

**COUNTY OF MILWAUKEE
Behavioral Health Services Administration
Inter-Office Communication**

DATE: August 4, 2022

TO: Maria Perez, Chairperson – Milwaukee County Mental Health Board

FROM: Shakita LaGrant-McClain, Director, Department of Health and Human Services
Approved by Michael Lappen, Administrator, Behavioral Health Services

SUBJECT: **Report from the Director, Department of Health and Human Services,
Requesting Authorization to enter into 2022 Professional Services Contracts**

Issue

Wisconsin Statute 51.41(10) requires approval for any contract related to mental health (substance use disorder) with a value of at least \$100,000. No contract or contract adjustment shall take effect until approved by the Milwaukee County Mental Health Board. Per the statute, the Director of the Department of Health and Human Services is requesting authorization for the Behavioral Health Services (BHS) to enter into new agreements and amend existing professional services agreements.

Background

Approval of the recommended contract allocations will allow BHS to provide a broad range of rehabilitation and support services to adults with mental health and/or substance use disorders and children with serious emotional disturbances.

Professional Services Contracts

Kane Communication Group, LLC - \$306,000

Kane Communications Group, LLC is developing a marketing campaign designed to express the importance of early identification of Severe Mental Illness (SMI) and to increase awareness of Children's Community Mental Health Services and Wraparound Milwaukee (WM), service options, especially for parents, teachers, social worker and caretakers of children and young adults with a mental illness. BHS is requesting an additional \$7,000 for Kane Communications Group for a new contract total of \$306,000.

United Tax Services, LLC – \$169,500

United Tax Services, LLC provides Fiscal Agent Services and perform financial payments on behalf of BHS to process and administer invoices for services provided. This vendor primarily oversees payments to compensate external Request For Proposal (RFP) panelists for time spent reviewing RFP materials. This helps maintain racially and culturally diverse review panels. BHS is requesting an additional \$70,000 for this vendor for a new total contract amount of \$169,500.

Fiscal Summary

The amount of spending requested in this report is summarized below.

Vendor Name	Existing Amount	2022 Amount Requested	Total Contract Amount
Kane Communications Group, LLC	\$299,000	\$7,000	\$306,000
United Tax Services, LLC	\$99,500	\$70,000	\$169,500
Total	\$398,500	\$77,000	\$475,500

*Represents an agreement with at least partial grant funding



Shakita LaGrant-McClain, Director
Department of Health and Human Services

cc: Thomas Lutzow, Finance Chairperson

**COUNTY OF MILWAUKEE
Behavioral Health Services Administration
Inter-Office Communication**

DATE: August 4, 2022

TO: Maria Perez, Chairperson – Milwaukee County Mental Health Board

FROM: Shakita LaGrant-McClain, Director, Department of Health and Human Services
Approved by Michael Lappen, Administrator, Behavioral Health Services

SUBJECT: Report from the Director, Department of Health and Human Services,
Requesting Authorization to Execute a 2022 Purchase-of-Service Agreement

Issue

Wisconsin Statute 51.41(10) requires approval for any contract related to mental health (substance use disorder) with a value of at least \$100,000. No contract or contract adjustment shall take effect until approved by the Milwaukee County Mental Health Board. Per the statute, the Director of the Department of Health and Human Services is requesting authorization for Behavioral Health Services (BHS) to execute mental health and substance use contracts.

Background

Approval of the recommended contract allocation will allow BHS to provide a broad range of rehabilitation and support services to adults with mental health and/or substance use disorders and children with serious emotional disturbances.

Purchase of Service Contract

2022 Contract for Adult Services

Oxford House, Inc. - \$45,100

Oxford House, Inc. is a network of democratically, peer-run homes that are free of alcohol and substance use, designed for individuals with a shared goal of sobriety. The individuals who live in the house share the household expenses, all that is required to maintain the home, and are responsible for the mutual encouragement of one another to remain on a path of recovery. The Milwaukee County Behavioral Health Services contract supports Oxford House, Inc. Outreach Workers, who work locally to develop new homes and provide outreach to individuals who may be interested in moving into one of the local Oxford Houses. This request is being put in place to also add a local Resource Worker, who will work to build relationships with local support agencies for the benefit of Oxford House residents and their families. This individual will function as a liaison for those living in Oxford Houses to ensure that they are connected to all supports they require for treatment, services and resources that support a path of recovery. This position will be supported 100% by TANF grant funds.

Premier Care of WI dba Community Medical Services (CMS) - \$159,462

Community Access to Recovery Services (CARS) was awarded a Bureau of Justice Assistance (BJA) grant from the federal government. This grant requires the provision of Medication Assisted Treatment to incarcerated individuals living with an opiate addiction at the House of Correction and Milwaukee County Jail prior to their release to the community. The program aids in the reduction of overdose risk and enhances engagement with community-based treatment options upon re-entry to the community. CMS provides a behavioral health clinician, nurse, and peer specialist services for this project, and we are requesting an additional \$100,000 for this initiative to serve more individuals. The funds for this service will be entirely covered by the BJA grant until September 30, 2022, and by dollars from the opioid settlement after the grant ends. BHS is requesting an additional \$65,000 for this vendor for a new total contract amount of \$159,462.

