

2024 Report to the
Service Delivery Committee of the
Commission on Aging
MEAL SITE SUPERVISION
AT THE FIVE COUNTY-OWNED
SENIOR CENTERS



Please share a success from the second half of 2024.

Dining Participant Michael A. joined us after his case manager reached out with hopes of increasing his socialization. She explained that Michael has lived in a group home his entire adult life and expressed her concerns that his only observed activity was sitting alone in his room watching TV. Michael began coming to the dining program twice a week and over time has established friendships and participates in senior center programming including learning how to play the guitar from a fellow diner.





Please share a challenge from the second half of 2024.

As to be expected the change over to peer place came with some challenges.

- Not all diners transferred from SAMS to Peer Place resulting in incomplete rosters.
- Increased data entry for regular diners resulted in delays in getting the roster completed for the following week.
- Pulling accurate data required additional manual steps due to the data entry.

Though there were challenges, County staff made themselves fully available for questions and troubleshooting.



Report on 2024 Performance Objectives

	ACTUAL	GOAL
Diner registration forms shall be completed initially and annually. Nutrition risk factors of participants shall be reviewed. Participants scoring a 5-9 on the DETERMINE are considered "at risk" those scoring a 10 or more are considered "at high risk", nutritionally. Additionally, the Malnutrition Screening Tool (MST) a score of 2 or greater is considered at risk for Malnutrition. These scores will be reviewed when completed by each diner. Any diner considered at risk shall be given the Nutritional Intervention Handout and referred to any supports needed. Goal: To see a 5-8% improvement in meal site participant scores over the calendar year.		
Increase awareness of Nutritional Problems that affect older adults		
Increase the average number of monthly diners across the agency by 2.5%	11%	2.5%
Increase the average number of congregate meals served by 2.5%	17%	2.5%



**MILWAUKEE
COUNTY**



Funding Summary

- Total Agency Budget **\$1,739,070**
- ADS funding amount, and percentage of agency budget
\$110,000 6%
- Contract spending
\$110,000 100%



Please share one service improvement or planned change for the beginning of half of 2025.

In 2025 SOA will focus on increasing health and wellness opportunities for dining participants by:

Hosting vaccination clinics at the dining sites.

Implementing health and wellness programming such as nutrition presentations, blood pressure monitoring, and cooking demonstrations in the dining sites.



