

**Chairperson:** Mary Neubauer  
**Research Analyst:** Kate Flynn Post, 257-7473  
**Committee Coordinator:** Dairionne Washington, 257-7606

**MILWAUKEE COUNTY MENTAL HEALTH BOARD  
QUALITY COMMITTEE**

**Monday, June 5, 2023 - 10:00 A.M.**  
**Microsoft Teams Meeting**

**A G E N D A**

**SCHEDULED ITEMS:**

**NOTE: All Informational Items are Informational Only Unless Otherwise Directed by the Committee.**

1. Welcome. **(Chairwoman Neubauer)**

**COMMUNITY SERVICES**

2. Mental Health Emergency Center (MHEC) 2023 Q1 Updates. **(Jessica Small, Mental Health Emergency Center-Aurora Psychiatric Hospital President/Informational)**

3. Granite Hills Hospital 2023 Q1 Quality Reports. **(Kevin McGee, Granite Hills Hospital Interim Chief Executive Officer/Informational)**

4. Community Access to Recovery Services (CARS) Bi-Annual Quality Plan. **(Jen Wittwer, CARS Director/Recommendation Item)**

5. Scope of Services Policy. **(Amy Lorenz, Deputy Administrator/Recommendation Item)**  
**(4/27/23: This item was referred back to the Committee by the Board.)**

6. Readiness Audit by a Third-Party Vendor Update. **(Chairwoman Neubauer; Kate Flynn Post, Research Analyst/Verbal Report-Informational)**

7. Policy and Procedure Quarterly Report. **(Luci Reyes-Agron, Quality Improvement Coordinator/Informational)**

8. 2023 Q1 Community Report and Dashboards: Community Access to Recovery Services (CARS) and Children's Community Mental Health Services and Wraparound Milwaukee. **(Beth Lohmann, Integrated Services Manager; Dr. Matt Drymalski, Clinical Program Director; and Dana James, Integrated Services Manager/Informational)**

- a) CARS Comprehensive Community Services (CCS) Presentation
- b) CARS Quarterly Report with Narrative Summary

**SCHEDULED ITEMS (CONTINUED):**

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|     | c) BHS KPI Report – Children’s Community Mental Health Services and Wraparound Milwaukee   |
| 9.  | Community Contract Vendor Quality Updates: Sanctions, Holds, and Service Suspensions. <b>(Lolita Williams, Contract Compliance Manager and Amy Lorenz, Deputy Administrator/Informational)</b><br><br>a) Broadstep – Community Based Residential Facility (CBRF) Referral Suspension – Verbal Update<br>b) Creative Counseling of Milwaukee, LLC – Notice of Referral Suspension |
| 10. | 2023 Q1 Community Crisis Services Dashboard Updates. <b>(Lauren Hubbard, Community Crisis Services Director/Informational)</b>   |
| 11. | Adjournment. <b>(Chairwoman Neubauer)</b>  |

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**or call (audio only)**

**414-436-3530**

**Phone Conference ID: 559 317 179#**

**The next meeting for the Milwaukee County Mental Health Board  
Quality Committee is scheduled for  
September 11, 2023 at 10:00 a.m.**

**To View All Associated Meeting Materials,  
Visit the Milwaukee County Legislative Information Center at:**

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**Visit the Milwaukee County Mental Health Board Web Page at:**

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