2022 Contract for Youth Services**Wisconsin Community Services, Inc. - \$281,420**

Wisconsin Community Services, Inc. will provide specialized Mental Health Services for youth/young adults experiencing their first episode psychosis for the Wraparound Milwaukee Program serving children/youth and their families. This contract will be funded by the Community Mental Health Block Grant.

Fiscal Summary

The amount of spending requested in this report is summarized in the table below:

Vendor Name	Existing Amount	2022 Amount Requested	Total Contract Amount
*Oxford House, Inc.	\$462,092	\$45,100	\$507,192
*Premier care of WI dba Community Medical Services	\$94,462	\$65,000	\$159,462
*Wisconsin Community Services, Inc.	N/A	\$281,420	\$281,420
Total	\$556,554	\$391,520	\$948,074

*Represents an agreement with at least partial grant funding



Shakita LaGrant-McClain, Director
Department of Health and Human Services

cc: Thomas Lutzow, Finance Chairperson

**COUNTY OF MILWAUKEE
Behavioral Health Services Administration
Inter-Office Communication**

DATE: August 4, 2022

TO: Maria Perez, Chairperson – Milwaukee County Mental Health Board

FROM: Shakita LaGrant-McClain, Director, Department of Health and Human Services
Approved by Michael Lappen, Administrator, Behavioral Health Services

SUBJECT: Report from the Director, Department of Health and Human Services,
Requesting Authorization to Execute an Amendment of the 2022 Fee-for-Service Agreements

Issue

Wisconsin Statute 51.41(10) requires approval for any contract related to mental health (substance use disorder) with a value of at least \$100,000. No contract or contract adjustment shall take effect until approved by the Milwaukee County Mental Health Board. Per the statute, the Director of the Department of Health and Human Services (DHHS) is requesting authorization for BHS/Community Access to Recovery Services (CARS) to execute mental health and substance use contracts.

Background

Approval of the recommended contract allocation projections will allow BHD CARS to provide a broad range of rehabilitation and support services to adults with mental health and/or substance use disorders with serious emotional disturbances. CARS is a branch of BHD that offers a central access point for Milwaukee County adult residents seeking mental health and/or substance use disorder services through a network of community providers.

The following major services are reimbursed on a fee-for-service basis:

CCS – Comprehensive Community Services: A voluntary, consumer driven, Medicaid benefit that offers a wide variety of supports based on a consumer's needs and desires. CCS services are traditionally less intensive than a CSP but more intensive than an outpatient level of care. To be eligible for CCS, a consumer needs to be diagnosed with a mental health condition, substance use disorder, or both. Services are rehabilitative in nature and can include: peer support, service coordination and linkage to community resources, managing physical health, independent living skill development, psychotherapy, employment and education related skills training, medication management, substance abuse treatment, wellness management and recovery support, and individual and family psychoeducation. Other covered services include personal training, art therapy, yoga, etc.

CSP – Community Support Program: CSP is for adults living with a serious and persistent mental illness (SPMI). CSPs provide coordinated professional care and treatment in the community that includes a broad range of services to meet an individual's unique personal needs, reduce symptoms, and promote recovery. CSPs are designed to provide services that can be tailored to the individual's needs at any given time, ranging from minimal to intensive, or a level that might otherwise require care in a hospital setting. In Milwaukee County, all CSPs utilize ACT-IDDT (Assertive Community Treatment and Integrated Dual Disorder Treatment) which are evidenced-based practices.

CM – Case Management: Targeted Case Management (TCM) is a low intensity, co-occurring case management model. TCM includes a primary case manager model with peer specialist services. Crisis Care Management (CCM) is an intensive case management model. CCM utilizes a team approach to stabilize the crisis occurring in the individual's life. The team may consist of a supervisor, clinician, case manager, peer specialist, and crisis stabilizer.

Co-occurring Biomedically Enhanced or AODA Medically Monitored Residential Treatment Service: This type of treatment encompasses a 24-hour, community-based service that provides observation, monitoring and treatment by a multidisciplinary team under supervision of a physician, with a minimum of 12 hours of counseling provided per week for each patient. Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is 'active' throughout the entire duration of the agreement with DHHS.

AODA Transitional Residential Treatment: A clinically supervised, peer supported, therapeutic environment with clinical involvement. This service offers three to 12 hours of substance abuse treatment in the form of counseling per consumer per week. Immediate access to peer support and intensive case management is available. Additional services may include education and monitoring in the areas of personal health and hygiene, community socialization, job readiness, problem resolution counseling, housekeeping, and financial planning.

AODA CM – Alcohol and Other Drug Abuse Case Management: For individuals who are in the early stages of recovery and primarily struggling with a substance use disorder, CARS offers a specialized level of CM that meets consumers where they are at and works in a partnership to connect them to resources and services that will assist them in moving further along the recovery process.

