2026 Midyear Report

Service Delivery Committee/Commission on Aging, September 2026

Jewish Family Services

Late Life Counseling

MILWAUKEE COUNTY

Measurable Successes 2026: Share One or More

[Jewish Family Services/Late Life Counseling]

A client was referred to our Late Life Counseling program after living with lung cancer for many years. At the time she began counseling, her cancer was stable, allowing her the opportunity to focus on emotional well-being and reflection. Through a semi-structured life review over sessions, many chapters of her life were explored including her childhood, family relationships, marriage, career, personal accomplishments, challenges she overcame, experiences of grief and resilience, and the fears she had with her adult children and grandchildren she was leaving behind. The therapist and client were able to discuss meaningful transitions and acknowledge the values and strengths that guided her throughout life. During their final sessions, her cancer returned and she made the decision to enter hospice care. The client expressed a sense of peace and acceptance in that transition and shared that she found the life review process and opportunity to share her story to be comforting and meaningful. By having a therapist be able to have the session in this client's home, the program helped this client have the ability to continue to receive services she would have otherwise had to stop.

Challenges in 2026: Share One or More

[Jewish Family Services/Late Life Counseling]

It can be challenging for some clients to connect during sessions. Earlier this year for example, we had a client who was hospitalized often which left gaps of time between sessions making it difficult for her to develop a relationship with her therapist. Sometimes we see clients in the hospital which can help build rapport. Other times however, we pause therapy and reconnect when the client is feeling more stable with their physical health making it possible for them to address their mental health.

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Performance Objectives (Measurable Outcomes) 2026 Report

[Jewish Family Services/Late Life Counseling]

Objectives	Actual # or %	Goal # or %
1 [Unduplicated Participants Served]	34	44
2 [Units of Services Provided: Client Service Hours]	338	750
3 [Units of Service Provided: Develop new community/organization partnerships in underserved neighborhoods in Milwaukee County to increase referrals and services to underserved and individuals of color]	1	2
4 [Outcome : Completion of Psychological General Well-Being Index (PGWB)]	All clients complete a PGWB unless they decline or do not complete 10 sessions.	
5 [Outcome: Clients will state their overall well-being has been maintained or increased due to the counseling services provided]	Of participants with 2 instruments completed, 73% improved or maintained functioning.	
6 [Outcome/Client Satisfaction: Gather feedback by administering Client Satisfaction Questionnaire (CSQ-8]	80%-94% between all questions	75%

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Funding Summary for 2026

[Jewish Family Services/Late Life Counseling]

	This Funding Year 2026	Funding Last Year 2025
Total Agency Budget:	**$6,888,530**	**$6,850,803**
Total Late Life Program Direct Expenses Paid by Jewish Family Services	**$59,833**	**$48,587**
Total Late Life Program Expenses then Reimbursed by Milwaukee County DHHS	**$30,000**	**$30,000**
LLC Program as a % of Total Agency Budget	**Less than 1%**	**Less than 1%**
Contract Spending for Reporting Period	**$30,000**	**$30,000**
Agency Location, Zip Code & Supervisory District if known	Jewish Family Services 1300 North Jackson Milwaukee, WI 53202	

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Service Improvements or Changes Made in 2026

[Jewish Family Services/Late Life Counseling]

- Continue to strengthen wait list management process to reduce overall wait times and keep the wait list as low as possible through improved tracking and follow up.