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(ITEM ) From the Chief Information Officer, Information Management Services Division, Department of Administrative Services, requesting authorization to execute a five-year Software Support Agreement with ProPhoenix Corporation in the amount of \$120,500 for the first year, with an annual increase of three to six percent for years two through five, to obtain licensing and support services in connection with the new ProPhoenix Correctional Management System, by recommending adoption of the following:

**A RESOLUTION**

WHEREAS, the Chief Information Officer is requesting authorization to execute an annual Software Support Agreement with ProPhoenix Corporation (ProPhoenix) to obtain necessary licensing, maintenance, and support services in connection with the use of the ProPhoenix Correctional Management System; and

WHEREAS, the annual Software Support Agreement would begin one year from the go-live ready date, which is anticipated to occur in the third quarter of 2016; and

WHEREAS, ProPhoenix estimates annual increases between three to six percent for years two through five with the fee being capped at a three percent maximum increase thereafter; and

WHEREAS, the first annual support fee of \$120,500 will not be due until 2017; and

WHEREAS, this is a shared Software Support Agreement outlining the software support needs of both the Office of the Sheriff and the House of Correction; and

WHEREAS, the Committee on Finance, Personnel, and Audit, at its meeting of January 28, 2016, recommended adoption of the Chief Information Officer's request (vote 8-0); now, therefore,

BE IT RESOLVED, the Chief Information Officer, Information Management Services Division, Department of Administrative Services, is authorized to enter into an annual Software Support Agreement with ProPhoenix Corporation for the licensing, maintenance, and support of a Correctional Management System on behalf of the Office of the Sheriff and the House of Correction; and

BE IT FURTHER RESOLVED, the agreement reflects a year one not-to-exceed dollar amount of \$120,500 and annual increases not-to-exceed six percent over the prior year's total through year five and no more than a three percent maximum increase each year thereafter.

jmj

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