

Your Community Connection

to Mental Health Services in Milwaukee County

The Mental Health Board Advisory Council



The Milwaukee County Mental Health Board Advisory Council is your real-time connection to Milwaukee County Behavioral Health Services (BHS). Council members partner with BHS to support Milwaukee County's vision that by achieving racial and health equity, Milwaukee will be the healthiest county in Wisconsin. The Advisory Council includes individuals from a variety of community groups including mental health services, family members, advocates, caregivers, faith leaders and law enforcement.

The Advisory Council is a structured approved board established by the Milwaukee County Mental Health Board, which governs Milwaukee County Behavioral Health Services, and used to serve as an advocate for consumers to make a difference and improve the health and well-being of the community.

We are here to serve you in the following ways:

- Offer information about the redesigned BHS community-based mental health care model.
- Provide ongoing communication regarding the range of services offered through the BHS provider network.
- Listen to community member experiences with BHS-supported services, including Granite Hills Hospital and the Mental Health Emergency Center (MHEC).
- Understand the needs of the community with regard to mental health services.
- Bring community comments and concerns to the attention of the Mental Health Board.

Our goal is to be the voice of the consumer and provide valuable support and guidance regarding the spectrum of mental health services offered right in your community.



To learn more about the Advisory Council, visit
county.milwaukee.gov/EN/DHHS/About/Governance
facebook.com/MilwaukeeMHB
or use the QR code



MILWAUKEE COUNTY
DEPARTMENT OF HEALTH
& HUMAN SERVICES
**BEHAVIORAL
HEALTH SERVICES**

Milwaukee County Mental Health Board Community Stakeholder Advisory Council



Overview

The Milwaukee County Mental Health Board Community Stakeholder Advisory Council (Advisory Council) strategically engages consumers, families and the community-at-large as primary partners in the BHS system planning and delivery, to support Milwaukee County's vision that by achieving racial and health equity, Milwaukee will be the healthiest county in Wisconsin. The advisory Council seeks to:

- Strengthen the county's overall strategy for addressing behavioral health within the community.
- Provide ongoing communication about the services offered through the BHS provider network.
- Gather information regarding the quality of the experience mental health care consumers, families and advocates receive when utilizing BHS supported services, including Granite Hills Hospital and the Mental Health Emergency Center (MHEC).
- Provide real-time feedback and consumer connection, supporting BHS' redesigned community-based mental health care model, ushered in with the opening of Granite Hills Hospital and the Mental Health Emergency Center (MHEC).

The Advisory Council is a structured approved board established by the Milwaukee County Mental Health Board, which governs Milwaukee County Behavioral Health Services, and used to serve as an advocate for consumers to make a difference and improve the health and well-being of the community.

Advisory Council Membership

The Advisory Council is comprised of 11 to 15 individuals from a variety of community constituencies.

Brenda Wesley (Chairperson)

Mary Neubauer (Peer Advocate)

Sandra Pasch (Peer Advocate and Family Member)

Desilyn Smith (Peer Advocate and Family Member)

Jona Morales (Peer Advocate)

William Muhammad (Family Member)

Darnelle Bowles (Faith Community)

Lutrena Johnson (Family Member)

Troney Small (Peer Advocate and Family Member)

Claire Keys (Peer Advocate)

John Griffith (Aging and LGBT)



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MILWAUKEE COUNTY
DEPARTMENT OF HEALTH
& HUMAN SERVICES
**BEHAVIORAL
HEALTH SERVICES**

Chairperson: Brenda Wesley
Research Analyst: Kate Flynn Post, (414) 257- 7473
Committee Coordinator: Dairionne Washington, (414) 257-7606

**MILWAUKEE COUNTY MENTAL HEALTH BOARD
 COMMUNITY STAKEHOLDER ADVISORY COUNCIL**

Monday, October 24, 2022 – 6:00PM
Microsoft Teams Meeting

AGENDA

SCHEDULED ITEMS:

1.	Welcome. (Chairwoman Wesley)
2.	Granite Hills Hospital Transportation Resources. (Kate Flynn Post, Research Analyst/Verbal Report-Informational)
3.	Members' Outcome Expectations Surrounding the Purpose of the Council. (Open Discussion)
4.	Council Members' Outreach Updates. (Open Discussion)
5.	2023 Tentative Meeting Schedule. (Chairwoman Wesley/Informational)
6.	Adjournment. (Chairwoman Wesley)

To Access the Meeting, Use the Link Below:

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

414-436-3530

Phone Conference ID: 858 518 650#

**The next Mental Health Board Community Stakeholder Advisory Council
 Will be scheduled at the call of the Chair**

**To View All Associated Meeting Materials,
 Visit the Milwaukee County Legislative Information Center at:
[Milwaukee County - Calendar \(legistar.com\)](#)**

Visit the Milwaukee County Mental Health Board Web Page at:
<https://county.milwaukee.gov/EN/DHHS/About/Governance>

ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities, 278-3932 (voice) or 711 (TRS), upon receipt of this notice.

