

Milwaukee County Senior Center Transportation Access

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Transit Access

at five County-owned Senior Centers



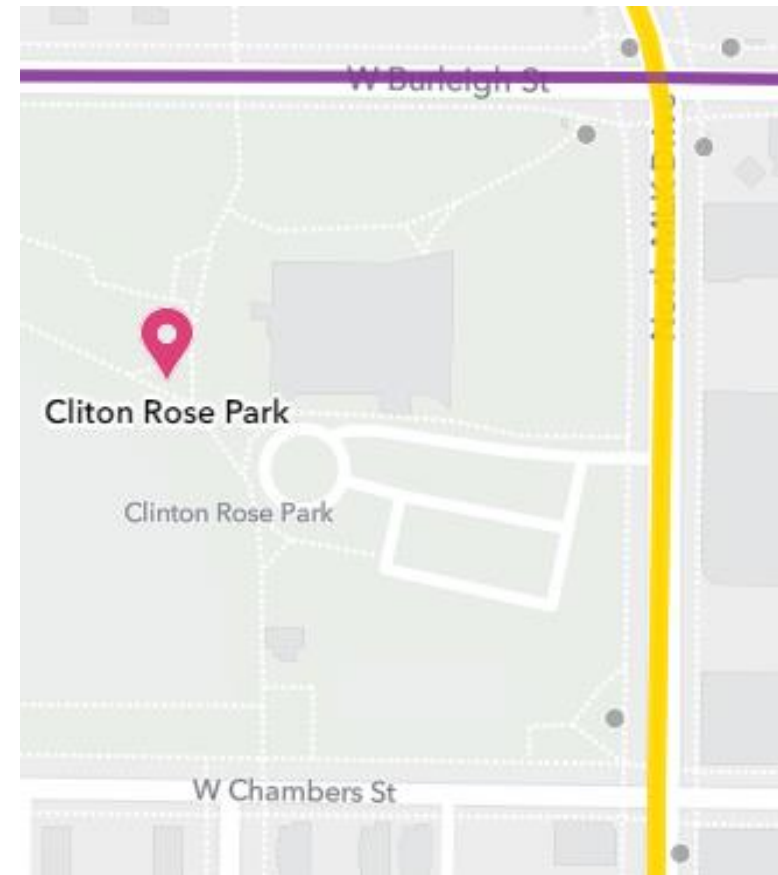
MCTS Next Planning Process

- MCTS Next was a comprehensive route redesign process which began in 2018 and was rolled out in 2021, making improvements to the transit system (faster service, more connections, and easier-to-understand routing)
- Service impacts for seniors and persons with disabilities:
 - Increase in access to high frequency lines
 - Retained all bus stops adjacent to senior and assisted living facilities
 - 30 of 159 senior living facilities experience higher frequency service
 - 7 additional senior living facilities have transit access for the first time
 - All County Senior Centers continue to be served by transit



Clinton Rose Senior Center

- Served by routes 19 and 66
 - **Route 19** runs north-south on MLK and is a high frequency route
 - **Route 66** runs East-West on Burleigh

