



Moving Forward Together

Department of Administrative Services
Annual Report to the Board of Supervisors
June 2022

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**MILWAUKEE
COUNTY**



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COUNTY**

Vision

By achieving racial equity, Milwaukee is the healthiest County in Wisconsin

Mission

We enhance quality of life through great public service

Values

Inclusion

Seek diverse perspectives

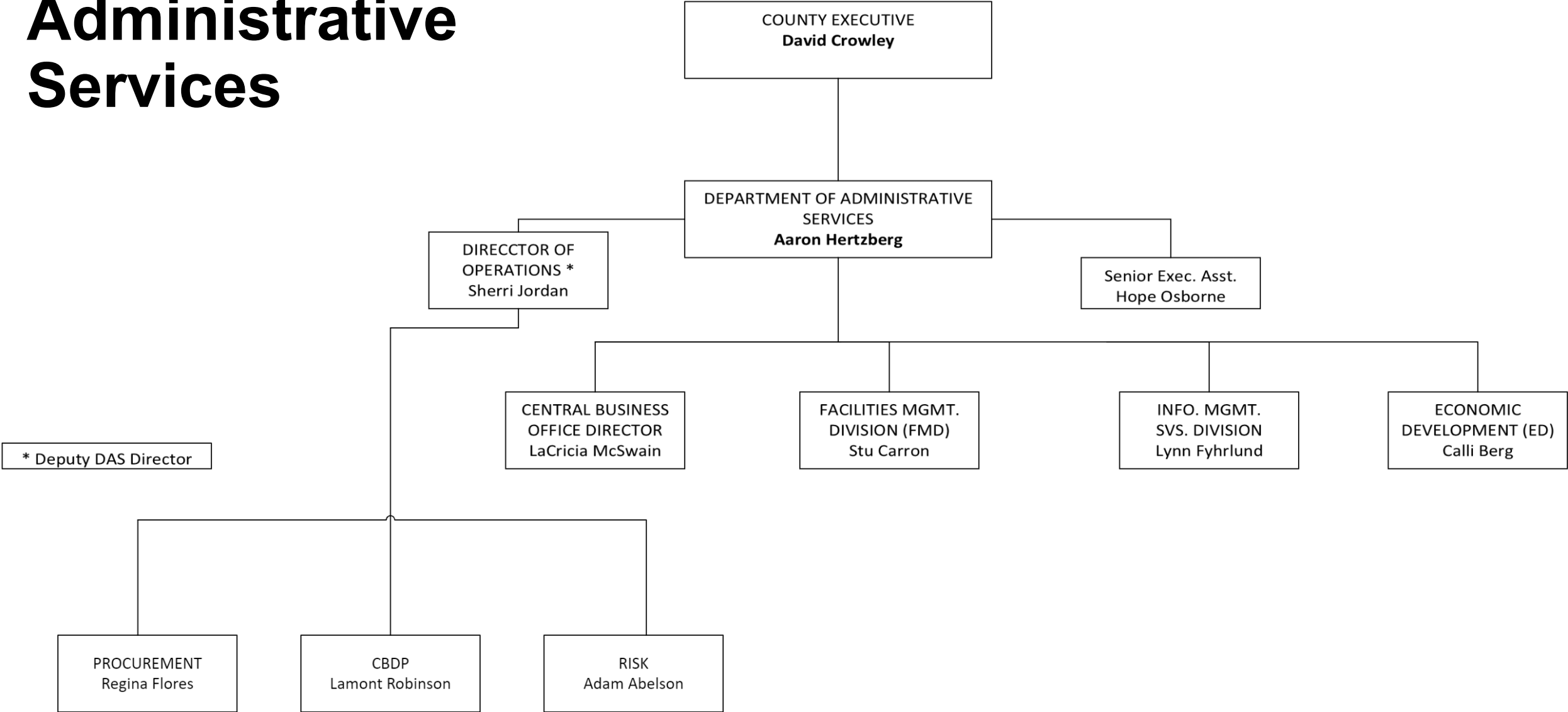
Influence

Use your power for good

Integrity

Do the right thing

Department of Administrative Services



DAS Mission & Vision Statements

M: *We plan, develop, build and manage the technical, operational, and physical infrastructure of Milwaukee County to **deliver great public service.***

V: *A highly engaged workforce provides operational excellence and superior customer service to **achieve racial equity.***



DAS Strategic Planning



2021 Goals

- Improve contracting processes
- Digitize & modernize information management systems
- Complete the transfer of the water system servicing Milwaukee County Grounds



Goal 1: Contracting Processes

- Implementation of Enterprise Resource Planning System
- Completion of AMOP regarding DBE/TBE contracting for our Facilities Management Division
- Setting FTA DBE Goal
- Certification of Professional Buyers
- Adding TBE goals for Risk Management Contracts
- Initiated an Equitable Contracting Strategy Team
- Initiated a continuous improvement project focus on contracting processes



Goal 2: Digitize & Modernize Systems

- Unveiled MyCounty Customer Portal (6 service lines)
- Automated vital records request for the ROD
- Supported BHD's \$800k grant for electronic medical records
- Merged the County's Learning Management, Talent Acquisition and Payroll tracking systems
- Implemented new ERS (retired 40-year-old mainframe)
- Implemented multi-factor authentication
- Implemented follow me print and efax systems
- Implemented phone to computer system.
- Support and expansion of County Information Dashboards



Goal 3: Complete the transfer of the County Grounds Water System

- Completed on December 1, 2021
- Satisfied expectations of the Public Service Commission
- Ownership transferred to:
 - City of Wauwatosa
 - Milwaukee Regional Medical Center
- Secured funding to retire debt and depreciation
- Transfer allows focus on other County priorities.





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