

Chairperson: Mary Neubauer
Research Analyst: Kate Flynn Post, 257-7473
Committee Coordinator: Dairionne Washington, 257-7606

**MILWAUKEE COUNTY MENTAL HEALTH BOARD
QUALITY COMMITTEE**

Monday, September 12, 2022 - 10:00 A.M.
Microsoft Teams Meeting

A G E N D A

SCHEDULED ITEMS:

1. Welcome. **(Chairwoman Neubauer)**

COMMUNITY SERVICES

2. Discussion on the Frequency of the Mental Health Board Quality Committee Meetings. **(Dr. Matt Drymalski, Director of Clinical Programs Quality Assurance/Recommendation Item)**

3. 2021 Comprehensive Community Services (CCS) Mental Health Statistics Improvement Program (MHSIP) Satisfaction Results. **(Rick Kastenmeier, CARS Program Evaluator; and Laura Pittman, Wraparound Milwaukee Quality Assurance Coordinator/Informational)**

4. Combined Q2 2022 Community Reports and Dashboards: Community Access to Recovery Services (CARS) and Children's Community Mental Health Services and Wraparound Milwaukee. **(Matt Drymalski, Clinical Program Director; Dana James, Integrated Services Manager; and Melody Joiner, AOT Project Director and Monitor/Informational)**

- a) CARS Quarterly Report with Narrative Summary
- b) BHS KPI Report - Children's Community Mental Health Services and Wraparound Milwaukee
- c) Assisted Outpatient Treatment (AOT) Program Presentation

5. 2021 Q3 – 2022 Q2 Community Crisis Services Dashboard Updates. **(Lauren Hubbard, Community Crisis Services Director/Informational)**

6. Department of Health and Human Services Quality Management Updates. **(TJ Cobb, Enterprise Quality Director/Verbal Report-Informational)**

SCHEDULED ITEMS (CONTINUED):

HOSPITAL SERVICES	
7.	Q2 2022 Inpatient Dashboard/Q2 Behavioral Health Services (BHS) Crisis Services and Acute Inpatient Reports. (Edward Warzonek, Quality Assurance Coordinator; Dr. John Schneider, Chief Medical Officer; and Linda Oczus, Chief Nursing Officer/Informational)
8.	Quality Assurance Performance Improvement (QAPI)/Patient Safety Updates. (Luci Reyes-Agron, Quality Improvement Coordinator/Verbal Report-Informational)
9.	Contract Management Updates. (Lolita Williams, Contract Compliance Manager, and Luci Reyes-Agron, Quality Improvement Coordinator/Verbal Report-Informational)
10.	Policy and Procedure Quarterly Report. (Luci Reyes-Agron, Quality Improvement Coordinator/Informational)
11.	Adjournment. (Chairwoman Neubauer)

Join on your computer or mobile app

[Click here to join the meeting](#)

or call (audio only)

414-436-3530

Phone Conference ID: 402 342 663#

**The next meeting for the Milwaukee County Mental Health Board
Quality Committee is scheduled for
November 7, 2022**

**To View All Associated Meeting Materials,
Visit the Milwaukee County Legislative Information Center at:**

[Milwaukee County - Calendar \(legistar.com\)](#)

Visit the Milwaukee County Mental Health Board Web Page at:

<https://county.milwaukee.gov/EN/DHHS/About/Governance>

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