



The Combined Community Services Board Meeting March 9, 2022

The **Combined Community Services Board** convened virtually on Wednesday, March 9, 2022. Members and attendees joined the virtual meeting with video conference and or conference call options (computer or telephone).

Board Members Present:

Dennise Lavrenz, Chair
Julie Alexander
Tiffany Payne
Supervisor Priscilla Coggs-Jones

Board Members Excused:

Cindy Bentley
Lisa Burg
Luanne McGregor
Duncan Shrout
Robyn Rodgers

Milwaukee County Staff:

Deon Canon, *County Supervisors Office*
Anouvong Chanthavixay, DHHS-CYFS
Matt Drymalski, DHHS
Dan Idzikowski, DHHS-ADS
Michael Lappen, DHHS-BHS
Marietta Luster, DHHS-ADS
Schinika Fitch, *County Executive's Office*
Vonda Nyang, DHHS
Kelly Pethke DHHS-CYFS

Attendees from the Public

MINUTES

I. CALL TO ORDER AND ROLL:

Chairwoman Dennise Lavrenz called the meeting to order at 10:10 a.m. Vonda Nyang, Department of Health and Human Services (DHHS) Aging and Disabilities Services Aging Unit Executive Assistant, took roll call.

II. REVIEW AND APPROVE THE JANUARY 12, 2022, COMBINED COMMUNITY SERVICES BOARD MEETING MINUTES

MOTION: To accept the January 12, 2022, Combined Community Services Board meeting minutes.

ACTION: Motion prevailed by unanimous consent (Alexander Moved, Payne Second)

III. COUNTY EXECUTIVE OFFICE UPDATE ON BOARD MEMBERSHIP, SCHINIKA FITCH, DIRECTOR OF COMMUNITY RELATIONS, COUNTY EXECUTIVE'S OFFICE



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No member updates, all board member positions are filled. Shinika will send the link to the County Executive's 2022 to board members, after the meeting. Future planning for Executive Crowley to assist a CCSB meeting. Shinika, will work with his schedule to make that possible. Chair member Dennise Lavrenz reminded members the update of the CCSB website. Executive Assistant Vonda or Christel will be emailing board members to provide necessary information.

IV. DEPARTMENT OF HEALTH AND HUMAN SERVICES (DHHS) BEHAVIOR HEALTH SERVICES QUALITY UPDATE, MIKE LAPPEN, BHS ADMINISTRATOR AND WALTER "MATT" DRYMALSKI, PH.D., CLINICAL PSYCHOLOGIST III

Provided a PowerPoint presentation:

- County Vision to achieve Racial Equity; discussed the Mission and Vision of DHHS. Supporter to help DHHS achieve their vision of creating safe healthy and meaningful lives and creating healthy communities. Framework used is The Quadruple Aim. Patient Experience of Care, Population Health, Staff Well-Being, and Cost of Care.
- The CARS Quality Plan; Discussed CARS Key Success metrics. If interested the 9-page quarterly report can be sent. CARS Key Success metrics are measured by how successful realization of the mission to support the internal DHHS mission.
- CARS Key Success metrics were discussed: Client Experience graphs were shown showing volume served by race. Population Health is measured rating overall quality of life throughout points of enrollment.
- Employment focus was discussed regarding turnover for government employees. CARS staff is looking to explore staff engagement and satisfaction surveys.
- Quality of Life Supplementary Analyses; Assessments done during enrollments and other time frames to measure client's quality of life. Latest assessment, within July 2018 up to September 2021 graph was shown. Self-rating quality of life readings can have the ability to predict the cost of care.

V. DEPARTMENT OF HEALTH AND HUMAN SERVICES (DHHS) AGING AND DISABILITIES SERVICES UPDATE, MARIETTA LUSTER, DHHS-ADS ADMINISTRATOR, AND DAN IDZIKOWSKI, PROGRAM AND POLICY COORDINATOR (DHHS) AGING AND DISABILITIES SERVICES

Administrator Luster discussed outreach and advocacy to reach populations and digital support for improving the Health of Milwaukee County. She is scheduling a meeting with ADRC board to come up with resources. (Invitation given to CCSB members as well).

