elderly clients. I have dropped off over 75 boxes of food
 for my clients this year.

Please share a challenge from the first six months of 2022.

- COVID 19 really make it harder for us to provide quality services for our elderly clients. Many of the offices are closed for in person meeting so It's very hard for our elders to meet their needs.
- I recently work with two new clients who are taking advantage by someone they know just because of the COVID 19 problem



Please tell us about your plans for the rest of the year.

- My plan for the rest of the years is to making sure we continue provide services to our clients as needed
- Making sure we meet or exceed our goals and objectives



Progress on 2021 Performance Objectives

| | Satisfactory Progress? |
|--|------------------------|
| Objective 1 Category of service provided | 100% |
| Objective 2 Assistance and services | 100% |
| Objective 3 Outreach and information | 100% + |



Vendor Staffing Overview

Refer to data....

- We have _____ full-time employee positions.
- We have ____ part-time employee positions.
- We have _____ limited-term employee positions.
- We have _____ volunteers.



Funding Summary: Southeast Asian Elderly Service Program

- Total Agency Budget = \$750,000.00
- MCDA funding amount, and percentage of agency budget = \$36,000/ = 4.8%
- Contract spending for first half of the year = \$22,000

