2026 Midyear Report

Service Delivery Committee/Commission on Aging, September 2026

Milwaukee Community Crossroads

Dine-Out Site Supervision

MILWAUKEE COUNTY

Measurable Successes 2026: Share One or More

Milwaukee Community Crossroads / Dine-Out Site Supervision

One of the highlights of the first half of 2026 was recognizing our Dine Out restaurant partners with signed proclamations from the Milwaukee County Executive. Each restaurant received a proclamation acknowledging their partnership and the important role they play in supporting older adults throughout Milwaukee County.

Our Dine Out restaurants are more than places where older adults can receive a nutritious meal. They are community partners that create welcoming spaces where seniors can gather, socialize, build relationships, and stay connected to their communities.

Presenting each restaurant with an official proclamation was a meaningful way to celebrate their commitment, strengthen our partnerships, and recognize the hospitality they provide to the older adults we serve.

MILWAUKEE COUNTY
Commission on Aging
Service Delivery

Challenges in 2026: Share One or More

Milwaukee Community Crossroads / Dine-Out Site Supervision

One of the challenges for the Dine Out Program has been maintaining consistent restaurant partnerships. Rise & Grind Café, one of our Dine Out partners, closed unexpectedly, leaving a gap in service for older adults who regularly participated at that location.

Replacing a restaurant partner takes time. It involves identifying a restaurant that is a good fit for the program, building a relationship with the owner, reviewing program requirements, and working through the process needed to establish a new partnership.

This experience highlighted the importance of continuing to build relationships with local restaurants so the Dine Out Program can remain accessible and offer older adults a variety of welcoming places to dine and connect.

MILWAUKEE COUNTY
Commission on Aging
Service Delivery

Performance Objectives Jan – June 2026 Mid-Year Report

Milwaukee Community Crossroads / Dine-Out Site Supervision

Objectives	Actual # or %	Goal # or %
1. Unduplicated Participants Served	1026	N/A
2. Meals Served	6265	N/A
3. Attract and Serve an average of 8 new diners of color per month	142	48

MILWAUKEE COUNTY
Commission on Aging
Service Delivery

Funding Summary for 2026

Milwaukee Community Crossroads / Dine-Out Site Supervision

	This Funding Year 2026	Funding Last Year 2025
Total Agency Budget:	**$6,919,777**	**$6,880,348**
Total Program Budget:	**$ 48,000**	**$ 48,000**
Aging Services Program Funding Amount:	**$ 48,000**	**$ 48,000**
% of Program Budget:	**100%**	**100%**
Contract Spending for Reporting Period	**$23,179**	**$ 48,000**
Agency Location, Zipcode & Supervisory District if known	**53204**	

MILWAUKEE COUNTY
Commission on Aging
Service Delivery

Service Improvements or Changes Made in 2026

Milwaukee Community Crossroads / Dine-Out Site Supervision

In the first half of 2026, we extended the Dine Out hours at one of our restaurant locations to provide more flexibility and accommodate the growing number of participants.

As we monitored the change, we found that the extended hours created some overlap with other congregate meal sites, which made it possible for participants to receive lunch at a congregate meal site and also visit the Dine Out restaurant for lunch on the same day.

We adjusted the hours to reduce that overlap and help maintain the program guidelines around receiving one lunch per day. This was a good example of trying something new, monitoring how it worked, and making adjustments based on what we learned.

Anything Else You'd Like to Share That Was Not Asked, and/or Is There Anything the Commission on Aging Can Do for You?

The Value of Dine Out

The Dine Out Program is about more than providing a nutritious meal. It gives older adults the opportunity to choose where they dine, enjoy a restaurant experience, connect with others, and remain engaged in their community.

In 2026, MCC's Director of Older Adults Programs, Song Xiong-Buck, was named one of the Wisconsin Restaurant Association's Top 20 Women in Hospitality to Watch. While she is grateful for the personal recognition, what makes it especially meaningful to her is the visibility it brings to Milwaukee County's senior dining programs.

This recognition helps put senior dining on the map within the hospitality community and highlights the important role restaurants can play in supporting older adults.

MILWAUKEE COUNTY
Commission on Aging
Service Delivery