



# Milwaukee County

## Meeting Agenda

### Milwaukee County Mental Health Board: Quality Committee

*Mary Neubauer, Chairwoman*

*Committee Coordinator – Dairionne Washinton 414 257-5437*

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Monday, September 13, 2021

10:00 AM

Teleconference Meeting

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To Access the Meeting Join on Your Computer or Mobile App  
call (audio only)  
(414) 436-3530  
Phone Conference ID: 180 509 791#

1 Welcome. (Chairwoman Neubauer)

#### COMMUNITY SERVICES

2 Combined Q2 2021 Community Report and Dashboards: Community Access to Recovery Services (CARS) and Children's Community Mental Health Services and Wraparound Milwaukee. (Justin Heller, Integrated Services Manager; Dr. Matt Drymalski, Clinical Program Director; Adrienne Sulma, Integrated Services Manager; and Dana James, Integrated Services Manager/Informational)

- CARS Quarterly Report
- BHD Wide Dashboard
- BHD KPI Report - Children's Community Mental Health Services and Wraparound Milwaukee

3 Division of Quality Assurance (DQA) Survey Updates. (Amy Lorenz, Deputy Administrator/ Informational)

4 Community Contract Vendor Quality Updates: Sanctions, Holds, and Service Suspensions. (Amy Lorenz, Deputy Administrator/Informational)

- Whole Health Clinical Group (Community Support Programs) – Suspension of Referrals

#### HOSPITAL SERVICES

5 2021 Q2 Inpatient Dashboard/Q2 Behavioral Health Division Crisis Service and Acute Inpatient Reports. (Edward Warzonek, Quality Assurance Coordinator; Dr. John Schneider, Chief Medical Officer; and Linda Oczus, Chief Nursing Officer/Informational)

6 Systems Improvement Agreement (SIA) Update. (Michael Lappen, Administrator – Verbal Report/Informational)

- 7 **Quality Assurance Performance Improvement (QAPI)/Patient Safety Updates. (Christen Marx, Risk Manager; and Demetrius Anderson, Manager Quality Improvement – Verbal Report/Informational)**
- 8 **Hospital Contract Vendor Quality Updates: Sanctions, Holds, and Service Suspensions. (Luci Reyes-Agron, Quality Improvement Coordinator/Informational- Verbal Report/Informational)**
- 9 **Policy and Procedure Quarterly Report. (Luci Reyes-Agron, Quality Improvement Coordinator/Informational)**
- 10 **Adjournment.**

*The next meeting for the Milwaukee County Mental Health Board Quality Committee is scheduled for November 1, 2021 at 10:00 a.m.*

**ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities, 278-3932 (voice) or 711 (TRS), upon receipt of this notice.**