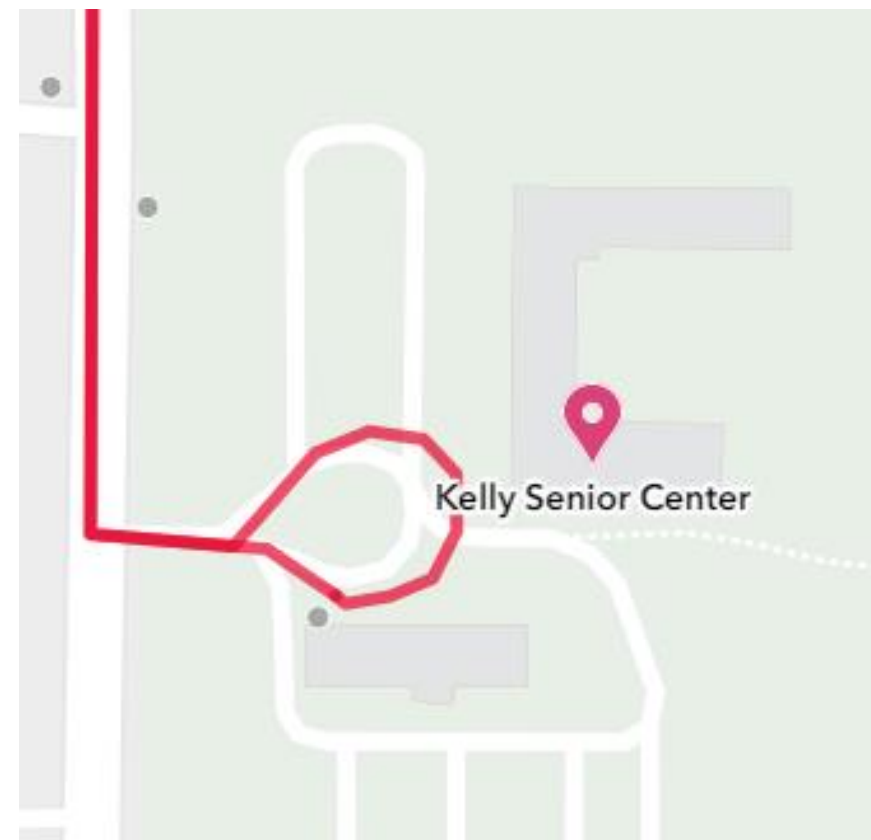


Clinton Rose Senior Center – Route 19

Bus stop	MCTS Ridership	Approx. distance to Senior Center Entrance	Can bus stop be moved closer to Center Entrance?	Reroute bus to drop within Center parking lot?
Stop 1983: Northbound @ Burleigh and MLK	11	650ft	<p>Moving Stops 1983 or 1860 would disrupt transfers from route 66.</p> <p>Moving Stops 1982 or 1861 mid block is not recommended as it encourages people to unsafely cross mid block instead of at the intersection.</p>	<p>Parking Lot Entrance is too narrow for a 40-foot bus to make the necessary turns.</p>
Stop 1860: Southbound @ Burleigh and MLK	38	650ft		
Stop 1982: Northbound @ Chambers and MLK	12	700ft		
Stop 1861: Northbound @ Chambers and MLK	6	500ft		

