

**COUNTY OF MILWAUKEE**  
Inter-office Communication

DATE: 4/22/2022  
TO: Marcelia Nicholson, Chair, County Board of Supervisors  
FROM: Donna Brown-Martin, Director, Department of Transportation  
SUBJECT: MCTS 2021 Annual Report and Presentation  
FILE TYPE: Informational Report

**POLICY**

Article 11, Section 11.02 of the Bylaws of the Board of Directors for Milwaukee Transport Services, Inc., requires the Corporation to issue an annual report for the preceding fiscal year to Milwaukee County.

**BACKGROUND**

The Milwaukee County Transit System (MCTS) is pleased to present the attached 2021 annual report. The report provides key statistics and information about transit and paratransit services provided and passenger rides taken, as well as a funding breakdown. The report also addresses progress made in 2021 on multi-year projects like BRT and MCTS NEXT, along with recognition of extraordinary circumstances, such as the impacts of COVID-19. Finally, MCTS posts annual reports online for all to see here: <https://www.ridemcts.com/who-we-are#AnnualReports>

**ALIGNMENT TO STRATEGIC PLAN**

3B: Enhance the County's fiscal health and sustainability (through transparency in matters of funding, service supply and demand).

**RECOMMENDATION**

This report is for informational purposes unless otherwise directed.

**VIRTUAL MEETING INVITES**

Kristina Hoffman ([Khoffman@mcts.org](mailto:Khoffman@mcts.org)) should receive a Microsoft Teams invite to co-present this file.

**PREPARED BY:**

Dan Boehm, President & Managing Director, MCTS

**APPROVED BY:**

*Donna Brown-Martin*

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Donna Brown-Martin  
Director, Department of Transportation

ATTACHMENTS:

MCTS 2021 Annual Report ATTACHMENT.pdf

cc: Kelly Bablitch, Chief of Staff, County Board of Supervisors  
Janelle M. Jensen, Legislative Services Division Manager, Office of the County Clerk