



# OASIS

(Organization of Affiliated  
Secure Interoperable RF Subsystems)

## 911 Special Committee

## Minutes

August 17, 2021  
1100-1300

Virtual via Microsoft Teams

dial-in: 414-436-3530  
conference id: 646351832#

### MEMBERSHIP

**Liane Scharnott, Chair**  
911 Director, Bayside Communications  
*Appointed by Milwaukee County Association of Fire Chiefs*

**Kevin Koenig, Vice Chair**  
IT Manager, City of Oak Creek  
*Appointed by Milwaukee County Association of Fire Chiefs*

**Vacant, Secretary**  
*Appointed by OASIS Governance Board*

**Tim Lemmers**  
IT Manager, City of Greenfield  
*Appointed by Milwaukee County Law Enforcement Executives Association*

**Andy Carrion**  
Public Safety Partner, County IMSD  
*Appointed by Milwaukee County Executive*

**Tamara Engelken**  
911 Manager, City of Wauwatosa  
*Appointed by Milwaukee County Law Enforcement Executives Association*

**Michele Haywood**  
Captain, Technical Communications Division, MPD  
*Appointed by City of Milwaukee Police Department*

**Doreen Blattner**  
Communications Manager, City of West Allis Police  
*Appointed by OASIS Governance Board*

### OPENING

1. Call to Order & Roll Call
  - Chair Scharnott called the meeting to order 1103 hours
  - Mr. Koenig volunteered to take minutes due to Secretary vacancy
  - Present: Scharnott, Koenig, Lemers, Carrion, Engelken, Blattner (Arrived at 1111 hours)
  - Absent/Excused: Haywood
  - Also attending: Kinnyetta Patterson (Milwaukee County), John Whitman (MPD) and Marissa Gutmann (MPD)
2. Approval of 4/20/2021 Meeting Agenda
  - Motion to approve minutes by Mr. Lemmers, seconded by Ms. Engelken and the motion passed 5-0.
3. Approval of 02/26/2021 Meeting Minutes
  - Motion to approve minutes by Mr. Lemmers, seconded by Ms. Engelken and the motion passed 5-0.

### OFFICER REPORTS

4. Chair's Report- *Liane Scharnott, Chair*
  - No report at this time.
5. OASIS Governance Board minutes

*Liane Scharnott, Chair*

- Last meeting occurred on June 18<sup>th</sup>, 2021.
- Board was requested to provide topics for the 911 Special Committee.
- No formal recommendations made however, they want the Committee to come up with ideas for topics.

## COMMITTEE REPORTS

n/a

## OLD BUSINESS

### 6. CAD2CAD Capital Project

*Andy Carrion, IMSD Public Safety Partner*

- County and dispatch centers have made significant progress.
- Go live is currently planned for September 13<sup>th</sup> – 15<sup>th</sup>, 2021.
- Dispatch Centers are to continue testing and training.
- ProPhoenix is continuing to address outstanding items, biggest item is changing color of calls when a request for units is denied.
- Secure Socket Layer (SSL) is being implemented the week of August 23<sup>rd</sup>, 2021, this will eliminate the need for site-to-site (S2S) VPN tunnels to each dispatch center.
- Project is currently on track for go-live.

## NEW BUSINESS

### 7. Report to the OASIS Governance Board

*Liane Scharnott, Chair*

- Next meeting is yet to be scheduled

*Ms. Blattner joined the meeting in-progress at 1111 hours.*

### 8. 911 System and Cyber Attacks

*Liane Scharnott, Chair and Andrew Carrion, Member*

- Mr. Carrion shared:
  - There is not much that can be done to prevent certain attacks due to phone number spoofing.
  - Next Generation 911 (NG911) aims to address some of the threat however there is no good way to prevent attacks
  - Mr. Carrion recommended that the Committee think about contacting AT&T for additional input including prevention and tracking of attacks as well as what to do if you become a victim.

### 9. RapidSOS Demo in ProPhoenix

*Kevin Koenig, Vice Chair*

- Mr. Koenig has reached out to ProPhoenix, but all of their resources are still going towards the CAD2CAD project. Ms. Scharnott requested that ProPhoenix be contacted to schedule a demo at the next Committee meeting on October 19<sup>th</sup>, 2021.

## OPEN FORUM FOR MEMBERS

- Possible new discussion topic: Text-to-911 and the effects on inter-agency transfers was recommended by Ms. Engelken. Ms. Scharnott commented that Bayside is actively working on Text-to-911 capabilities.
- Ms. Scharnott mentioned that she will be reaching out to dispatch centers on behalf of Bayside to survey Dispatcher Pay and staffing difficulties. Will be willing to share results with the Committee.
- Discussed next meeting for possible return to in-person but will meet on Teams for the next meeting on October 19<sup>th</sup>, 2021.
- Ms. Scharnott requested that Committee Members continue to think about topics for the Committee to look into.

## OPEN FORUM FOR NON-MEMBERS

- N/A

## ADJOURNMENT

Ms. Engelken motioned to adjourn. Mr. Lemmers seconded; motion passed 5-0. Meeting adjourned at 1115 hours.

### 2021 Upcoming Meetings (via Teams):

- October 19th
- December 21st