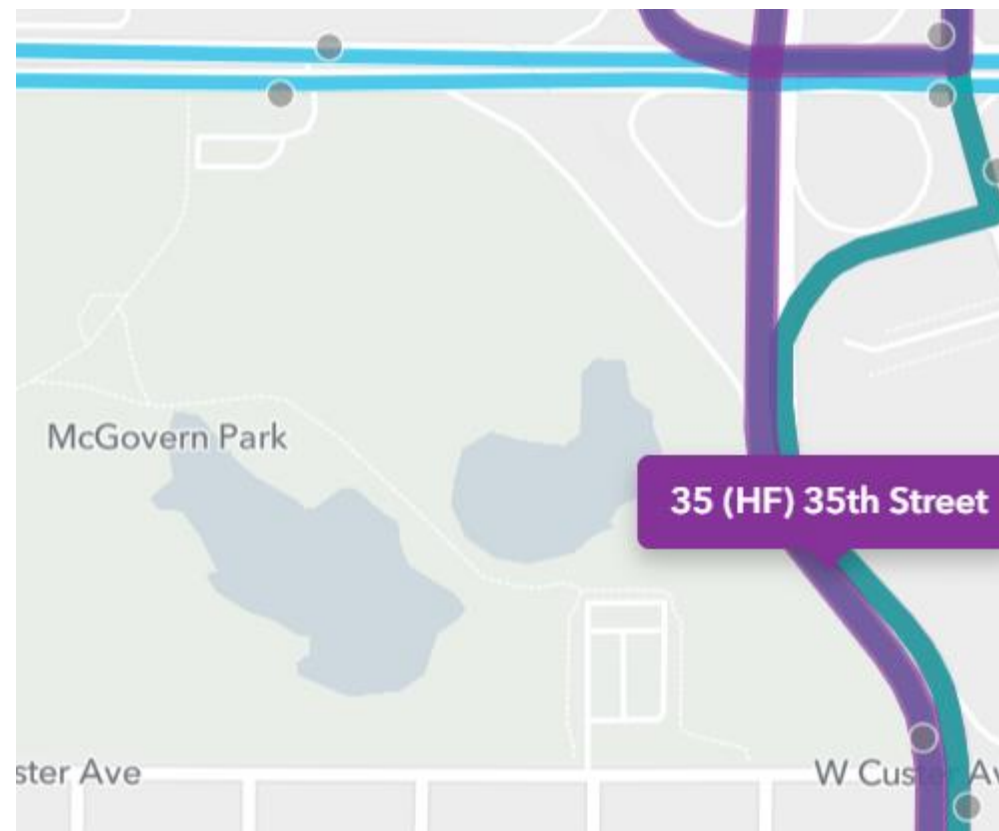
Kelly Senior Center

- Served by route 55
 - **Route 55** runs north-south on South Lake Drive, ending at Kelly before returning northbound.
- Kelly has the best transit accessibility in terms of a short walking distance from bus stop to Center entrance.
- Will receive an AARP bus shelter.



McGovern Senior Center

- Served by routes 30 and 35
 - Route 30 runs north-south on N Sherman Blvd
 - Route 35 runs north-south on N Sherman Blvd
- Will receive an AARP bus shelter