Community Stakeholder Advisory Council Item 5

DRAFT

Milwaukee County Mental Health Board Community Stakeholder Advisory Council 2023 Submission Timeline Calendar			
Agenda Setting Date	Staff Report Submission Deadline (To Committee Coordinator)	Committee Coordinator Submission Deadline (To Council Members)	Meeting Date
November 28, 2022	December 12, 2022	December 27, 2022	January 9, 2023
January 27, 2023	February 10, 2023	February 24, 2023	March 6, 2023
March 24, 2023	April 7, 2023	April 21, 2023	May 1, 2023
June 2, 2023	June 16, 2023	June 30, 2023	July 10, 2023
August 4, 2023	August 18, 2023	September 1, 2023	September 11, 2023
September 29, 2023	October 13, 2023	October 27, 2023	November 6, 2023

Chairperson: Brenda Wesley
Research Analyst: Kate Flynn Post, (414) 257-7606
Committee Coordinator: Dairionne Washington, (414) 257-5437

**MILWAUKEE COUNTY MENTAL HEALTH BOARD
COMMUNITY STAKEHOLDER ADVISORY COUNCIL**

Monday, October 24, 2022 – 6:00 PM
Microsoft Teams Meeting

MINUTES

PRESENT: Brenda Wesley, John Griffith, Claire Keys, and Ambrose Wilson-Brown

EXCUSED: Michelle Allen, Darnelle Bowles, Lutrena Johnson, Mary Neubauer,
Jona Morales, William Muhammad, Sandra Pasch, and Desilyn Smith

SCHEDULED ITEMS:

1. Welcome.

Chairwoman Wesley welcomed everyone to the October 24, 2022, Mental Health Board Community Stakeholder Advisory Council's remote/virtual meeting.

2. Granite Hills Hospital and the Mental Health Emergency Center (MHEC) Transportation Resources.

Research was conducted related to transportation resources in the immediate vicinity of the Granite Hills Hospital. It was reported the nearest bus stop is approximately a tenth of a mile away from the hospital. It's located outside of the Pick-N-Save on National Avenue. For individuals who do not have a GoPass, paratransit resources are available as well and can be accessed through Medicaid and Medicare.

The Mental Health Emergency Center (MHEC) has been providing bus tickets and taxi services since opening the facility. There is now an agreement with Kaizen Health, which will allow more options and ensure compliance with applicable laws. Kaizen Health is a technology startup for non-emergency medical transportation with curb-to-curb, door-to-door, and door-through-door access. It networks to serve urban, suburban, and rural markets for people of all physical abilities. An update on the quality of these services will be provided at the next Council meeting.

Questions and comments ensued.

This item was informational.

3.	<p>Members' Outcome Expectations Surrounding the Purpose of the Council.</p> <p>The forum opened and Council Members expressed their desired goals and accomplishments for the Council. Members shared how their primary motivation is to be able to serve as an advocate and liaison between the clients served and the Mental Health Board. However, questions were raised regarding the Council's level of priority and the power it holds as it pertains to advocacy conducted. The reasoning behind the question posed is to ensure concerns, comments, and/or questions from the community are addressed in a timely manner by all establishments involved, including the Mental Health Emergency Center, Granite Hills, and any other County community services being provided.</p> <p>This item was informational.</p>
4.	<p>Council Members' Outreach Updates.</p> <p>Members have been working to gather feedback on client experiences at both the Mental Health Emergency Center (MHEC) and Granite Hills Hospital. Two experiences, in particular, were shared. A corporate guardian expressed to a Council Member how they were pleased to be able to have direct contact with the physicians caring for their ward during their stay at MHEC. In contrast, there was another corporate guardian who hadn't received that same level of communication from the staff at Granite Hills. Unfortunately, the guardian stated there had been multiple call attempts to receive an update with no response.</p> <p>The other source of outreach Council Members are eager to obtain are the infographic sheets being developed through the Mental Health Board's Community Engagement Committee.</p> <p>Questions and comments ensued.</p> <p>This item was informational.</p>
5.	<p>2023 Tentative Meeting Schedule.</p> <p>A draft meeting schedule for 2023 was reviewed. Initially, upon the Council's conception, it was agreed to meet bi-monthly beginning 2023. After further discussion, the Council decided to continue to meet monthly. This was determined based on needing more time to increase the Council's stamina in the public.</p> <p>Questions and comments ensued.</p> <p>This item was informational.</p>
6.	<p>Adjournment.</p> <p>Chairwoman Wesley ordered the meeting adjourned.</p>

This meeting was recorded. The official copy of these minutes and subject reports, along with the audio recording of this meeting, are available on the Milwaukee County Legislative Information Center.

Length of meeting: 6:11 p.m. to 6:48 p.m.

Adjourned,

Dairionne Washington

Committee Coordinator

Milwaukee County Mental Health Board

**The next meeting of the Milwaukee County Mental Health Board
Community Stakeholder Advisory Council is**

November 28, 2022, at 6:00 PM

**To View All Associated Meeting Materials,
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DRAFT

Milwaukee County Mental Health Board
Community Engagement Committee
2023 Submission Timeline Calendar

Agenda Setting Date	Staff Report Submission Deadline (To Committee Coordinator)	Committee Coordinator Submission Deadline (To Committee Members)	Meeting Date
December 19, 2022	January 6, 2023	January 20, 2023	January 30, 2023
February 13, 2023	March 3, 2023	March 17, 2023	March 27, 2023
April 17, 2023	May 5, 2023	May 19, 2023	May 30, 2023*
June 20, 2023	July 7, 2023	July 21, 2023	July 31, 2023
August 25, 2023	September 8, 2023	September 22, 2023	September 29, 2023
October 16, 2023	November 3, 2023	November 17, 2023	November 27, 2023