AODA Day Treatment: Day Treatment is a medically monitored and non-residential substance abuse treatment service which consists of regularly scheduled sessions of various modalities such as individual and group counseling as well as case management. Services are provided in a scheduled number of sessions with each patient receiving a minimum of 12 hours of counseling per week under the supervision of a physician.

CARS Fee-for-Service Agreements - Fiscal Summary

BHS is requesting an increase to the following 2022 contract amounts for the following vendors as outlined below. The amounts listed below are fee-for-service agreements and represent anticipated not-to-exceed payments to providers for the remainder of 2022. Fee-for-service agreements are not guaranteed payment amounts and are based on the number of units of authorized services provided by the vendor.

Vendor Name	Current Contract	Total 2022 Requested Amount	Total 2021 Adjusted Contract Amount
Adkins Counseling Services, LLC	\$564,000	\$310,000	\$874,000
Broadstep-Wisconsin, Inc.	\$9,054,000	\$314,000	\$9,368,000
Column Rehab Services, Inc.	\$343,000	\$464,000	\$807,000
Community Advocates, Inc.	\$44,321	\$156,321	\$156,321
Creative Counseling of Milwaukee, LLC	\$957,000	\$351,000	\$1,308,000
D Taylor Properties	\$54,000	\$117,000	\$171,000
Dominion Behavioral Health Services, LLC	\$149,000	\$35,000	\$184,000
Great Lakes Dryhootch, Inc.	\$282,000	\$90,000	\$372,000
Integration Healing Alivio Integral, LLC	\$90,000	\$189,000	\$189,000
Jewish Family Services, Inc.	\$743,000	\$22,000	\$765,000
Mindstar Counseling, LLC	\$352,000	\$617,000	\$969,000
Mindy Myers dba Miracle Home Health of Wisconsin	\$50,000	\$726,000	\$726,000
Navarro Professional Counseling Services, LLC	\$356,000	\$95,000	\$451,000
Our safe Place, Inc,	\$174,000	\$32,000	\$206,000
Our Space, Inc.	\$321,000	\$31,000	\$352,000
Outreach Community Health Centers, Inc.	\$2,675,000	\$131,000	\$2,806,000
Positive Outlook Clinical Services, LLC	\$158,000	\$49,000	\$207,000
Premier Care of Wisconsin dba Community Medical Services	\$207,000	\$24,000	\$231,000
Professional Services Group, Inc.	\$1,093,000	\$646,000	\$1,739,000
Project Access, Inc.	\$6,889,000	\$2,594,000	\$9,483,000
Sebastian Family Psychology Practice, LLC	\$951,000	\$56,000	\$1,007,000
Sirona Recovery, Inc.	\$3,009,000	\$224,600	\$3,233,600
Sixteenth Street Community Health Centers, Inc.	\$263,000	\$595,000	\$858,000
Summit Wellness, Inc.	\$1,708,000	\$225,000	\$1,933,000
United Community Center	\$1,272,000	\$136,000	\$1,408,000

Vendor Name	Current Contract	Total 2022 Requested Amount	Total 2021 Adjusted Contract Amount
Westcare Wisconsin	\$310,000	\$70,000	\$380,000
Willow Creek Ranch, Inc.	\$90,000	\$118,000	\$118,000
Wisconsin Community Services, Inc.	\$8,555,000	\$1,385,000	\$9,940,000
Total	\$40,713,321	\$9,802,921	\$50,241,921

*Represents an agreement with at least partial grant funding



Shakita LaGrant-McClain, Director
Department of Health and Human Services

cc: Thomas Lutzow, Finance Chairperson

COUNTY OF MILWAUKEE
Behavioral Health Services Administration
Inter-Office Communication

DATE: August 10, 2022

TO: Maria Perez, Chairperson – Milwaukee County Mental Health Board

FROM: Shakita LaGrant-McClain, Director, Department of Health and Human Services
Approved by Michael Lappen, Administrator, Behavioral Health Division

**SUBJECT: Report from the Director, Department of Health and Human Services,
Requesting Approval of the Amended Severance Plan**

Issue

Severance package for Behavioral Health Services (BHS) staff impacted by the closure of the Acute Hospital and Psychiatric Crisis Services who are not able to secure comparable employment.

Background

On February 28, 2019, the Mental Health Board approved funding for severance and retention agreements for impacted BHS staff. At that time, the expected closure date was anticipated to be well before December 31, 2021, so the severance agreement associated with the approval expired on that date. Adequate funding for the anticipated severance payments and retention efforts remains consistent with the previously approved action.

Recommendation

The Administration seeks approval for the amended severance plan, which reflects the current employment market and has a new end date consistent with the closure date of September 30, 2022.

Fiscal Summary

Zero additional fiscal impact.

Shakita LaGrant-McClain

Shakita LaGrant-McClain, Director
Department of Health and Human Services

cc: Thomas Lutzow, Chairperson
Mental Health Board Finance Committee