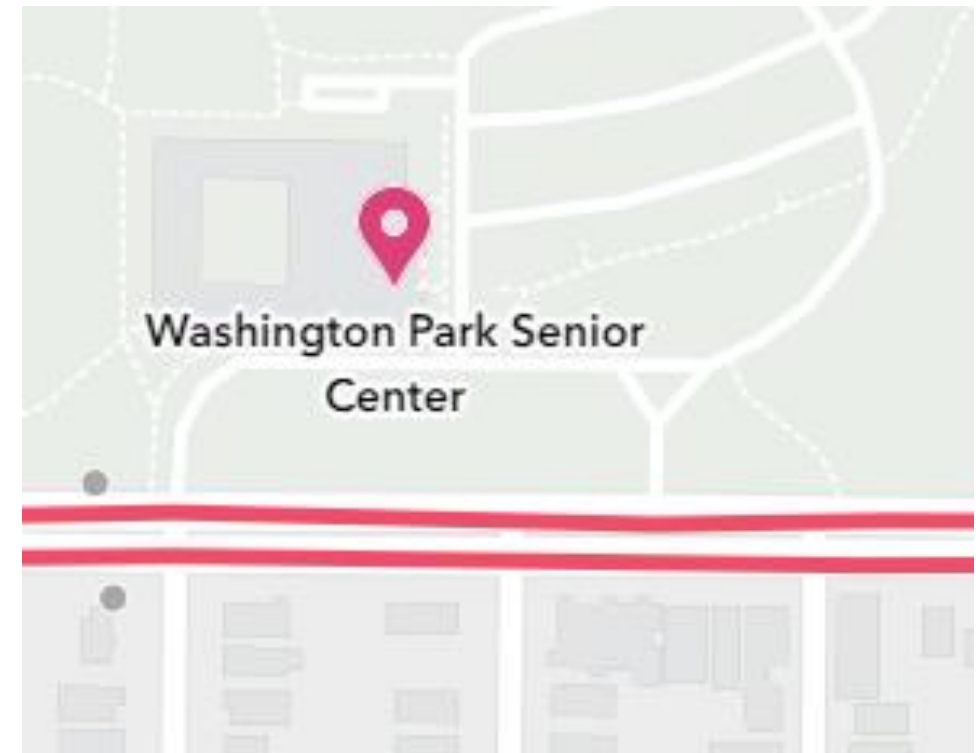


McGovern Senior Center – Routes 30 and 35

Bus stop	MCTS Ridership	Approx. distance to Senior Center Entrance	Can bus stop be moved closer to Center Entrance?	Reroute bus to drop within Center parking lot?
Stop 4287: Northbound @ Sherman and Custer	7	930ft	No, but explore installing sidewalk infrastructure along Custer Avenue to connect the Senior Center to bus stops at Sherman Boulevard.	Parking Lot Entrance is too narrow for a 40-foot bus to make the necessary turns.
Stop 4257: Southbound @ Sherman and Custer	1	800ft		

Washington Park Senior Center

