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From the Director and Chief Information Officer, Information Management Services Division, Department of Administrative Services, requesting authorization for the Department of Administrative Services and the Comptroller’s Office to Transfer \$396,203 from the 2021 Org. Unit 1940-1945 Appropriation for Contingencies to create a new 2022 capital project for 911 compliance remediation, by recommending adoption of the following:

**A RESOLUTION**

WHEREAS, Milwaukee County (the County) owns and operates a multi-line telephone system (MLTS); and

WHEREAS, two Federal laws, Kari’s Law and Ray Baum’s Act of 2018, require the County to upgrade its MLTS to achieve compliance; and

WHEREAS, Kari’s Law ensures that anyone can reach a 911 call center when dialing from a MLTS; and

WHEREAS, Ray Baum’s Act of 2018 emphasizes the importance of making dispatchable location information from all 911 calls available to Public Safety Answer Points, regardless of the technological platform; and

WHEREAS, Kari’s Law had a deadline of January 6, 2021; and

WHEREAS, Ray Baum’s Act of 2018 had a deadline of January 6, 2021, for wired devices, and January 6, 2022, for wireless devices; and

WHEREAS, the Information Management Services Division (IMSD), Department of Administrative Services, (IMSD-DAS) was made aware of these laws in the fall of 2021; and

WHEREAS, IMSD-DAS met with two vendors regarding solutions to achieve compliance with both laws; and

WHEREAS, IMSD-DAS has selected one of the two vendors based on software and system functionality being the best fit for the size and scope of the County MLTS; and

WHEREAS, the scope of this requested capital project is to provide a software solution to enable the required capabilities to achieve compliance with both Federal laws; and

WHEREAS, if approved, work will begin in April 2022, and be completed on or before December 31, 2022; and

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WHEREAS, the cost estimate includes software, implementation, training, project management, telecom contractor labor, and three years of vendor maintenance and support; and

WHEREAS, the County has sufficient contingency funds available; and

WHEREAS, the Committee on Finance, at its meeting of January 27, 2022, recommended adoption of File No. 22-107 (vote 7-0); now, therefore,

BE IT RESOLVED, the Milwaukee County Board of Supervisors hereby authorizes and directs the Department of Administrative Services (DAS), working in conjunction with the Office of the Comptroller, to execute an appropriation transfer of \$393,203 from the 2021 Org. Unit 1940-1945 Appropriation for Contingencies to establish budget authority for a new 2022 capital project, executed by the Information Management Services Division, DAS, to achieve 911 system compliance with relevant Federal law.

srb  
01/27/2022  
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