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(ITEM) From the Director, Department of Health and Human Services, and the Director, Information Management Services Division, Department of Administrative Services, requesting authorization to execute a Professional Services Contract amendment with the Joxel Group, LLC, for Information Technology support of the Community Mental Health Care application for the Department of Health and Human Services - Behavioral Health Division, by recommending adoption of the following:

A RESOLUTION

WHEREAS, in January 2012, the Information Management Services Division (IMSD) was granted authorization to execute a contract with the Joxel Group (TJG), a certified Disadvantaged Business Enterprise vendor, to provide support services and technical assistance for the Department of Health and Human Services (DHHS) - Behavioral Health Division's (BHD) current core business system, Community Mental Health Care (CMHC); and

WHEREAS, IMSD is now requesting authorization of an amendment to extend the current Professional Services Contract to cover 2014 core functions and support of the CMHC System; and

WHEREAS, BHD, with assistance from IMSD and TJG, is in the second year of implementing a new Electronic Medical Records (EMR) System, which will provide comprehensive EMR services and ultimately replace CMHC; and

WHEREAS, TJG, in managing the CMHC contract as well as the new EMR implementation, is able to provide efficiencies and cost savings through critical knowledge transfer of the current CMHC information technology staff and cross functional support for both projects by the EMR and CMHC teams; and

WHEREAS, CMHC provides critical services and information to BHD including billing and patient data and billing for the long-term care being conducted in CMHC; and

WHEREAS, as a result, support of CMHC needs to be maintained until the EMR system is complete and the final disposition of long-term care is determined; and

WHEREAS, due to efforts of the staff at BHD, and through the new EMR initiative, the technical support cost of CMHC was reduced from \$2.2 million in 2010 to \$600,000 in 2013 and to \$317,000 in 2014; and

WHEREAS, this report is requesting the authority to increase the existing TJG professional services agreement by \$317,000 for support services in 2014; and

45 WHEREAS, the Committee on Health and Human Needs, at its meeting of
46 December 11, 2013, recommended adoption of the Department's request (vote 7-0); and
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48 WHEREAS, the Committee on Finance, Personnel and Audit, at its meeting of
49 December 12, 2013, also recommended adoption of the Department's request (vote 9-0);
50 now, therefore,
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52 BE IT RESOLVED, that the Director of the Department of Health and Human
53 Services and the Director of the Information Management Services Division, or their
54 designees, are hereby authorized to execute a Professional Services Contract amendment
55 with the Joxel Group, LLC, for Information Technology support service of the Community
56 Mental Health Care application, the Behavioral Health Division's current core business
57 system.
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