- Served by route 33
 - Route 33 runs east-west on W Vliet St.

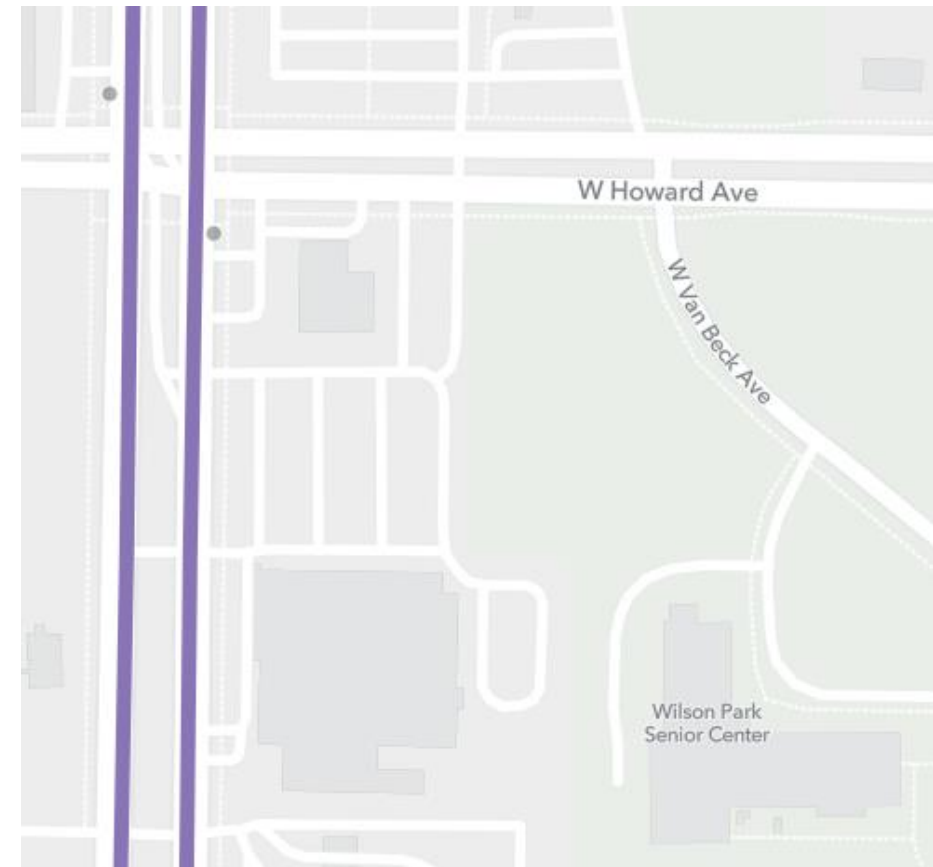


Washington Park Senior Center

Bus stop	MCTS Ridership	Approx. distance to Senior Center Entrance	Can bus stop be moved closer to Center Entrance?	Reroute bus to drop within Center parking lot?
Stop 599: Eastbound @ Vliet and 45th	3	450ft	N/A, bus stop already closest to Senior Center driveway.	Parking Lot Entrance is narrow for a 40-foot bus to make the necessary turns. Automobiles parking in bus stop would cause operational issues.
Stop 766: Westbound @ Vliet and 45th	2	375ft		

