



MILWAUKEE COUNTY
DEPARTMENT OF HEALTH
& HUMAN SERVICES
**AGING & DISABILITIES
SERVICES**

**Aging and Disability Resource Center
(ADRC) Governing Board Meeting
September 16, 2025**

The Aging and Disability Resource Center (ADRC) Governing Board members convened on Tuesday, September 16, 2025. Members and attendees attended in person, virtually via video conference, and conference call options.

Board Members Present

Barta, Tiffany
Bush, Rachael
Dicks-Williams, Ramona
Lillich, David MD
Minster, Andi
Pichler, Cindi
Stein, Levi

Board Members Absent

Horton, Tracie
Mayfield, Kent - Chair
Laurila, Amanda

Milwaukee County Staff:

Acevedo-Baez, Javier DHHS
Anderson, Tina DHHS
Formanek, Jacqueline
Idzikowski, Daniel DHHS
LaGrant-Heart, Lakisha DHHS
Moe, Catherine DHHS
Montanez, Maria Mauras
Rizio, Marvic DHHS
Schmitt, Rebecca DHHS
Valdivia, Martina DHHS

MINUTES

I. Call to Order and Roll and Announcements

- Meeting called to order by Rachael Bush.
- Roll call conducted by Marvic Rizio.

II. Review and Approval of Minutes

- Minutes of the June 17, 2025 and July 15, 2025 Governing Board meeting were presented for review and approval.
- Reviewed and Approved by Rachel Bush, seconded by Tiffany Barta.
- Motion carried unanimously.

III. ADRC County Executive Informational Report Kyle Ashley, Director of Community Outreach.

(View the full County Executive Report on County Legislative Information Center (CLIC). See ADRC September 16 Meeting Details)

IV. ADRC Governing Board Roles/Chair Report/Membership Report

a) Chair Report

- Chair Kent Mayfield was excused.
- No report submitted in advance.

b) Membership Report – Tracie Horton

- No report submitted in advance.
- Andi Minster confirmed official swearing-in last week.

c) Quality Improvement Committee

- Planning community listening sessions with INPOWER.
- Exploring more accessible survey methods for people with disabilities.
- Emphasis on collecting both qualitative and quantitative data.

d) Outreach Committee – David Lillich

- Active meeting held earlier in the day.
- Focus on expanding partnerships with health systems and community organizations.
- Community Health Worker (CHW) program updates:
 - Completed training, now in mentoring phase.
 - Partnerships established with Outreach Community Health Centers, Progressive Community Health Centers, and 16th Street Clinic.
 - Monthly on-site presence at Outreach CHC starting October.
 - Expansion into Milwaukee Health Department and local schools.
 - CHWs to provide in-person support at Veterans Services Office twice weekly starting next week.
- Youth Transition Program:
 - Presentations scheduled at Nicolet and Brown Deer High Schools.

V. ADRC Reports – Department of Health and Human Services (DHHS),

- **Referral Backlog:**
 - Reduced from 2,500 to 869 through a 60-day intensive plan.
 - Significant work has gone into this including staff taking on additional cases.
 - November celebration planned to recognize staff efforts. Board is invited and encouraged to join at this event to help recognize the hard work of staff in completing this backlog.
- **Emergency Response:**
 - ADRC staff participated in response to recent house fire and flooding events.

- **Expedited Options Counseling Team:**
 - Hiring underway for the new Expedited Options Counseling team. Partnership with healthcare systems is under development to co-fund this team.
- **Dashboard Report**
 - Call wait times increased due to database transition.
 - Walk-in traffic rising due to new building accessibility.
 - Stronger collaboration with MILES and other DHHS divisions.

VI. ADS Reports (DHHS/ADS)

VII. Informational Reports Review

- a) **Office for Persons with Disabilities (DHHS/OPD)**
- b) **Area Agency on Aging (AAA)**
- c) **Adult Protective Services (APS)**

(View the full Informational Report on County Legislative Information Center (CLIC). See ADRC September 16^h Meeting Details)

VIII. Adjournment.

- Motion to adjourn was **approved unanimously**.
- Next full Governing Board meeting scheduled for **October 21, 2025**.

Respectfully submitted,
Marvic Rizio Administrative Assistant
Aging and Disability Resource Center