

MILWAUKEE COUNTY JOB EVALUATION QUESTIONNAIRE

This form is designed to assist you in describing your departmental job. You are asked to fill this form out to outline the essential duties and responsibilities; and identify the knowledge, skills and abilities required to successfully perform the job. This form is used to request new job classifications, review current classifications, reclassifications, and general updates to the job description. *Note:* It is the job that is being evaluated, not the position/incumbent. Thank you for your cooperation.

GENERAL INSTRUCTIONS:

Department (High Org):

1. Before beginning, please look over the entire questionnaire. Each question should be answered completely and accurately. If a question does not apply to this job, please indicate "N/A" (Not Applicable).

Division (Low Org):

Email: KAREN.LOEBEL@DA.WI.GOV

4501

2. To complete the questionnaire, please type and/or select your responses.

Name: Karen Loebel

4500

3. If you wish to make additional comments, please use the space available in the "Additional Comments" section on page 6 of this questionnaire.

A. JOB IDENTIFICATION INFORMATION:

objective is, and Why does it exist.

witnesses.

| Contact for this Study | | | | | | | |
|---|---|--|---------------------|-------------------|--|--|--|
| Contact for this Study | Title: Deputy District | Attorney | Phone: 414-278-4626 | | | | |
| Current Job Title: | VICTIM WITNESS ADV | VICTIM WITNESS ADVOCATE | | | | | |
| Job Reports To: | Title: VICTIM WITNES | Title: VICTIM WITNESS SUPERVISOR | | | | | |
| Request Type: | | ☐ Establish New ☐ Review ☐ Reclassification ☐ Reallocation ☐ Update Description ☐ Other, Specify This JEQ updates internal department contacts | | | | | |
| B. JUSTIFICATION STATEMENT: | | | | | | | |
| 1. Attach an organi | | | | | | | |
| • | ts or changes that made this ant Victim Witness Advocate | | :f | and for their IEO | | | |
| | | | | | | | |
| C. ABOUT THE JOB: | | | | | | | |
| Job Status: | Regular Full-Time | Regular Part-Time | Seasonal | Contract | | | |
| Shift: | □ Day | Evening | ☐ Night | Other: | | | |
| Hours Per Week: | >40 Hours | 32-40 Hours | 20-32 Hours | <20 Hours | | | |
| Travel: ☐ Yes ☑ No If Yes, % Travel | | | | | | | |
| Will This Job Supervise/Manage? ☐ Supervise ☐ Manage ☒ N/A # of Direct Reports: | | | | | | | |
| D. JOB SUMMARY: | | | | | | | |

Briefly state, in several sentences, the principle purpose or function of the job. Respond by describing What the job is, What its major

Provide comprehensive services as mandated by the Wisconsin Constitution and Chapter 950 of the Wisconsin Statutes to crime victims and