Wilson Park Senior Center

- Served by the Purple Line
 - The Purple Line runs north-south on S 27th St. and is a high frequency bus route
 - Has highest ridership in the system



Wilson Park Senior Center

Bus stop	MCTS Ridership	Approx. distance to Senior Center Entrance	Can bus stop be moved closer to Center Entrance?	Reroute bus to drop within Center parking lot?
Stop 4025: Northbound @ 27th and Howard	27	1050ft	N/A, Purple Line is a north-south route.	Most of Van Beck Avenue is blocked off with concrete barriers and prevents through traffic. In addition, the entrance from Van Beck is too narrow for a 40-foot bus to make the necessary turns. Automobiles parking in bus stop would cause operational issues.
Stop 3977: Southbound @ 27th and Howard	11	1280ft		

Parking Lot Entrances

- Estimate for replacing the driveways at 4 Senior Centers including:
 - Excavation, removal and replacement of concrete and pavement, turf, etc.
 - \$109,000 per Center (\$436,000 total)

Other opportunities

- Opportunities to explore rerouting other bus routes to end at Senior Centers (like route 55 at Kelly).
- Opportunities to ensure that any new Senior Center locations are served by transit.
- Need to better understand transit demand (and projected demand) at Centers.

Specialized Transportation

Other options for getting to County Senior Centers



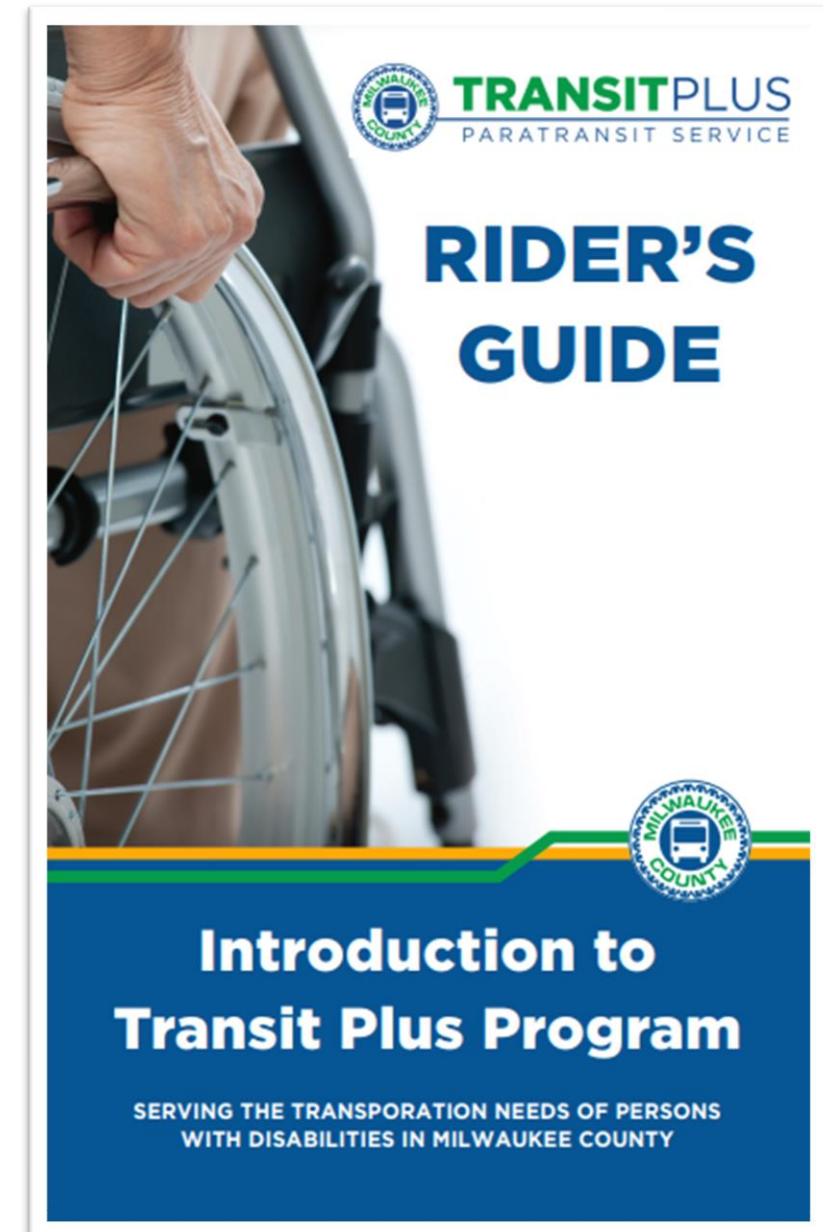
MCTS Transit Plus

Who: Available for individuals with a physical or cognitive disability that prevents them from independently boarding, riding, or getting off a bus OR individuals whose disability-related condition or environmental barrier makes it impossible to independently travel to or from a fixed route bus stop.

What: On demand vans and taxi service provide accessible transportation through First Transit, Transit Express and American United Transportation. 63K Transit Plus rides were provided in 2021.

Where: Any location in Milwaukee County.

How: Call (414) 343-1700 for more information. Rides through Transit Plus cost \$4 each way and must be scheduled 24 hours in advance.



MCTS GOPass

Who: Milwaukee County residents 65 years or older, that are currently receiving Medicaid or FoodShare benefits OR Milwaukee County resident under 65 receiving Social Security income through SSI or SSDI or have a Veteran's Disability designation and currently receiving Medicaid or FoodShare benefits.

What: Fixed-route bus service

Where: Throughout Milwaukee County

How: Contact the Aging and Disability Resource Center at (414) 289-6874. Unlimited rides on the bus for \$2/day.



MCTS Reduced Fare Card

Who: Riders ages 65 and older, aged 6 to 11, currently covered under Medicare, or riders with a qualifying physical or mental impairment.

What: Fixed-route bus service

Where: Throughout Milwaukee County

How: Call (414) 937-3218 for more information. This pass reduces the MCTS bus fare to \$1.10 per bus ride, and can be paid using an M-Card or an MCTS Reduced Fare Card.

