

Chairperson: Mary Neubauer
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**MILWAUKEE COUNTY MENTAL HEALTH BOARD
QUALITY COMMITTEE**

Monday, January 10, 2022 - 10:00 A.M.
Teleconference Meeting

**REVISED
A G E N D A**

SCHEDULED ITEMS:

1. Welcome. **(Chairwoman Neubauer)**

COMMUNITY SERVICES

2. Combined Q3 2021 Community Report and Dashboards: Community Access to Recovery Services (CARS) and Children’s Community Mental Health Services and Wraparound Milwaukee. **(Justin Heller, Integrated Services Manager; Dr. Matt Drymalski, Clinical Program Director; Adrienne Sulma, Integrated Services Manager; and Dana James, Integrated Services Manager/Informational)**

- a) CARS Quarterly Report
- b) BHD KPI Report - Children's Community Mental Health Services and Wraparound Milwaukee
- c) ‘MAT Behind the Walls’ Bureau of Justice Grant Presentation

3. Division of Quality Assurance (DQA) Survey Updates. **(Amy Lorenz, Deputy Administrator/ Informational)**

4. Community Contract Vendor Quality Updates: Sanctions, Holds, and Service Suspensions. **(Amy Lorenz, Deputy Administrator; Heidi Ciske-Schmidt, Director of Operations/Informational)**

- a) Joyce’s House
- b) Harmony Social Services CPA, Inc – Desk Review Findings and Corrective Action Plan

HOSPITAL SERVICES

5.	2021 Q3 Inpatient Dashboard/Q3 Behavioral Health Division Crisis Services and Acute Inpatient Reports. (Edward Warzonek, Quality Assurance Coordinator; Dr. John Schneider, Chief Medical Officer; and Linda Oczus, Chief Nursing Officer/Informational)
6.	Systems Improvement Agreement (SIA) Update. (Michael Lappen, Administrator – Verbal Report/Informational)
7.	Quality Assurance Performance Improvement (QAPI)/Patient Safety Updates. (Christen Marx, Risk Manager– Verbal Report/Informational)
8.	Contract Management Updates. (Dennis Buesing, Contract Administrator; Lolita Williams, Compliance Manager; and Brenda Smith-Jenkins, Contracts & Network Services Manager- Verbal Report/Informational)
9.	Policy and Procedure Quarterly Report. (Luci Reyes-Agron, Quality Improvement Coordinator/Informational)
10.	Adjournment.

Join on your computer or mobile app

[Click here to join the meeting](#)

or call (audio only)

[414-436-3530](tel:414-436-3530)

Phone Conference ID: 827 923 733#

**The next meeting for the Milwaukee County Mental Health Board
Quality Committee is scheduled for
March 7, 2022**

**To View All Associated Meeting Materials,
Visit the Milwaukee County Legislative Information Center at:**

[Milwaukee County - Calendar \(legistar.com\)](https://legistar.com)

Visit the Milwaukee County Mental Health Board Web Page at:

<https://county.milwaukee.gov/EN/DHHS/About/Governance>

ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities, 278-3932 (voice) or 711 (TRS), upon receipt of this notice.