COUNTY OF MILWAUKEE INTEROFFICE COMMUNICATION

DATE : October 23, 2023

TO : Supervisor Marcelia Nicholson, Chair, County Board of Supervisors

FROM : Joe Lamers, Director, Office of Strategy, Budget and Performance

SUBJECT: 2024 Balancing Act – Budget Engagement Results

BACKGROUND

Balancing Act is an interactive online budgeting tool created by a public policy strategy firm called Engaged Public. Balancing Act is designed to be an easy to use and easy to understand online tool for public sector organizations to generate public feedback related to budget decisions. The simulation breaks down public budgets into categories of revenues and expenditures. Within each category, users can manipulate revenue streams and expenditures and submit a balanced budget based on their priorities. Organizations can use the data collected as a tool to see the breakdown of where the public holds preferences related to the budget.

OVERVIEW

Milwaukee County used Balancing Act as a tool to engage the public in the budget process for the first time in 2018. For the 2024 budget process, the tool was opened to the public in July. Users are asked to submit budget priority areas in consideration of available funds. The 2024 Balancing Act simulation started with a \$31.6 million budget surplus. This was the projected surplus for the 2024 budget after the approval of State of Wisconsin 2023 Act and approval of a 0.4% sales tax increase. Balancing Act users can identify priority areas to allocate the projected surplus. Department budgets within the 2024 Balancing Act simulation are based on tax levy funding within the 2023 budget.

The 2024 Milwaukee County Balancing Act page has received approximately 2,050 page views and 294 total budget submissions. This report provides a summary of the results, based on Balancing Act user submissions.

RESULTS

Revenues

Within the 2024 Balancing Act simulation, participants were given the option to increase or decrease property taxes or Wheel taxes, or to borrow funds from the County's savings account (reserves). On average, users chose to reduce property taxes by \$612,244, increase wheel tax by \$57,627, and borrow \$119,047 from reserves.

	Average Increase/Decrease per	% Of Submissions/Decreased
Description	change	Increased
Decrease Property Tax	\$(612,244)	18%
Increase Wheel Tax	\$57,627	17%
Borrow from County Savings Account	\$119,047	2%

Expenditures

Within the 2024 Balancing Act simulation, participants had the opportunity to use the \$31.6 million in surplus to add funding to departments or to increase capital expenditures. Balancing Act data shows the amount of funding and percent of users that chose to increase or decrease department funding, by any nominal amount. Below is a summary by program area.

Category Name	Median	% of	%	%
	Submission	Submissions	Submissions	Submissions
	Increase/Decrease	Increased	Decreased	Unchanged
Capital Expenditures	\$7,000,000	52.38%	6.12%	41.49%
Parks	\$6,000,000	96.25%	3.74%	0%
Mental Health Services	\$3,700,000	47.95%	2.38%	49.65%
Bus System	\$3,300,000	68.36%	6.8%	33.33%
Housing	\$2,000,000	61.90%	38.09%	0%
Court System	\$1,500,000	30.27%	0%	89.11%
Child Support Services	\$1,300,000	47.27%	3.74%	48.97%
911 Call Center and Emergency Medical Services	\$750,000	37.75%	3.6%	59.18%
Administration & General Government	\$646,771	19.04%	80.95%	0%
Senior Centers	\$500,000	51.02%	4.08%	44.89%
Sherriff Operations	\$338,663	32.31	20.74%	46.93%
Medical Examiner	\$206,230	36.39%	2.72%	60.88%
Pension and Healthcare	\$172,789	26.87%	12.58%	60.54%
Elected Offices	(\$300,000)	10.20%	16.66%	73.12%
Prisons and Jails	(\$600,000)	23.12%	22.11%	54.76%

Outreach

Balancing Act's goal is to encourage the public to provide input on the 2024 budget. Objectives were to reach residents throughout Milwaukee County with mediums that were highly trafficked and would produce participation. When the 2024 Balancing Act simulation was launched, a press release was distributed to promote use of the tool. The press release was covered by local media outlets. Balancing Act was promoted on social media platforms. Use of Balancing Act was promoted at County Executive Budget Town Hall meetings and at other public events. The various sources promoted accessibility of the budgeting tool for the public.

Demographics

After submitting a balanced budget in Balancing Act, users were asked to self-identify demographic information such as municipality, age, ethnicity, and education level.

Education Demographics	Count	Percentage
Associates Degree	20	7%
Bachelor's Degree	111	38%
High School	13	4.4%
Master's Degree	70	23.8%
PHD, Law or Medical	15	5.1%
Some College	34	11.56%
Some High School	1	0.34%
Some Postgrad	13	4.4%

Age Demographics	Count	Percentage
<18	1	.3%
>70	26	8.8%
18-29	43	14.6%
30-49	140	47.6%
50-69	69	23.4%

Racial/Ethnic Background		
Demographics	Count	Percentage
American Indian or Alaskan Native	1	1%
Asian	7	1%
Black or African American	29	12%
Native Hawaiian or Other Pacific Islander	1	0%
Prefer Not to Say	40	16%
White	194	70%

RECOMMENDATION

This report is provided for informational purposes only. No action is needed.

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