E. ESSENTIAL DUTIES/RESPONSIBILITES:

| | ESPONSIBILITY LIST: Please describe the major elements of the job. List only the major functions, separately, in order of importa | | | | | |
|--------|--|-------------|--|--|--|--|
| | a one or two line descriptive statement for each duty so that it can be understood by someone not familiar with this kind of work. Weight the | | | | | |
| | approximate percentage of allocated work time for each functional work activity (Round to the nearest 5%). We do not need to know HOW the function is to be performed, but rather, WHAT it is to be performed. Percentages should add up to 100% | | | | | |
| Turicu | | | | | | |
| | ☐ Original ☐ New ☐ Dob Duty: Victim Witness Services | % of Time: | | | | |
| 1. | Descriptive: Provide services to crime victims/witnesses. Management of criminal or juvenile court caseload, ensuring all vic | 15 tims/ | | | | |
| 1. | witnesses are treated properly during course of case prosecution. Orientate clients to their rights, the criminal j | | | | | |
| | system, and referral resouces. | | | | | |
| | Job Duty: Solicit/Encourage Witness Cooperation | % of Time: | | | | |
| | Original New | 7 | | | | |
| 2. | Descriptive: Interpet to witnesses the importance of participation; reassure and persuade reluctant witnesses to cooperate v | vith | | | | |
| | prosecution. Identify and reduce barriers for cooperation. Refer witnesses when appropriate to Witness Protection | tion | | | | |
| | Program to ensure their safety. | | | | | |
| | ☐ Original ☐ New ☐ New ☐ Sob Duty: Victim/witness notification and contact | % of Time: | | | | |
| 2 | | 10 | | | | |
| 3. | Descriptive: Maintain on-going contact with witnesses to inform them of case status; provide supportive counseling to allevi of victimization and assess need for information and referral to other community resources. | ate trauma | | | | |
| | of victimization and assess need for information and referral to other community resources. | | | | | |
| | Job Duty: Victim/witness court appearances and testimony | % of Time: | | | | |
| | Original New | 15 | | | | |
| 4. | Descriptive: Prepare victims/witnesses to testify in criminal/juvenile court hearings; provide escort and accompaniment to c | ourt; | | | | |
| | arrange and or provide transportation; place victims/witnesses on call or notify of last-minute changes to reduce | e the | | | | |
| | number of unnecessary appearances. | | | | | |
| | ☐ Original ☐ New Job Duty: Crime Victim Compensation Program and VINE Registration | % of Time: | | | | |
| | | 5 | | | | |
| 5. | Descriptive: Orient victims to the Crime Victim Compensation Program and assist with completing applications and gathering | • | | | | |
| | information. Assist with VINE registration, which allows the Dept. of Corrections to notify victim/witness upon re | elease or | | | | |
| | escape of a defendant. Job Duty: Advocate for victims/witnesses | % of Time: | | | | |
| | Original New New | % of Time: | | | | |
| 6. | Descriptive: Inform prosecutor of concerns or problems raised by victims/witnesses. Communicate victims wishes concernin | | | | | |
| • | prosecution, outcomes, and plea/sentencing negoiations. Gather documentary evidence relative to restitution a | _ | | | | |
| | court. Assist with crime impact statements | | | | | |
| | ☐ Original ☐ New Job Duty: Liaison to courts and law enforcement | % of Time: | | | | |
| | ☐ Original ☐ New | 5 | | | | |
| 7. | Descriptive: Coordinate property recovery for victims when property is no longer needed for evidence. Assist witnesses in appropriate the coordinate property recovery for victims when property is no longer needed for evidence. | | | | | |
| | fees and authorized expense reimbursement. Interven with schools, employment, and insurance companies on | victims | | | | |
| | behalf. Obtain civil protection orders. | | | | | |
| | ☐ Original ☐ New ☐ Services ☐ Original ☐ New ☐ Original ☐ Original ☐ New ☐ Original ☐ Original ☐ New ☐ Original ☐ Ori | % of Time: | | | | |
| 8. | Descriptive: Coordinate travel arrangements and lodging; prepare affidavits and court orders for court approval; organize wi | 8 th | | | | |
| 0. | prosecutor the order and appearance of witnesses in court; schedule appearances of expert witnesses; and obtaining the court of the order and appearance of witnesses in court; schedule appearances of expert witnesses; and obtaining the court of the order and appearance of witnesses in court; schedule appearances of expert witnesses; and obtaining the court of the order and appearance of witnesses in court; schedule appearances of expert witnesses; and obtaining the court of the order and appearance of witnesses in court; schedule appearance of expert witnesses; and obtaining the order and appearance of witnesses in court; schedule appearance of expert witnesses; and obtaining the order and appearance of witnesses in court; schedule appearance of expert witnesses; and obtaining the order and appearance of witnesses in court; schedule appearance of expert witnesses; and obtaining the order and appearance of witnesses in court; schedule appearance of expert witnesses; and obtaining the order and appearance of expert witnesses; and obtaining the order and appearance of the order and appearance of expert witnesses; and obtaining the order and appearance of the order and appearance order and appearan | | | | | |
| | authorization for release of medical records. | | | | | |
| | Job Duty: Subpoenas and case documentation | % of Time: | | | | |
| | Original New | 20 | | | | |
| 9. | Descriptive: Coordinate subpoena service and recalls with clerks and process servers. Update victims/witnesses information | | | | | |
| | current. Use search engines and other methods as necessary. Enter notes and case information in PROTECT for e | each | | | | |
| | victim/witness as case is worked. | | | | | |
| | ☐ Original ☐ New ☐ New ☐ Soluty: Training and Community Education | % of Time: | | | | |
| 10 | | 5 | | | | |
| 10. | Descriptive: Mentor and train students, interns, and volunteers. Conduct community presentations and attend job fairs and victim events. Assist volunteers in staffing the victim/witness waiting rooms. | other crime | | | | |
| | vicam events. Assist volunteers in starting the vicamy withess waiting rooms. | | | | | |
| | | | | | | |

