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From the Director of the Department of Transportation, and the Director, Milwaukee County Transit System, recommending approval of MCTS NEXT Status Update and Service Recommendations, by recommending adoption of the following:

**A RESOLUTION**

WHEREAS, in 2020, the Milwaukee County Board of Supervisors (County Board) approved the Milwaukee County Transit System (MCTS) NEXT System Redesign and 2020 Recommended Map (Adopted File No. 20-476); and

WHEREAS, in 2021, MCTS implemented the MCTS NEXT System Redesign in three phases (Spring, Summer, and Fall); and

WHEREAS, a status review of MCTS NEXT comparing first quarter 2022 to first quarter 2021 indicates ridership has increased approximately 15 percent; and

WHEREAS, an annual customer survey from December 2021 revealed 75 percent of riders reported MCTS exceeds or meets their needs, and nearly 70 percent of passengers reported they feel the frequency of service developed during MCTS NEXT exceeded or met their needs; and

WHEREAS, in an ongoing desire to be responsive to riders' specific comments after NEXT was implemented, and after a review of ridership and schedule data, MCTS envisions making adjustments to the route network in Fall 2022, in a cost-neutral way, as shown on Maps 1, 2, and 3 in the report; and

WHEREAS, an application of MCTS Title VI guidelines indicates these service modifications would not rise to the level of a major service change; and

WHEREAS, these modifications would not incur any additional operating cost as no additional operators or buses would be needed to implement the changes; and

WHEREAS, if approved, MCTS would commence with outreach and engagement meetings/activities with riders and stakeholders along the routes; and

WHEREAS, route changes are a policy decision, requiring County Board approval; and

WHEREAS, the Committee on Transportation, Public Works and Transit, at its meeting of June 7, 2022, recommended adoption of File No. 22-686 (vote 5-0); now, therefore,

45 BE IT RESOLVED, the Milwaukee County Board of Supervisors approves of the  
46 Milwaukee County Transit System (MCTS) NEXT Status Update and Service  
47 Recommendations; and

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49 BE IT FURTHER RESOLVED, MCTS will seek to implement the route  
50 adjustments consistent with Maps 1, 2, and 3 in the report in Fall 2022.

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