The Committee provided feedback on what areas they should targeting and reach out too.

- Supervisor Coggs-Jones advised to utilize high volume areas (grocery stores, churches) She has volunteered to help.
- Tiffany Payne, suggested that libraries offer classes as well as Milwaukee Recreation. Independence First also offered resources but may be a waiting list.

Mr. Idzikowski discussed;

- Aging Advisory Council meeting this afternoon, March 9th. This year the primary goal of the Aging Advisory Council will be promoting our services, communicating about the services and what is being offered.
- Transportation Coordinator/Form their own transportation Council. Alena DeGrado was just appointed to the State of Wisconsin Non-Driver Task Force. Next step is to form own transportation coordination council, within Milwaukee County.
- April 15 is election month/OATS program provides free rides to the voting polls, provides rides for other services for election business. Distributed brochures.
- Sent March Advocacy Event List to CCSB members, to have the opportunity to be involved.
- Civil right compliance plan is being put together for the whole department now that we are combined agencies.
- Alena's DeGrado contact information was requested.
 - alena.degrado@milwaukeecountywi.gov

VI. CHILDREN'S SERVICES UPDATE, ANOUVONG CHANTHAVIXAY, CHILDREN'S SERVICE COORDINATOR

Kelly Pethke and Anouvong Chanthavixay (PowerPoint) Discussed Birth to 3/CLTS/CCOP. Children's has now integrated with CYFS. New name is called Children, Youth and Family Services. Birth to 3 has had 2,216 B-3 referrals and has 4,237 Birth to 3 services.

Birth to 3 is currently working on a new grant focusing on assisting families. Grant consists of receiving \$250,000 in a two-year period.

CLTS/CCOP; There are 1,759 CLTS services and 969 COP services. Since there has been an increase in referrals an increase of workers will be needed.

CYFS- CLTS/CCOP will have conferences end of April for families in which CYFS will pay for. National Alliance of Mental Illness, WI Autism Conference and Circle

of Life. Question was asked regarding wait list. There is no longer a wait list, CLTS/CCOP enrollment is done within 30 days.

VII. CCSB ADVOCACY REPORTS:

a) Board Member Reports

Chairwomen Dennise Lavrenz spoke about:

- WI Long term Care Advisory: Strong focus on workforce (ARPA)
- Milwaukee County Mental Health board
- Discussed public hearing, invited to attend upcoming meeting.

b) Advocacy Calendar 2022

- I. **Announcements:** Milwaukee County Mental Health Board Public Virtual Hearing, Thursday, March 17, 2022, at 4:30 p.m. Executive Assistant will email flyer.
- II. Tiffany: Submitted a proposal to the Nation Council and Independence for their annual conference surrounding employment of people with Disabilities.
- III. Julie Alexander reported on Wauwatosa is trying to obtain ARPA funding for developing housing contracts, Senior Ride Programs AARP Awarded Wauwatosa a Health Community Grant (5-year Grant). CDC Grant period through April 11th. Regulations on opioid usage, guidelines have changed and are now more flexible to patient and doctor. Emergency Management could be on future agenda item.
- IV. Coggs-Jones: Gave kudos to Director LaGrant-McClain for the Coggs Campus. Earth day coming up next month (April 23)
- V. Chairwomen Dennise Lavrenz mentioned DHHS is working on return to campus. Preference on future meeting, whether they should be held virtual or in person. Also mentioned to members that the ordinance will need to be modified, and will be worked on within the next year.

VIII. ADJOURNMENT: Meeting adjourned at 12:14 p.m.

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The next Combined Community Services Board will be May 11, 2022, at 10 a.m., a virtual Teams meeting.

Respectfully submitted,

Christel Colorado
Executive Assistant