F. EQUIPMENT, TOOLS & MATERIALS

| Please list all equipment, tools or materials | Frequency | | | |
|---|-----------|--------|---------|-----------------------|
| required to perform the job along with the | Daily | Weekly | Monthly | Type of Equipment |
| frequency. | | | | |
| Machinery: (i.e. Vehicles, Motorized Equipment, Heavy Machinery, etc) | | | | |
| 2. Hand Tools/Instruments: (i.e. Power Tools, | Х | | | PC, office equipment. |
| PC's, office or laboratory equipment, | | | | |
| weapons, etc.) | | | | |
| 3. Driving required? Yes No | | | | |

| 3. D | wing required: | | | | |
|-------------|--|--|--|--|--|
| G. JOE | 3 COMPETENCIES | | | | |
| Inter | rnal Contacts: Please select all that apply. | | | | |
| | Contact with employees or others primarily at a routine level involving basic information exchange. | | | | |
| \boxtimes | Contact with peers and others involving explanation of information (these contacts may be within or outside department or division), and the gathering of factual information. May include the communication of sensitive or confidential information. | | | | |
| \boxtimes | Contact across departments or divisions with employees involving persuasion of others, absent formal authority, to conform to a policy interpretation or recommended course of action. | | | | |
| | Contact that requires a high degree of authority in securing understanding and cooperation of multiple departments or interests. | | | | |
| Exte | rnal Contacts: Please select all that apply. | | | | |
| | No contact with people outside the organization. | | | | |
| | Limited external contact to: gather information, answer queries, or ask assistance. | | | | |
| \boxtimes | Frequent external contact to: gather information, answer queries, or ask assistance. | | | | |
| \boxtimes | External contact involving a requirement to maintain a continuing external working relationship with individuals, or organizations. | | | | |
| | External contact involving the initiation and maintenance of relationships that can have a significant effect on the success of the | | | | |
| Ш | organization. | | | | |
| | munication Skills: Select the level of language (ability to read, write and speak needed to successfully accomplish the essential duties of the Please select all that apply. | | | | |
| | Read, write and comprehend simple instructions, short correspondence and memos. | | | | |
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| | Read, analyze, and interpret scientific and technical journals, financial reports and legal documents. | | | | |
| | Prepare and/or present written communications that pertain to controversial and complex topics. | | | | |
| Doci | | | | | |
| Decis | sion-Making: Please select only one of the following: Requires minimal decision-making responsibility. | | | | |
| Ш | Regularly makes decisions involving how a project or operation will be conducted (i.e. sequence or method), and generally from an | | | | |
| | available set of alternatives or precedents. | | | | |
| | Regularly makes decisions of responsibility, involving evaluation of information. Decisions may require development or application of | | | | |
| | alternatives or precedents. | | | | |
| | Regularly makes significant decisions and final results, typically affecting the entire department. Available guides or precedents are limited. | | | | |
| | Significant responsibility for decisions and final results, affecting more than one department or a department with multiple units. | | | | |
| | Substantial analysis is required and many factors must be weighed before a decision can be reached. | | | | |
| | Major responsibility for decisions and final recommendation, which may result in the formulation of strategic plans of action to achieve the | | | | |
| | broad objectives for the organization. | | | | |
| \sqcup | Primary work responsibility involves the long-range future including the scope, direction and goals of the organization. | | | | |