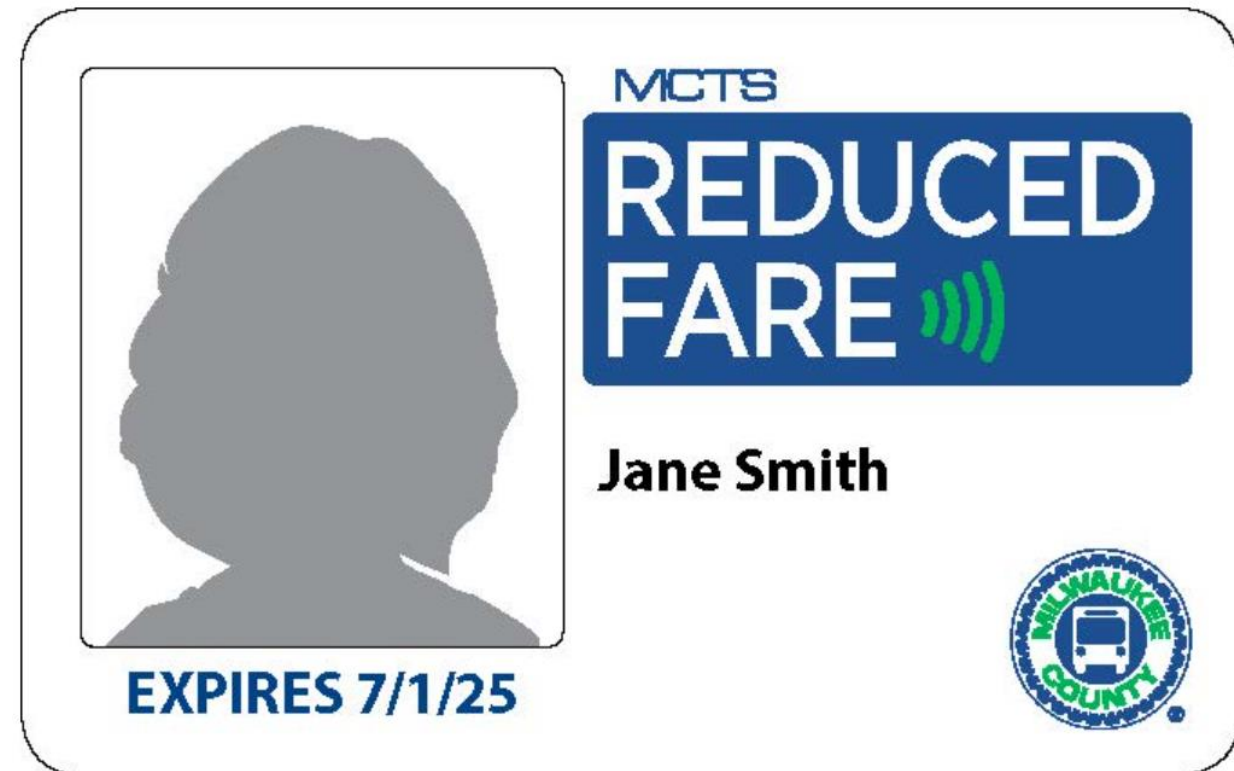


Photo: <https://www.ridemcts.com/fares-passes/go-pass/reduced-fare>

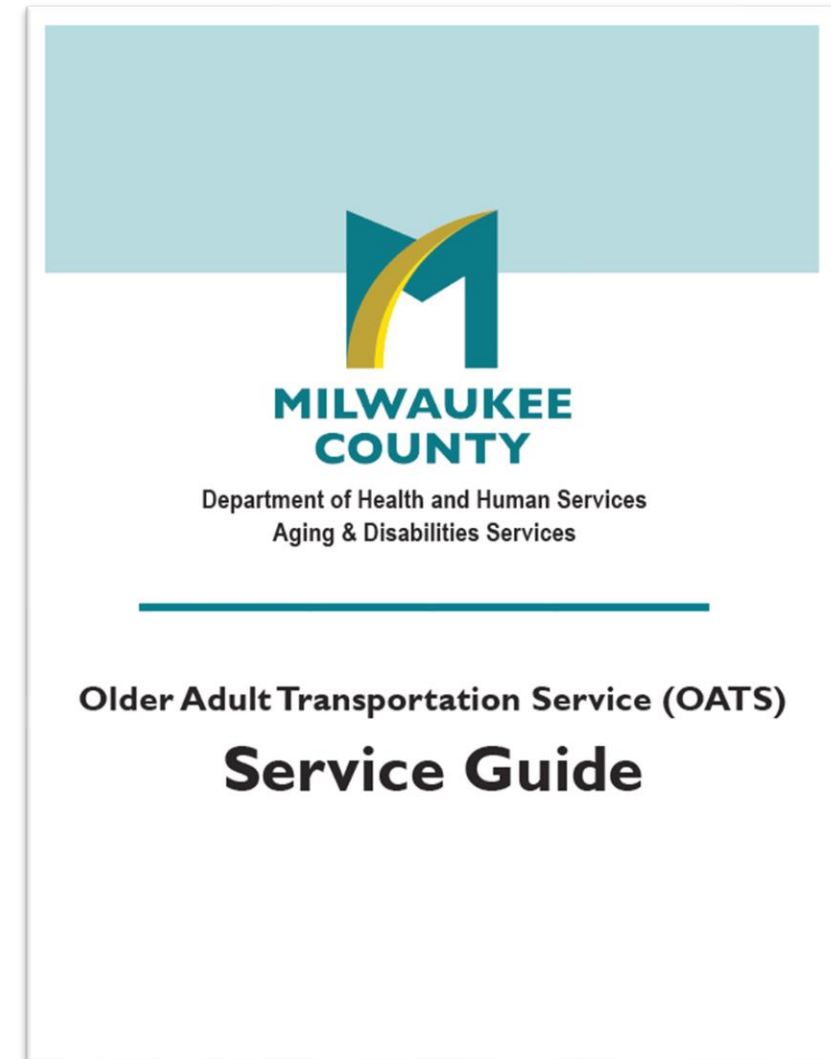
Older Adult Transportation Service (OATS)

