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Report from the Director, Department of Health and Human Services, requesting authorization to enter into a 2020 purchase of service contract for community services with Impact, Inc., by recommending adoption of the following:

A RESOLUTION

WHEREAS, the Director, Department of Health and Human Services (DHHS), is requesting authorization to enter into a 2020 Purchase of Service Contract in excess of \$300,000 for community services with IMPACT, Inc.; and

WHEREAS, the recommended contract will fund IMPACT’s 2-1-1 Community Information Line Program, which provides free and confidential 24-hour contact and referral information for all Milwaukee County (the County) residents seeking critical services; and

WHEREAS, with over 300,000 contacts annually, IMPACT provided assistance to County families seeking information on various health and human service needs through the phone, text, and Internet; and

WHEREAS, the contract recommendation is contained within the 2020 Adopted Budget for DHHS; and

WHEREAS, the Committee on Finance and Audit, at its meeting of December 12, 2019, recommended adoption of File No. 19-898 (vote 6-0); now, therefore,

BE IT RESOLVED, the Director, Department of Health and Human Services, or her designee, is hereby authorized to execute a Purchase of Service Contract with IMPACT, Inc., in the amount of \$430,000, for the period effective January 1, 2020, through December 31, 2020.