

2022 DHHS Aging Unit Vendor Report





Serving Those with the Greatest Need

Supporting aging caregivers and their loved one with disabilities



Aging and Disabilities Services and Life Navigators, together we are impacting the quality of life for aging caregivers and their loved ones with disabilities now and for the future.

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7203 West Center Street
Wauwatosa, WI 53210



Aging Family Services

In-home Services

Outreach, Information and Training

Crisis Intervention

Basic Living Needs

Coffee Connections-Caregiver Support



Life Navigators, Family Support for Aging and Persons with Developmental Disabilities

Life Navigators provides in-home and community based services to individuals with intellectual and related disabilities and their aging caregivers. Life Navigators works with individuals and families throughout the county. Consumers come from referrals from MCDA, DSD and from information, education and outreach services. The Family Support program provides services to aging adults with intellectual and related disabilities and their aging caregivers. The program is designed to ensure safe, healthy lives in our community through futures planning services, crisis intervention, connection to services and support.

Life Navigators has served individuals throughout the Covid-19 Pandemic through a combination of in-person, phone and virtual appointments and meetings.



Please share a success from the first six months of 2022.

- The first six months of 2022 have been very active in the program. Several new families have reached out for individualized futures planning services as well as connections to services in the community for themselves and their loved ones. The program has also seen a large increase in individuals wanting to be active in their community and participate in events that enhance their quality of life and connection to services.



Please share a challenge from the first six months of 2022.

- One of the largest challenges of 2022 so far has been the lack of caregivers and safe, appropriate placements for individuals with developmental disabilities. Families are strained by the role of caregiving with little to no respite due to the current caregiver shortage.



Please tell us about your plans for the rest of the year.

- Life Navigators has increased staffing capacity to the program in order to meet the growing need. In addition, expanded outreach has been focusing efforts to reach all communities in the county to ensure families and individuals are aware of the services offered by this program and are able to access them.



Progress on 2021 Performance Objectives

	Satisfactory Progress?
Objective 1 – Improve Quality of Life	88% (goal 85%)
Objective 2 – Decrease Crisis situations	94% (goal to decrease)
Objective 3 – Increase Community Involvement	80% (goal 80%)



Funding Summary: Insert program name here

- Total Agency Budget
 - **\$2,745,000.00**
- ADS funding amount, and percentage of agency budget
 - **\$30,150.00** **1%**
- Contract spending
 - **\$26,910 as of 6/30/2022 (89% of contract)**





Aging and Disability Services
Supporting Those with the Greatest Needs
Life Navigators Family Support
Aging Family Services



Thank you for making a direct impact!

