

**Chairperson:** Mary Neubauer  
**Research Analyst:** Kate Flynn Post, (414) 257-7606  
**Committee Coordinator:** Dairionne Washington, (414) 257-5437

**MILWAUKEE COUNTY MENTAL HEALTH BOARD  
QUALITY COMMITTEE**

**Monday, November 1, 2021 - 10:00 A.M.**  
**Teleconference Meeting**

**A G E N D A**

**SCHEDULED ITEMS:**

1 Welcome. **(Chairwoman Neubauer)**

**COMMUNITY SERVICES**

2 Community Access to Recovery Services (CARS) Mid Cycle Report. **(Dr. Matt Drymalski, Clinical Program Director; Justin Heller, Integrated Services Manager/Informational)**

3 Division of Quality Assurance (DQA) Survey Updates. **(Amy Lorenz, Deputy Administrator/Informational)**

4 Community Contract Vendor Quality Updates: Sanctions, Holds, and Service Suspensions. **(Heidi Ciske-Schmidt, Director of Operations/Informational)**

- Rae of Hope (Community Support Programs) – Corrective Action Plan

**HOSPITAL SERVICES**

5 Systems Improvement Agreement (SIA) Update. **(Michael Lappen, Administrator – Verbal Report/Informational)**

6 Quality Assurance Performance Improvement (QAPI)/Patient Safety Updates. **(Christen Marx, Risk Manager– Verbal Report/Informational)**

7 Hospital Contract Vendor Quality Updates: Sanctions, Holds, and Service Suspensions. **(Luci Reyes-Agron, Quality Improvement Coordinator - Verbal Report/Informational)**

**SCHEDULED ITEMS (CONTINUED):**

8	Policy and Procedure Quarterly Report. (Luci Reyes-Agron, Quality Improvement Coordinator/Informational)
9	Adjournment.

**To Access the Meeting  
Join on Your Computer or Mobile App**

**[Click here to join the meeting](#)**

**or call (audio only)**

**[414-436-3530](tel:414-436-3530)**

**Phone Conference ID: 704 467 183#**

**The next meeting for the Milwaukee County Mental Health Board  
Quality Committee is scheduled for  
January 10, 2022**

**To View All Associated Meeting Materials,  
Visit the Milwaukee County Legislative Information Center at:**

**[Milwaukee County - Calendar \(legistar.com\)](#)**

**Visit the Milwaukee County Mental Health Board Web Page at:**

**<https://county.milwaukee.gov/EN/DHHS/About/Governance>**

***ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities,  
278-3932 (voice) or 711 (TRS), upon receipt of this notice.***