

Mid-year 2025 Report to the
Service Delivery Committee of the
Commission on Aging

VENDOR
PROGRAM



Please share a success from the first half of 2025.

A success we have had in 2025 is related to a client who started with LLC after the death of his wife. He then went through a major health crisis after only a couple sessions. We were able to help the client to navigate his feelings not just related to grief, but also related to health changes, being in rehab, moving into an assisted living and adjusting to his new environment. He is set to discharge from the LLC program in the next few weeks and has expressed that he feels his symptoms are much improved.



Please share a challenge from the first half of 2025.

A challenge we have faced was an issue with communication with a client. She had to move from her residence, lost her phone service because of financial trouble and then had lost the number for the clinic to resume services. By being flexible and continuing to reach out by phone and mail, I was able to get back in touch with her and she is in LLC at this time.



Report on 2025 Performance Objectives

	ACTUAL	GOAL
Objective 1 – Provide for a minimum of 44 unduplicated eligible Milwaukee County residents annually.	47	44
Objective 2 - Improvement in PGWB score	Of participants with 2 instruments completed, 61% improved or maintained functioning.	70% improvement
Objective 3 - Gather feedback by administering CSQ-8	83-100% feedback 7 questions 100%, 1 question 83%	At least 75%

Funding Summary

- Total Agency Budget - \$5,140,569
- ADS funding amount - \$30,000
- Percentage of agency budget - .5%
- Contract spending - \$57,670



Please share one service improvement or planned change for the second half of 2025.

One service improvement for the second half of 2025 will be to improve the number of clients completing 3 PGWB outcome measures.