| Com | plexity, Judgment and Problem Solving: Please select all that apply. | | | | |
|---|---|--|--|--|--|
| | Work of a relatively routine nature. Requires the ability to understand and follow instructions. | | | | |
| | Structured work, following a limited variety of standard practices. | | | | |
| \boxtimes | Generally structured work, but involving a choice of action within limits of standard policy and procedures. | | | | |
| | Generally diversified and moderately difficult work. Requires judgment in the adaptation and interpretation of established practices and | | | | |
| ' | procedures to meet problems and situations to which the application is not clearly defined. | | | | |
| | Typically difficult or complex work. Generally governed by broad instructions and objectives usually involving frequently changing | | | | |
| | conditions and problems. | | | | |
| Γ <u>_</u> | Work requires the ability to plan and perform work in light of new or constantly changing problems, work from broad instruction, and deal | | | | |
| | with complex factors not easily evaluated. Decisions require considerable judgment, initiative, and ingenuity in areas there is little | | | | |
| | precedent. | | | | |
| | Work requires the ability to act independently in the formulation and administration of policies and programs for major departments or | | | | |
| | functions. | | | | |
| Supe | ervisory/Managerial: If applicable, select the appropriate level of responsibility. | | | | |
| | Level 1 General instructing, scheduling, and reviewing the work of others performing the same or directly related work. Acts as "lead | | | | |
| | worker". Functional supervision only. | | | | |
| Level 2 Recommends personnel actions (hiring termination nay changes). Involves scheduling supervision, and evaluation of work of | | | | | |
| | employees who perform similar work assignments. | | | | |
| | Level 3 Scheduling, supervision, and evaluation of work as a "manager" of the first line supervisors; or perform supervision of workers who | | | | |
| | perform distinct and separate blocks of work. | | | | |
| | Level 4 Scheduling, supervision, and evaluation of work as a superior of "managers". Administers through subordinate managers, | | | | |
| | departmental multi-function programs or operations. | | | | |
| Level 5 Scheduling, supervision, and evaluation of work as a superior of those in level 4. | | | | | |
| List | the names of the Department(s)/Division(s) supervised/managed by this job: | | | | |
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| Aro | there subordinate supervisors/managers reporting to this job? | | | | |
| Ale | there subordinate supervisors/managers reporting to this job? | | | | |
| Fisca | al Responsibility: | | | | |
| Resp | ponsible for annual operating budget for department(s)/division(s)? | | | | |

- Go To Next Page -

H. WORKING CONDITIONS

What are the physical, mental and environment demands for this job? Functions identified must coincide with the descriptive statement of essential duties and responsibilities for this job. The functions should focus on what is to be done and the processes traditionally used to achieve end results. For each of the following functional requirements, indicate the frequency in which it occurs in this job.

| PHYSICAL DEMANDS | | N/A | Seldom (<25%) | Occasional (25% - 50%) | Frequent (50% - 75%) | Always (>75%) |
|---|-------------------|-------------|------------------|---------------------------|-------------------------|------------------|
| Standing | | | | | | |
| Walking/Running | | | | \boxtimes | | |
| Sitting | | | | \boxtimes | | |
| Reaching | | | \boxtimes | | | |
| Climbing | | \boxtimes | | | | |
| Driving | | | \boxtimes | | | |
| Bending/Kneeling | | \boxtimes | | | | |
| Hearing | | | | | | \boxtimes |
| Talking | | | | | | \boxtimes |
| Visual | | | | | | \boxtimes |
| Typing | | | | | \boxtimes | |
| Fine Dexterity | | | | | \boxtimes | |
| Manual Dexterity | 1 | | | | | |
| Upper Extremity | Repetitive Motion | | | | | |
| Lifting/Carrying | 15 lbs. | | \boxtimes | | | |
| Pushing/Pulling | lbs. | \boxtimes | | | | |
| NON-I | PHYSICAL DEMANDS | N/A | Seldom (<25%) | Occasional (25% - 50%) | Frequent (50% - 75%) | Always (>75%) |
| Analysis/Reasoning | | | | | | |
| Communication/I | | | | | | |
| Math/Mental Computation | | | \boxtimes | | | |
| Reading | | | | | | \boxtimes |
| Sustained Mental Activity (i.e. auditing, problem | | П | П | | \boxtimes | |
| solving, grant writing, composing reports) | | | | | | |
| Writing | | | <u> </u> | | | |
| Other: | | Ш | Ш | Ш | Ш | Ш |
| ENVIRONMENTAL DEMANDS | | N/A | Seldom (<25%) | Occasional (25% - 50%) | Frequent (50% - 75%) | Always (>75%) |
| Work Alone | | | | \boxtimes | | |
| Frequent Task Changes | | | | | | |
| Tedious/Exacting Work | | | | \boxtimes | | |
| High Volume Public Contact | | | | | | \boxtimes |
| Dust | | \boxtimes | | | | |
| Temperature Extremes | | | | \boxtimes | | |
| Loud Noises | | | | \boxtimes | | |
| Physical Danger | | | \boxtimes | | | |
| Toxic Substances (i.e. solvents, pesticides, etc.) | | | | | | |
| Other: | | | | | | |
| WORK SCHEDULE: Please select all that apply. | | | | | | |
| Routine shift hours. Infrequent overtime, weekend, or shift rotation. | | | | | | |
| Considerable irregularity of hours due to frequent overtime, weekend or shift rotation. | | | | | | |
| Regular and/or frequent on-call availability. | | | | | | |
| Nature of work frequently requires irregular, unpredictable or particularly long hours. (I.e. covering double shifts, etc.) | | | | | | |

