

**COUNTY OF MILWAUKEE**  
Inter-Office Communication

**DATE:** December 5, 2019

**TO:** Supervisor Theodore Lipscomb, Sr., Chairman, Milwaukee County Board of Supervisors

**FROM:** Mary Jo Meyers, Director, Department of Health and Human Services

**SUBJECT:** **An informational report from the Director, Department of Health and Human Services, providing an update as Acting Director for Department on Aging**

**Discussion**

Last week, the County Executive's Office informed the County Board that it would not be undertaking a recruitment process to fill the Department on Aging Director position due to the vacancy created by the departure of Ms. Holly Davis. In the interim, County Executive Abele asked that I serve as Acting Director through April until a new County Executive takes office.

At this time, I wanted to reach out to you and County Board members to affirm my commitment to serving older adults within our community. While changes to the day-to-day operations are not anticipated during my time as Interim Director, I would like to take this opportunity to identify synergies around customer service within both DHHS and Department on Aging.

I had the pleasure of speaking on this particular topic before the Aging and Disability Resource Center (ADRC) Governing Board at its meeting this past week. I enjoyed a very productive dialogue with members of the ADRC board and look forward to further collaboration.

In addition, I also held a townhall meeting last week with Department on Aging staff. The meeting was well attended. And the staff responded positively to the opportunity to raise any questions or concerns regarding this announcement. It also enabled me to state my commitment of support to them through this transition. Along with their leadership team, I will continue to hold informational meetings for the staff and seek their input on ways to improve customer service as well as look for areas of improved efficiencies for both DHHS and Aging.

It is my honor to serve as the Interim Department on Aging Director. Please feel free to contact me with any questions you may have.

**Recommendation**

This report is informational, and no action is required.



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Mary Jo Meyers, Director  
Department of Health and Human Services

cc: County Executive Chris Abele  
Raisa Koltun, County Executive's Office  
Jon Janowski, Department on Aging  
Steve Cady, Research and Policy Director – Comptroller's Office  
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