

**-COUNTY OF MILWAUKEE-**  
INTEROFFICE COMMUNICATION

DATE : November 15, 2012

TO : Supervisor Marina Dimitrijevic, Chairwoman, Board of Supervisors

FROM : Craig Kammholz, Fiscal and Budget Administrator, Department of Administrative Services

SUBJECT : Memorandum of Understanding with the City of Milwaukee Police Department to Cellular 9-1-1 Response Services

**REQUEST**

Approval is requested to enter in to a Memorandum of Understanding (MOU) with the Milwaukee Police Department (MPD), whereby the MPD will provide direct response to cellular 9-1-1 calls placed within or near the City limits. The term of the MOU is for three years (2013-2015), with an optional two-year extension (2016-17).

**BACKGROUND/ANALYSIS**

In late 2010, the Office of the Sheriff notified the County that it was implementing an agreement whereby cellular 911 calls placed within or near the City of Milwaukee would be directly transferred to the MPD. This arrangement was being undertaken because both the City and the Sheriff believed direct response by MPD would improve service by skipping the transfer of the calls from the Sheriff to MPD. The Sheriff indicated MPD would be willing to take on the call volume at no cost to the County.

During implementation of the transfer, MPD began to experience significant, unanticipated overtime costs due to higher than expected call volume. MPD subsequently suspended the transfer of remaining cellular providers from the Sheriff to MPD. As a result, the County and MPD reached a negotiated agreement whereby the County will pay MPD to service the calls directly so that MPD may hire 11 additional telecommunicators to service the calls.

The 2013 Adopted Budget contains a provision that provides funding to MPD in 2013 only. The MPD and the City of Milwaukee are opposed to this one-year arrangement due to the long-term costs it would realize by hiring full-time positions with only one year of guaranteed funding. Therefore, it is proposed that the attached three-year MOU, with an optional two-year extension, be approved so that MPD can justify hiring the additional full-time positions.

Significant elements of the MOU include:

- Payments by the County will total \$463,000 in 2013, \$472,260 in 2014, and \$481,705 in 2015.
- The arrangement will save County taxpayers an estimated \$425,208 over the three-year term of the deal based on the County's average cost-to-continue for staff that would have to be restored (including two positions eliminated in the 2012 budget) if the deal is rejected.
- If the servicing of cellular 911 calls were to be transferred to the City with no compensation, the County's tax levy cap could be reduced by the amount saved, per State Statutes 59.605(3)(c)1.1 or 66.0602(3)(i)1.1.

- The positions that would be abolished in the Office of the Sheriff are vacant, and would require no layoffs.

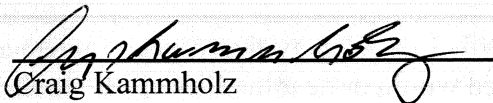
**FISCAL NOTE**

Funding for this item is included in the 2013 Recommended Budget. It is anticipated that this agreement will save approximately \$425,208 in costs over the three-year life of the agreement.

**RECOMMENDATION**

It is recommended that approval be granted to enter into the attached Memorandum of Understanding for the initial three-year period, commencing January 1, 2013.

Prepared By:  
Joshua Fudge

  
Craig Kammholz  
Fiscal and Budget Administrator

cc: Chris Abele, County Executive  
Tom Barrett, Mayor, City of Milwaukee  
Willie L. Hines Jr., Milwaukee Common Council President  
David A. Clarke, Milwaukee County Sheriff  
Edward Flynn, Chief, Milwaukee Police Department  
Amber Moreen, Chief of Staff, County Executive's Office  
Pat Farley, Director, Department of Administrative Services  
Mark Nicolini, Budget Director, City of Milwaukee Department of Administration  
Steve Cady, County Board Fiscal and Budget Analyst