| DEMANDS/DEADLINES: PI | | | | |
|--|---|--|--|--|
| Little or no stress cre | | | | |
| Occasional stress due | e to deadlines or wo | orkload because of intermittent or cyclical work pressures, or occasional exposure to distressed | | |
| individuals within the | e immediate work e | nvironment. | | |
| High volume and var | iable work demand: | s and deadlines impose strain on routine basis or considerable stress intermittently; OR regular | | |
| direct contacts with | distressed individua | ls within the immediate work environment; and/or exposure to demands and pressures from | | |
| persons other than in | mmediate superviso | or. | | |
| Work requires freque | ent, substantive cor | ntacts with people in highly stressful situations; delicacy and unpredictability of contacts routinely | | |
| creates considerable | strain or heavy stre | ess regularly. | | |
| | | | | |
| I. EDUCATION, EXPERIENCE | AND LICENSE | | | |
| EDUCATION | | | | |
| Please indicate the MINIMU | IM educational leve | al required: | | |
| HS Diploma/GED | | | | |
| Associate's Degree | | Area of specialization/major: | | |
| Bachelor's Degree | | Area of specialization/major: Criminal Justice or Human Services Field | | |
| Graduate Degree | | | | |
| Post Graduate Degree (PhD) Area of specialization/major: Area of specialization/major: | | | | |
| Professional Degree (L | | Area of specialization/major: | | |
| Other: Please indicate: | | | | |
| Ticase indicate. | | | | |
| WORK EXPERIENCE | | | | |
| | JM number of year: | s of practical experience required. | | |
| No experience | | | | |
| Less than one year | one year Area(s) of experience: | | | |
| | | | | |
| ☐ Three to five years | hree to five years Area(s) of experience: | | | |
| Five or more years | Five or more years Area(s) of experience: | | | |
| SUPERVISORY/MANAGEMENT EXPERIENCE | | | | |
| Please indicate the MINIMUM number of years of supervisory/management experience required. | | | | |
| No experience | | | | |
| | Less than one year | | | |
| One to three years | | | | |
| Three to five years | | | | |
| Five or more years | | | | |
| | | | | |
| LICENSE/CERTIFICATION: | | | | |
| What license(s), certification | n/certificate(s), reg | istration(s), or other regulatory requirements/training: | | |

Valid driver's license

J. ADDITIONAL COMMENTS

Please list additional items not covered in this questionnaire that you feel would be helpful in understanding the job.

- Knowledge of special needs and problems of crime victims/witnesses and sensitivity to individuals with special needs, children, and older adults.
- Ability to collaborate and maintain relationships with community agencies, service providers, and law enforcement.
- Knowledge of the application of social work theories, practices, and techniques required.
- Knowledge of the criminal and juvenile justice systems and Wisconsin Statutes Ch: 950 and 48
- Knowledge of community resources for crime victims and witnesses. Proficient in Mircosoft Word.

K. SIGNATURES:

| SUPERVISOR'S/MANAGER'S CONFIRMATION: I have completed and/or reviewed the contents of this job evaluation questionnaire and consent to its accuracy. | | | |
|---|------------------|--|--|
| Supervisor/Manager Signature: | Date: | | |
| Department/Division Head Signature: | Date: 04/14/2022 | | |

Email the completed form to: HRCompensation@milwcnty.com. Please ensure the subject line includes the request type and Department (High Org.) number. (I.e. 2013 STUDY 1140)

Received by Human Resources - Compensation Department Initials: Date:
Analyzed by Human Resources - Compensation Department Initials: Date: