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From the Chief Information Officer, Information Management Services Division, Department of Administrative Services, requesting authorization to execute a Commodities Contract with Dimension Data in the amount of \$231,782 per year for a term of five years for managed Enterprise Security Services, by recommending adoption of the following:

A RESOLUTION

WHEREAS, in January of 2016, Milwaukee County (the County) issued a Request for Proposals (RFP) to secure a managed data center service provider and a corresponding managed security services firm; and

WHEREAS, OneNeck® IT Solutions, a TDS® Company and Solutionary were the successful proponents; and

WHEREAS, Solutionary was subsequently acquired by NTT Security; and

WHEREAS, as a result of the acquisition, NTT Security assumed responsibility for managed enterprise security services and is able to provide the County with better contract terms through its subsidiary, Dimension Data; and

WHEREAS, the Information Management Services Division (IMSD), Department of Administrative Services (DAS), seeks to execute a managed security services contract with Dimension Data based on their proposed Statement of Work; and

WHEREAS, Dimension Data will provide real-time analysis of security events generated by network, server, and security systems and applications, and timely alerts regarding security threats in our environment; and

WHEREAS, monitoring these events will alert IMSD, DAS, to unauthorized, security-related activities that are attempted or performed; and

WHEREAS, Dimension Data will utilize ActiveGuard®, a cloud-based event management system, to gather and aggregate log and security data from designated County devices; and

WHEREAS, the event management system will correlate events, analyze relationships among events, and link events that occur on or across systems; and

WHEREAS, this process, known as Security Information and Event Management, will provide both intelligent oversight of events occurring on County devices across the network, and alerting on the events that could negatively impact the County's computing environment; and

47 WHEREAS; Dimension Data will also provide vulnerability scans for internal and
48 Internet-facing systems, and devices that identify critical vulnerabilities requiring
49 mitigation; and
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51 WHEREAS, the Committee on Finance and Audit, at its meeting of July 20, 2017,
52 recommended adoption of File No. 17-494 (vote 6-0); now, therefore,
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54 BE IT RESOLVED, the Chief Information Officer (CIO), Information Management
55 Services Division (IMSD), Department of Administrative Services (DAS), is hereby
56 authorized to enter into a five-year contract in the amount of \$231,782 per year with
57 Dimension Data for on-site and remote log monitoring and Management Enterprise
58 Security Program services for Milwaukee County's (the County) managed systems and
59 network devices; and
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61 BE IT FURTHER RESOLVED, the CIO, IMSD, DAS, is hereby authorized to
62 amend the annual fees as the County's technology footprint shrinks or expands over the
63 term of the contract.
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67 07/20/17
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