

MEMORANDUM

Date: October 9th, 2025
To: Commissioner Amber Miller and Commissioner George Banda,
 co-Chairs of the Service Delivery Committee to the Commission on Aging
From: Dan Idzikowski, Director of Aging Services DHHS
Subject: 2026 Staff Contract Recommendations

Service Provider	Program/Service	2026 Allocation	2025 Allocation	Variance	Funding sources	Coordinator
Alzheimer’s Counseling and Community Support	Alzheimer’s Association	\$58,000	\$58,000	\$ -	AFCSP	Kayla Steinke
Case Management and Delivery of Home-delivered meals	Goodwill	\$1,392,903	\$1,392,903	\$ -	III-C2	Gaylyn Reske
Dine-Out Program Supervision	Milwaukee Community Crossroads*	\$48,000	\$48,000	\$ -	III-C1	Gaylyn Reske
Financial Navigation Services	Riverworks Development Corporation	\$60,000	\$60,000	\$ -	III-B	Jill Knight
HOME (Household & Outdoor Maintenance Engagement)	Eras	\$ -	\$101,232	\$ (101,232)	SCSP, III-B	Jill Knight
Late Life Counseling Services for Older Adults	Jewish Family Services	\$30,000	\$30,000	\$ -	III-B	Jill Knight
Meal site supervision at Muslim Community Health Center	Muslim Community Health Center	\$20,000	\$20,000	\$ -	III-C2	Gaylyn Reske
Meals and socialization activities	Indian Council for the Elderly	\$105,000	\$84,572	\$20,428	BCA, III-B, III-C1	Gaylyn Reske
Multicultural Senior Socialization	Milwaukee Community Crossroads*	\$143,000	\$103,000	\$40,000	III-C1, BCA, III-B	Gaylyn Reske

Service Provider	Program/Service	2026 Allocation	2025 Allocation	Variance	Funding sources	Coordinator
Multiple Meal site supervision	Milwaukee Community Crossroads*	\$125,000	\$224,000	(-\$99,000)	III-C1	Gaylyn Reske
Outreach and Services to Lesbian, Gay, Bisexual and Transgender Elderly	Milwaukee LGBT Community Center	\$30,000	\$30,000	\$ -	BCA, III-B	Jill Knight
Services to Older Asylees and Refugees	Hanan Refugees Relief Group	\$50,000	\$30,000	\$20,000	III-B	Kaisa Kerrigan
Social Programming and Nutrition Programs at the United Community Center	United Community Center	\$58,750	\$264,189	Prorated for Q1	III-C1, III-B, SCSP	Gaylyn Reske
Specialized Transportation	zTrip	\$1,468,638	\$1,471,031	(\$2,393)	III-B, BCA, 85.21	Claire Enders
Support for Older Adult Caregivers of Persons with Intellectual or Developmental Disabilities (IDD), and Older Adults with IDD	Life Navigators	\$55,000	\$55,000	\$0	III-B, III-E	Kayla Steinke
Telephone reassurance program	Vital Voices	\$35,000	\$30,000	\$5,000	III-B	Jill Knight
Transportation services	United Community Center	\$32,250	\$129,000	Prorated for Q1	III-B	Claire Enders
Volunteer Driver Program	Eras	\$180,000	\$180,000	\$0	BCA, III-B	Claire Enders

*Milwaukee Community Crossroads (MCC) was formerly known as the Milwaukee Christian Center (MCC).

Updates on contract changes:

1. Evidence-Based Prevention Programs contract: overseen by Jennifer Lefeber, longstanding contractor to Aging Services. Ms. Lefeber joined the staff of the Area Agency on Aging and so the work conducted under contract for Evidence-Based Prevention Programs for Older Adults is now done directly by staff.
2. The contract to support chore services: HOME (Household & Outdoor Maintenance Engagement) is sunsetting.
3. Multiple Meal site supervision: Because of reductions in service locations, the Multiple Meal Site Supervision contract is being reduced.
4. Multicultural Senior Socialization: Demand at this site, which also provides the food purchases and catering internally for diners has been growing and so this contract is being recommended for increase.
5. Services to Older Asylees and Refugees: This contract went through a Request for Proposal process, and began services in July 1, 2025. The 2025 contract value was prorated for a half year of service provision.
6. Two contracts currently held by United Community Center, “Social Programming and Nutrition Programs at the United Community Center” and “Transportation services” are being RFP’d and as Spanish-speaking Senior Center will be RFP’d for an annual value of up to \$350,000 annually. The values in the table above are prorated to support the current contracts with United Community Center being extended for the first quarter of 2026.

Currently undergoing RFP review:

Service Provider	2026 Allocation	2025 Allocation	Variance	Funding sources	Coordinator
Legal Benefit Services for Older Adults	\$355,295	\$405,292	(-\$49,997)	III-B EBS County, EBS State, OCI, SHIP	Emily Petersen

This contract went through a competitive Request for Proposal process in late 2025. The decrease in funding is caused by using federal Medicare outreach grant funds previously allocated to this program to enhance our internal Medicare Outreach Specialist program. The RFP panel is currently reviewing applications and will meet in mid-October to identify a vendor.