Who: Eligible Milwaukee County residents that are 60 years or older.

What: On demand vans provide accessible transportation service. OATS provided over 29K rides in 2021.

Where: Eligible locations in Milwaukee County

How: Call the ADRC at (414) 289-6874 for information and enrollment. Rides are \$3 each way for medical and dental appointments, and a voluntary contribution of \$3 per ride is encouraged for other destinations. Rides must be scheduled 3 business days in advance.



OATS Destinations

Healthcare appointments (medical, dental, mental health, and therapeutic, including dialysis)

Food (grocery stores, weekday farmers markets, Senior Stockbox distributions sites, and County-sponsored Senior Dining Sites)

Senior Centers

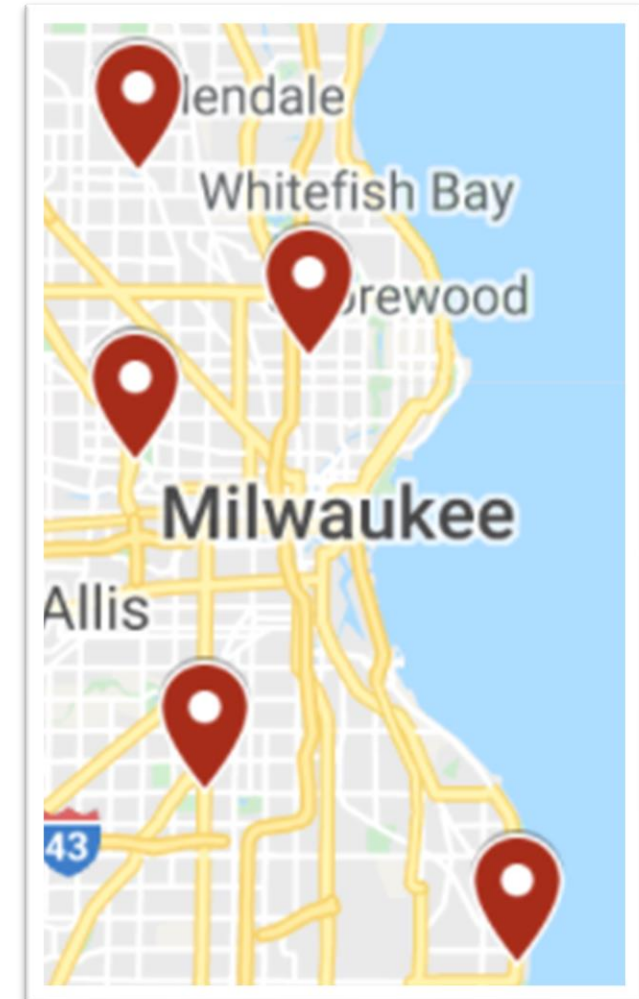
Civic and cultural sites

ADS evidence-based wellness workshops

Voting

Other supportive services

County Owned Senior Centers





**MILWAUKEE
COUNTY**