



Milwaukee County

Marcia Coggs Human
Services Center
1220 W. Vliet St.
Milwaukee, WI 53205

Meeting Agenda Commission on Aging

Richmond Izard
Chair; Commission on Aging

Sharon Abston-Coleman, PhD
Vice Chair; Commission on Aging

John Griffith
Secretary; Commission on Aging

Bettie Rodgers, J.D.
Chair, Advisory Council

Shirley Sharp
Chair, Advocacy Committee

Gloria Miller
Chair, Wellness Committee

Rev. George Pumphrey, Jr., PhD
Legislative Officer

County Supervisor Jason Haas

*Sharon Abston-Coleman, PhD - Ronald Byington - Gloria
Pitchford-Nicholas, Ed.D. - John Griffith - Amber Miller*

Friday, July 10, 2020

10:00 AM

+1 414-436-3530

United States, Milwaukee (Toll)

Conference ID: 393 232 620#

Service Delivery Committee

- 1 **Call to Order**
- 2 **Review of Overall Meeting Purpose and Overview of Racial Equity Context**
– Jon Janowski, MCDA Director of Administration
- 3 **Review of Monthly Billing Requirements and Summary of MCDA Funding Streams and Services**
– Samta Bhatnagar, DHHS Revenue Cycle Director
- 4 **Measuring Service Statistics, Outcomes, and Client Satisfaction and Resolving Customer Complaints**
– Dan Idzikowski, MCDA Program and Policy Coordinator

5 Review of Service Delivery Committee Meeting Schedule for 2020

– Jon Janowski, MCDA Director of Administration

6 Review of 2021 Request for Proposal Process and Service Delivery Committee Role

– Carrie Koss Vallejo, MCDA Program and Planning Coordinator

7 Service Delivery Committee Discussion and Feedback**8 Adjournment**

Commission on Aging meetings are open and recorded meetings, and the community is welcome to attend. The Chair will take public comments on each agenda item at his discretion.

ADA Accommodation Requests: ADA Accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities, 278-3932 (Voice) or 711 (TRS) upon receipt of this notice.