# 2026 Midyear Report

**Service Delivery Committee/Commission on Aging, September 2026**

## Milwaukee County Aging Services

# Caregiver Support Program

MILWAUKEE COUNTY

# Measurable Successes 2026

## Milwaukee County Aging Services/Caregiver Support Program

**Outreach:**

- **Supported or hosted 13 education and support events**
- **Worked directly with community caregivers to develop two new community programs**
- **Quarterly electronic newsletter**

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# Measurable Successes 2026

## Milwaukee County Aging Services/Caregiver Support Program

**Updated our process for responding to new referrals and initial contacts from caregivers**

- **All initial contacts and referrals receive follow up within 5 business days—generally sooner**
- **Information and Assistance contacts have increased by 17%**

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# Challenges in 2026

## Milwaukee County Aging Services/Caregiver Support Program

- **Funding Shifts**
  - **Reduction of NFCSP funds by $60,000.00**

- **Navigating Benefits**
  - **Changes to Medicaid  work requirements and**
  - **Publicly funded long-term care eligibility and enrollment process**

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# Performance Objectives (Measurable Outcomes) 2026 Report

## Milwaukee County Aging Services/Caregiver Support Program

| Objectives | Actual # or % | Goal # or % |
|---|---|---|
| 1 Number of family caregiver households to receive grants | 152 | 140 |
| 2 Number of non-grant family caregiver support contacts for information and assistance | 503 | 850 |
| 3 Host or help facilitate community events for community education and support for family caregivers | 13 | 15 |
| 4 80% of surveyed participants will indicate Well or Very Well in response to "How well or poorly did the information you received meet your needs?" | End of year | 80% |
| 5 80% of surveyed participants will indicate Well or Very Well in response to "How well or poorly did the staff person understand your situation?" | End of year | 80% |

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# Funding Summary for 2026

## Milwaukee County Aging Services/Caregiver Support Program

| | This Funding Year 2026 | Funding Last Year 2025 |
|---|---|---|
| Total Agency Budget: Area Agency on Aging | **$9,987,963.00** | **$9,993,150.00** |
| Total Program Budget: | **$1,073,767.00** | **$1,107,186.00** |
| Aging Services Program Funding Amount: | **$1,033,767.00** | **$1,107,186.00** |
| % of Program Budget: | **96%** | **100%** |
| Contract Spending for Reporting Period | **$803,397.31** | **$726,998.50** |
| Agency Location, Zipcode & Supervisory District if known | 1230 W. Cherry St.<br>Milwaukee, WI 53205<br>District 10 | |

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# Service Improvements or Changes Made in 2026

## Milwaukee County Aging Services/Caregiver Support Program

- Updated process for initial referrals and contacts
- Updated to PayDay HCM fiscal services for more efficient payment process and tracking of expenses and contacts
- Updated Caregiver Support landing page on Milwaukee County website

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