



January 7, 2022

## Announcing Combined Aging & Disability Resource Center of Milwaukee County

Milwaukee County Department of Health & Human Services (DHHS) is proud to announce the integration of its Aging Resource Center (ARC) and Disability Resource Center (DRC) into a combined Aging & Disability Resource Center (ADRC) to serve adults in Milwaukee County throughout their life. This integration advances DHHS's No Wrong Door model improving the customer experience and providing greater access to services for older adults and people with differing abilities.

Historically, Milwaukee County operated two Resource Centers separated by age and abilities. The ARC served adults over the age of 60 and the DRC served individuals with disabilities ages 18 through 59. Creating a combined ADRC is one way in which DHHS is reimagining service delivery to improve individual and population health by 2025, aligning with the county's overall vision: *By achieving racial equity, Milwaukee will be the healthiest county in the state.* This integration also brings Milwaukee County into line with the structure of ADRCs across the state. Learn more about ADRCs around the state on the [State of Wisconsin's website](#).

The combined ADRC will provide Milwaukee County older adults and adults with differing abilities with the resources to live with dignity and security and maximize independence and quality of life regardless of age or ability. In preparation for the integration, a comprehensive training series was provided to all ADRC staff to ensure seamless delivery of services to customers.

The ADRC is the first place to go to get **accurate, unbiased information on all aspects of life related to aging or living with a disability**. The Aging & Disability Resource Center offers information, referral, consultation, and assistance regarding access to short- and long-term care services for older adults and people with differing abilities in Milwaukee County. Core services of the ADRC of Milwaukee County include Information and Assistance, Benefits Specialist Program, Options Counseling, Youth Transition, Dementia Care, Community Outreach, and Wellness. ADRC staff provide person-centered support to empower older adults, adults with differing abilities, and their caregivers and family members to make informed decisions regarding their care and services. In addition, the ADRC serves as a link to Adult Protective Services and the Area Agency on Aging contracted services such as transportation for older adults, senior dining, Meals on Wheels, and more.

The ADRC will continue to be located at Marcia P. Coggs Human Services Center, 1220 W. Vliet Street, Suite 300, Milwaukee, WI 53205. The best way to contact the ADRC of Milwaukee County for service is by calling **(414) 289-6874**.



***Unbiased information to help you live the life you want.***



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